

2015 Annuity Insurance Company Complaints

Company Name	# of Complaints	Complaint Ratio	Complaint Index	Market Share	Premium
ALLSTATE LIFE INSURANCE COMPANY	1	0.00039	65.28599	0.03%	\$2,539,428
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	4	0.00002	3.74924	2.31%	\$176,877,686
AMERICAN GENERAL LIFE INSURANCE COMPANY	3	0.00001	1.49739	4.35%	\$332,156,871
AXA EQUITABLE LIFE INSURANCE COMPANY	1	0.00000	0.63457	3.42%	\$261,263,506
CMFG LIFE INSURANCE COMPANY	1	0.00002	3.77376	0.57%	\$43,932,092
DELAWARE LIFE INSURANCE COMPANY	2	0.00003	5.36822	0.80%	\$61,766,923
EQUITRUST LIFE INSURANCE COMPANY	1	0.00002	3.96339	0.54%	\$41,830,072
FORETHOUGHT LIFE INSURANCE COMPANY	2	0.00001	1.59595	2.72%	\$207,762,433
GREAT AMERICAN LIFE INSURANCE COMPANY	1	0.00001	0.87551	2.48%	\$189,362,146
GUARANTY INCOME LIFE INSURANCE COMPANY	1	0.00011	18.17507	0.11%	\$9,121,784
HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	1	0.00007	10.90305	0.19%	\$15,205,747
INTEGRITY LIFE INSURANCE COMPANY	1	0.00004	6.64080	0.32%	\$24,965,208
JACKSON NATIONAL LIFE INSURANCE COMPANY	1	0.00000	0.33931	6.40%	\$488,608,026
LINCOLN NATIONAL LIFE INSURANCE COMPANY THE	1	0.00000	0.26836	8.10%	\$617,790,318
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	1	0.00000	0.40024	5.43%	\$414,223,008
METLIFE INSURANCE COMPANY USA	1	0.00001	0.88869	2.44%	\$186,554,692
METROPOLITAN LIFE INSURANCE COMPANY	1	0.00002	3.51283	0.61%	\$47,195,345
NATIONWIDE LIFE INSURANCE COMPANY	1	0.00003	5.38698	0.40%	\$30,775,904
PHL VARIABLE INSURANCE COMPANY	1	0.00003	5.58890	0.38%	\$29,663,980
PRINCIPAL LIFE INSURANCE COMPANY	2	0.00003	4.18130	1.03%	\$79,300,247
PROTECTIVE LIFE INSURANCE COMPANY	1	0.00002	2.94177	0.73%	\$56,356,850
PRUCO LIFE INSURANCE COMPANY	1	0.00000	0.68722	3.16%	\$241,246,472
Prudential Annuities Life Assurance Corporation	1	0.00019	32.00944	0.06%	\$5,179,380
RELIASTAR LIFE INSURANCE COMPANY	1	0.00015	25.36240	0.08%	\$6,536,804
Riversource Life Insurance Company	1	0.00001	1.01254	2.14%	\$163,736,272
SECURITY BENEFIT LIFE INSURANCE COMPANY	3	0.00002	2.56505	2.54%	\$193,901,818
STANDARD INSURANCE COMPANY	1	0.00007	10.88909	0.19%	\$15,225,252

Sorted by
Company Name

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Posted: 6/6/2016

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SYMETRA LIFE INSURANCE COMPANY	1	0.00001	1.00174	2.17%	\$165,501,660
TRANSAMERICA LIFE INSURANCE COMPANY	2	0.00001	1.16854	3.72%	\$283,755,012
USAA LIFE INSURANCE COMPANY	1	0.00002	2.79738	0.77%	\$59,265,792
VARIABLE ANNUITY LIFE INSURANCE COMPANY THE	1	0.00001	1.67873	1.29%	\$98,758,634
VOYA INSURANCE AND ANNUITY COMPANY	3	0.00008	13.78170	0.47%	\$36,088,948
WESTERN UNITED LIFE ASSURANCE COMPANY	1	0.00002	2.79615	0.77%	\$59,291,887