

2013 Health Carrier Company Complaints

Company Name	# of Complaints	Complaint Ratio	Complaint Index	Market Share	Premium
COMMUNITY HEALTH PLAN OF WASHINGTON	1	0.00000	0.01842	7.71%	\$715,175,504
MOLINA HEALTHCARE OF WASHINGTON INC	2	0.00000	0.02494	11.39%	\$1,056,422,771
COORDINATED CARE CORPORATION	1	0.00000	0.04767	2.98%	\$276,338,502
UNITEDHEALTHCARE OF WASHINGTON INC	1	0.00000	0.06244	2.27%	\$210,937,273
AMERIGROUP WASHINGTON INC	1	0.00001	0.09240	1.53%	\$142,547,664
VISION SERVICE PLAN	1	0.00003	0.39946	0.35%	\$32,973,997
KAISER FOUNDATION HEALTH PLAN OF THE NORTHWEST	15	0.00005	0.70063	3.04%	\$282,000,444
PROVIDENCE HEALTH PLAN	2	0.00006	0.82008	0.34%	\$32,123,132
GROUP HEALTH COOPERATIVE	66	0.00006	0.83470	11.23%	\$1,041,505,230
WILLAMETTE DENTAL OF WASHINGTON INC	3	0.00006	0.84163	0.50%	\$46,951,049
GROUP HEALTH OPTIONS INC	61	0.00007	0.92197	9.39%	\$871,486,699
PREMERA BLUE CROSS	149	0.00009	1.13548	18.63%	\$1,728,438,984
REGENCE BLUECROSS BLUESHIELD OF OREGON	8	0.00010	1.25879	0.90%	\$83,711,158
DELTA DENTAL OF WASHINGTON	41	0.00010	1.31117	4.44%	\$411,879,719
DENTAL HEALTH SERVICES INC	1	0.00011	1.39955	0.10%	\$9,411,473
ASURIS NORTHWEST HEALTH	23	0.00011	1.47503	2.21%	\$205,386,847
REGENCE BLUESHIELD	209	0.00013	1.65068	17.98%	\$1,667,739,667
HEALTH NET HEALTH PLAN OF OREGON INC	8	0.00014	1.89192	0.60%	\$55,697,209
MODA HEALTH PLAN INC	5	0.00017	2.25792	0.31%	\$29,168,050
KPS HEALTH PLANS	7	0.00022	2.88279	0.34%	\$31,983,871
LIFEWISE HEALTH PLAN OF WASHINGTON	99	0.00029	3.82316	3.67%	\$341,081,758