

Sorted by
Company Name

2008 Health Carrier Company Complaints

Posted: 5/4/2009

Company Name	# of Complaints	Complaint Ratio	Complaint Index	Market Share	Premium
AETNA HEALTH INC	5	0.00024	4.57159	0.21%	\$21,097,002
ASURIS NORTHWEST HEALTH	15	0.00008	1.48411	1.94%	\$194,959,474
COMMUNITY HEALTH PLAN OF WASHINGTON	9	0.00002	0.32142	5.39%	\$540,118,842
DENTAL HEALTH SERVICES INC	2	0.00025	4.77804	0.08%	\$8,074,176
GROUP HEALTH COOPERATIVE	34	0.00002	0.34848	18.79%	\$1,881,998,429
GROUP HEALTH OPTIONS INC	7	0.00001	0.28794	4.68%	\$468,929,592
HEALTH NET HEALTH PLAN OF OREGON INC	1	0.00004	0.84148	0.22%	\$22,923,107
KAISER FOUNDATION HEALTH PLAN OF THE NORTHWEST	4	0.00001	0.17576	4.38%	\$439,003,272
KPS HEALTH PLANS	15	0.00010	1.87500	1.54%	\$154,315,229
LIFEWISE HEALTH PLAN OF WASHINGTON	38	0.00018	3.54288	2.06%	\$206,892,964
MOLINA HEALTHCARE OF WASHINGTON INC	1	0.00000	0.02732	7.05%	\$705,927,856
PACIFICARE OF WASHINGTON INC	12	0.00003	0.54040	4.27%	\$428,332,958
PREMERA BLUE CROSS	162	0.00008	1.48632	21.00%	\$2,102,428,174
PROVIDENCE HEALTH PLAN	1	0.00004	0.75290	0.25%	\$25,620,016
REGENCE BLUECROSS BLUESHIELD OF OREGON	6	0.00008	1.47582	0.78%	\$78,421,831
REGENCE BLUESHIELD	186	0.00008	1.57002	22.82%	\$2,285,203,155
WASHINGTON DENTAL SERVICE	16	0.00004	0.75794	4.06%	\$407,194,424
WILLAMETTE DENTAL OF WASHINGTON INC	5	0.00013	2.42674	0.39%	\$39,743,424