


Federal Way
Recycling

SAVE **GREEN** WHEN GOING **GREEN**

\$5



Kitchen Scrap Buckets

Collect & Carry Food Scraps

Retail Value \$19.95

SAVE \$14.95

\$30



Worm Bin

Compost Food Scraps

Retail Value \$94.50

SAVE \$64.50

\$40



27" Compost Bin

Compost Yard Debris

Retail Value \$85.50

SAVE \$45.50

\$65



36" Compost Bin

Compost Yard Debris

Retail Value \$129.50

SAVE \$64.50

Hurry, while supplies last!

Coupon details and retail locations on reverse

Participating Retail Locations:

Oriental Garden Center

30650 Pacific Hwy S
Federal Way, WA 98003
253.839.1639
orientalgardencenter.com

Northshore Ace Hardware

35419 21st Ave SW
Federal Way, WA 98023
253.835.5052
acehardware.com

DETAILS: Coupon good for one of each item. One coupon per household. Program for Federal Way residents only. Offer valid December 2012 or while supplies last. Valid only at participating locations. Not to be combined with any other offer. Reproduction of this coupon is prohibited. Funded in part by a grant from King County Solid Waste Division & the Department of Ecology.

In exchange for the deep discounts, the City of Federal Way would like to follow up with a survey to determine if item purchased is useful.

Please complete the contact information below.

Personal information will not be sold or given away.

Name:

Mailing Address:

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Phone #:

Email:

Preferred method of contact: (circle one)

Mail

Phone

Email

Questions? City of Federal Way Recycling • 253.835.2771 • cityoffederalway.com/recycling



Solid Waste & Recycling Division
Compost Bin, Worm Bin and Kitchen Scrap Bucket Survey

Thank you for purchasing a compost bin, worm bin or kitchen scrap bucket from one of our local retailers. We'd like to know how useful your item has been. Please fill out this form and mail it back to us, or take the survey online at www.cityoffederalway.com/compostingsurvey. One survey per item, please. Your answers will remain anonymous and we won't contact you unless you ask. Your feedback will help us make our composting program even better.

1. Which item did you purchase?

- Compost Bin
- Worm Bin
- Kitchen Scrap Carrier

2. Was the paperwork that came with the item helpful?

- Yes; it answered most of my questions
- No; there was not enough information
- No; there was too much information
- No paperwork came with my item

3. What has happened to the item since you purchased it?

- It has not been used yet (*skip to question 4*)
- It had been used, but is not currently being used (*skip to question 5*)
- It is currently being used (*skip to question 5*)
- It has been given away (*skip to question 8*)

4. If the item has not been used yet, please say why.

- Planning to use it in the future
- Unsure how to set it up properly
- Only purchased it because it was on sale
- Other: _____

5. If the item has been used, have you had any problems with it?

- No
- Yes; the problem was resolved
- Yes; the problem has still not been resolved

6. If you had a problem, what was it?

7. Would you like to have someone help you set up your item and/or troubleshoot any problems at no charge?

- Yes; please contact me at: _____
- Yes; I will contact the City to schedule an appointment
- No.

8. Are there ways we can improve our program to encourage composting?

9. How did you hear about this program? Check all that apply.

- City of Federal Way e-mail list
- City of Federal Way website
- Insert in garbage or water utility bill
- Federal Way TV - Channel 21
- Federal Way Mirror newspaper
- Federal Way Farmer's Market
- City Hall lobby display
- In-store display
- City of Federal Way staff
- Friend or family member
- Other: _____

10. In the future, how would you prefer to hear about our programs?

Thank you for your feedback! Your comments will help us design programs.

Questions or comments may be addressed to City of Federal Way Recycling at 253.835.2771 or jeanette.brizendine@cityoffederalway.com.

If you are not already signed up, I encourage you to enroll in our E-subscribe to automatically receive email notifications for recycling events, household hazardous waste collection options and other important information. Follow the link and choose the topics you're interested in: www.cityoffederalway.com/notifyme



Compost Bin Sale Survey Results

1. Which item did you purchase?	2009		2010		2011		2012	
Compost Bin	3	2%	19	12%	11	9%	5	23%
Worm Bin	27	17%	93	59%	92	75%	4	18%
Kitchen Scrap Carrier	10	6%	46	29%	19	16%	13	59%
Total	40	25%	158	100%	122	100%	22	100%

2. Was the paperwork that came with the item helpful?	2009		2010		2011		2012	
Yes; it answered most of my questions	33	21%	136	88%	33	85%	20	100%
No; there was not enough information	2	1%	5	3%	2	5%	0	0%
No; there was too much information	2	1%	3	2%	2	5%	0	0%
No paperwork came with my item	2	1%	11	7%	2	5%	0	0%
Total	39	25%	155	100%	39	100%	20	100%

3. What has happened to the item since you purchased it?	2009		2010		2011		2012	
It has not been used yet (<i>skip to question 4</i>)	6	4%	18	11%	11	9%	2	10%
It had been used, but is not currently being used (<i>skip to question 5</i>)	2	1%	5	3%	2	2%	2	10%
It is currently being used (<i>skip to question 5</i>)	30	19%	133	84%	105	81%	16	80%
It has been given away (<i>skip to question 8</i>)	2	1%	2	1%	11	9%	0	0%
Total	40	25%	158	100%	129	100%	20	100%

4. If the item has not been used yet, please say why.	2009		2010		2011		2012	
Planning to use it in the future	4	15%	13	50%	6	40%	1	100%
Unsure how to set it up properly	0	0%	1	4%	0	0%	0	0%
Only purchased it because it was on sale	0	0%	3	12%	2	13%	0	0%
Other:	4	15%	9	35%	7	47%	0	0%
Total	8	31%	26	100%	15	100%	1	100%

5. If the item has been used, have you had any problems with it?	2009		2010		2011		2012	
No	58	40%	123	85%	99	94%	14	88%
Yes; the problem was resolved	1	1%	8	6%	2	2%	0	0%
Yes; the problem has still not been resolved	3	2%	13	9%	4	4%	2	13%
Total	62	43%	144	100%	105	100%	16	100%

6. If you had a problem, what was it?

7. Would you like to have someone help you set up your item and/or troubleshoot any problems at no charge?	2009		2010		2011		2012	
Yes; please contact me at:	0	0%	0	0%	0	0%	1	100%
Yes; I will contact the City to schedule an appointment	2	1%	8	6%	2	2%	0	0%
No.	66	46%	134	94%	103	98%	0	0%
Total	68	48%	142	100%	105	100%	1	100%

8. Are there ways we can improve our program to encourage composting?

9. How did you hear about this program? Check all that apply.	2009		2010		2011		2012	
Insert in garbage or water utility bill	6	3%	63	36%	79	56%	6	26%
In-store display	11	6%	41	23%	15	11%	5	22%
Federal Way Mirror newspaper	4	2%	15	9%	12	8%	5	22%
City of Federal Way e-mail list or website	11	6%	18	10%	8	6%	2	9%
Friend or family member	4	2%	11	6%	8	6%	2	9%
Federal Way Farmer's Market	8	5%	7	4%	5	4%	1	4%
City of Federal Way staff	0	0%	6	3%	4	3%	0	0%
Natural yard care program	2	1%	6	3%	4	3%	0	0%
City Hall lobby display	4	2%	3	2%	5	4%	0	0%
Federal Way TV - Channel 21	0	0%	4	2%	2	1%	0	0%
Other:	0	0%	2	1%	0	0%	2	9%
Total	50	28%	176	100%	142	100%	23	100%

10. In the future, how would you prefer to hear about our programs?