

Sorted by  
Company Name

## 2009 Health Carrier Company Complaints

Posted: 4/19/2010

Company Name	# of Complaints	Complaint Ratio	Complaint Index	Market Share	Premium
AETNA HEALTH INC	4	0.00069	8.16815	0.07%	\$5,799,032
ASURIS NORTHWEST HEALTH	24	0.00013	1.51115	2.59%	\$188,071,942
COLUMBIA UNITED PROVIDERS	1	0.00001	0.13900	1.17%	\$85,194,920
COMMUNITY HEALTH PLAN OF WASHINGTON	5	0.00001	0.16919	4.82%	\$349,946,944
GROUP HEALTH COOPERATIVE	25	0.00002	0.26666	15.29%	\$1,110,217,961
GROUP HEALTH OPTIONS INC	15	0.00002	0.27827	8.79%	\$638,335,634
HEALTH NET HEALTH PLAN OF OREGON INC	1	0.00005	0.54233	0.30%	\$21,835,308
KAISER FOUNDATION HEALTH PLAN OF THE NORTHWEST	7	0.00003	0.31806	3.59%	\$260,618,451
KPS HEALTH PLANS	12	0.00015	1.73512	1.12%	\$81,897,464
LIFEWISE HEALTH PLAN OF WASHINGTON	60	0.00029	3.40216	2.87%	\$208,840,713
PACIFICARE OF WASHINGTON INC	7	0.00023	2.70384	0.42%	\$30,657,494
PREMERA BLUE CROSS	206	0.00012	1.37783	24.38%	\$1,770,480,827
PROVIDENCE HEALTH PLAN	2	0.00009	1.06716	0.30%	\$22,193,227
REGENCE BLUECROSS BLUESHIELD OF OREGON	8	0.00010	1.22865	1.06%	\$77,104,473
REGENCE BLUESHIELD	224	0.00011	1.33715	27.32%	\$1,983,751,762
WASHINGTON DENTAL SERVICE	12	0.00003	0.33507	5.84%	\$424,102,192