



City of Tukwila Business Recycling Survey - February 2012



TUKWILA
business
RECYCLES

The City of Tukwila is reviewing the effectiveness of business our Business Recycling Assistance program. Please complete and return the following information by February 24, 2012, to help us improve and serve you better. We really appreciate your feedback.

To thank you for your input, we'll give you a convenient, compact reusable nylon bag that fits into your pocket or purse!

1 Which materials does your company currently recycle? *(check all that apply)*

- Paper
- Cardboard
- Aluminum Cans
- Plastic
- Metals
- Glass
- Wood
- Yard waste
- Food Scraps
- Other: _____

2 How did you find out about free recycling assistance from the City of Tukwila?

- Postcard to business
- Information with Tukwila Business License
- City of Tukwila website
- On-site event
- Have worked with the City before
- Don't know
- Other: _____

3 Do you remember a site visit by City of Tukwila Recycling Program staff?

- Yes
- No

4 What information or assistance did you receive during the onsite visit? *(check all that apply)*

- Stickers for recycling containers with photos showing what can & cannot be recycled
- "Business Recycling Kit" (Blue folder with environmental resources inside)

- Recycling containers
- Electronics recycling information
- Fluorescent tube recycling information
- Green works application form (Recognition Program)
- Information about food recycling/composting
- Tukwila Business Recycler (List of recycling resources)
- Environmentally preferable purchasing guide (Sheet)
- Printed info on buying recycled, waste prevention and assistance resources
- Waste evaluation (Performed by City representative)
- Recommendations (Provided by City representative)
- Other: _____
- We did not receive anything

5 With reference to question #4, please check off the information you received at that visit that you found useful? *(check all that apply)*

- Stickers for recycling containers with photos showing what can & cannot be recycled
- "Business Recycling Kit" (Blue folder with environmental resources inside)
- Recycling containers
- Electronics recycling information
- Fluorescent tube recycling information
- Green works application form (Recognition Program)
- Information about food recycling/composting
- Tukwila Business Recycler (List of recycling resources)
- Environmentally preferable purchasing guide (Sheet)
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- Waste evaluation (Performed by City representative)
- Recommendations (Provided by City representative)
- Other: _____
- We did not receive anything

(continued at top of next column)

6 Have you improved your company's **recycling practices** after the site visit/consultation with City of Tukwila Recycling Program staff?

- Yes
- No
- Don't remember

7 With reference to question #6, If yes, which ones? *(check all that apply)*

- We started a new recycling program (received a new dumpster or cart for recycling)
- We recycle more because:
 - staff has a **better understanding** of what is recyclable
 - we have **new containers** for collecting recyclables
 - we have better outdoor recycling service (**more pickups**)
- We now recycle **new materials**
- We buy more recycled content and/or environmentally preferred products
- We properly recycle hazardous materials (i.e. fluorescent bulbs, etc.)
- We have reduced energy or water consumption
- Other: _____
- We did not improve

8 With reference to question #6, If no improvement, why not? *(check all that apply)*

- We could not afford a new recycling program
- We could not get **support** from:
 - other staff
 - our tenants
 - our custodial staff
 - property manager or corporate
- We needed more containers or resources to make our program more effective
- We could not find a recycler for the items we generate
- Other: _____
- N/A: We did make improvements

9 Did you need further assistance from the City as a result of your initial visit?

- Yes *Describe:* _____
- No
- Don't remember

10 What additional **recycling assistance** would you like the City of Tukwila to provide? *(check all that apply)*

- Email newsletters
- Printed newsletters
- Waste evaluations
- Recycle containers
- Recycling service
- Recognition for businesses that have excellent green practices
- Wood
- Yard waste
- Food Scraps
- Other: _____

We welcome your general comments:

Thank you for completing the survey! Your comments will help us improve the Business Recycling Program! We'll be sending you a convenient, compact reusable nylon bag that fits into your pocket or purse!

To receive your bag, please provide the following:

Name _____

Company _____

Address _____

Email: _____

Please return this completed questionnaire in the enclosed postage-paid envelope before February 24, 2012.

*More questions about business recycling?
Contact Rebecca Fox at 206-431-3683,
or email to Recycle@TukwilaWA.gov*