
City of Lake Forest Park Recycling Outreach 2008 Summary Report

RECYCLING PROGRAM IMPLEMENTATION ASSISTANCE AND OUTREACH

In 2008, the City of Lake Forest Park launched a City-wide commercial and multifamily recycling outreach program. This report details the 2008 City of Lake Forest Park Recycling Program activities conducted by Wilder Environmental Consulting (WEC).

BUSINESS ASSISTANCE AND OUTREACH

Allied Outreach Items

WEC assisted with review and comment on Allied waste publications, outreach materials and the website. Comments helped to promote recycling and food recycling for residents and businesses.

Third Place Books Commons

WEC and Sarah Phillips met with the Commons property manager to make updates to recycling service. As a result the following activities happened in 2008:

- Recycling service was no longer separated- but offered a new commingled program which included new items such as plastic bottles, cans and glass bottles.
- Worked with Allied to add a new recycling dumpster in addition to allowing commingled recycling in the existing recycling compactor.
- Presented at tenant meeting to promote the new program.
- Developed and distributed memo to all Commons tenants outlining changes in the existing recycling program (Appendix A.)
- Visited 49 businesses in the Commons and offered free, durable, blue recycling containers. As a result, 67 deskside containers were distributed and 93 stickers that list what can and cannot be recycled. Three slim jim containers (Appendix B) were added to food court area for collecting bottles and cans.
- Replace signage on the garbage and recycling compactors with new signage listing what can and cannot be recycled in new commingled recycling containers.

Newsletter- Town Crier

Periodic recycling blurbs and updates were put in the Town Crier to educate on current events, the survey or to promote the Earth Smart Fair.

Container and Sticker Incentive

To provide an incentive for new businesses starting a recycling program, the City offered durable recycling containers for businesses that expanded their current program in the Commons. WEC developed a sticker to adhere to recycling containers listing what can and cannot be recycled with full color photos (Appendix C).

A total of

- 67 deskside recycling containers were distributed to businesses and 93 stickers listing what can and cannot be recycled.
- 3 slim jim containers for food court area
- 49 businesses were visited onsite
- It is estimated that approximately 450 more cubic yards of recyclables per year will be

collected per year (and diverted from the landfill) as a result of this year's outreach

City Hall and City Facility Outreach

WEC conducted a waste walk through of City Facilities and as a result created a list of recommendations. As a result, WEC placed approximately 100 stickers on all City employee deskside recycling containers listing what can and cannot be recycled. Each employee also received a memo (Appendix D) and a pencil made from recycled content.

MULTI-FAMILY ASSISTANCE AND OUTREACH

Letter to Property Managers

A letter (Appendix E) was mailed to approximately 17 property managers (Appendix F) using the City's database. As a result, 4 properties contacted WEC for assistance with increasing recycling and educating tenants:

- Woodland North at 3611 NE 155th
- Shannon Heights at 3820 NE 155th
- Top of the Lake at 3520 NE 153rd
- Watercrest at 14812 Bothell Way NE

WEC will continue working with these properties in 2009.

PUBLIC EVENTS AND BOOTHS

In 2008, it was a priority to get information to businesses and residents through outreach booths at the Lake Forest Park farmer's Market. Wilder Environmental Consulting arranged for 7 of the farmer's markets to have an informational booth with information that included: Noxious weeds and reduction of pesticides, waste reduction and recycling, food recycling and green cleaning (reducing use of chemicals.) Booths that were set up were:

- 1 booth by King County Noxious Weed program
- 4 booths by King County Master Recycler Composter program
- 2 booths by WEC on behalf of the City of Lake Forest Park.

WEC developed a display board to be used for events with photos of what is and is not recyclable for residents in Lake Forest Park (Appendix G.)

EARTH SMART FAIR

WEC worked with Tema Nesoff to coordinate the 2008 Earth Smart Fair. Activities included:

Promotion and Coverage for the Event:

- Developed Fliers (Appendix H) and postcards (Appendix I)
- Distributed Fliers and postcards to local businesses.
- Created a logo to use for newsletter articles, letters and publications
- Developed an article for the website and for the Town Crier Newsletter
- Designed a large banner and outdoor signs for the event (Appendix J)
- After the event it was covered in the local newspaper (Appendix K)

Give Aways for the Event

- Researching, designing and ordering give away items for the Earth Smart Fair: 200 red reusable water bottles (Appendix J), 100 zip it drain cleaners (chemical free alternative for plugged drains) and 400 recycled newspaper pencils.

Preparation for Event

- Notified all businesses in Third Place to advertise
- Posted posters in Third Place Commons and worked with Third Place to promote
- Set up A –frame signs around the commons on the day of event
- Set up a large canopy with signs and a biodiesel car out front to draw attention to the event.

Exhibitors and Activities for Earth Smart Event

- Worked with local Green Car Company to have a biodiesel/vegetable oil car onsite outside the event for the public to view. Had a volunteer biodiesel expert on hand to answer questions.
- Worked with Washington extension to put on a workshop in the morning of the event
- Presented with Allied waste to conduct a recycling workshop in the afternoon. Give aways for this included weeders (pesticide free), a drawing for 3 Alchemy bags (recycled bags.)
- Arranged for local 16 organizations to set up booths at the event. Exhibitors included:
 1. City of Lake Forest Park on Climate Change
 2. City of Lake Forest Park Recycling
 3. Allied Waste
 4. Puget Sound Clean Air
 5. Washington Native Plant Society
 6. Lake Forest Park Garden Club
 7. Lakeshore Garden Club
 8. King County Master Recycler Composter Program
 9. Northshore Utility
 10. Good Stewards
 11. Master Gardeners & Children's Activity booth
 12. Kruckeberg Botanic Garden Foundation
 13. Noxious Weeds
 14. Stewardship Foundation
 15. Garden Hotline
 16. Green Car Company
- It is estimated that 400 people attended the Earth Smart Fair.

RECYCLING SURVEY

In the fall of 2008, WEC and LFP Staff worked together to create an online residential recycling survey, through surveymonkey.com, to find out the practices and attitudes of residents on recycling. The survey was advertised in the Town Crier City newsletter. Approximately 170 people responded. Findings are shown in Appendix L. Eighty eight survey takers signed up to get email updates.

Recommendations for 2009

- Continue to contact apartments and condos with low recycling rates to offer recycling assistance.
- Continue working with 4 properties on recycling service adjustments and tenant outreach
- Utilize survey results to promote to multifamily and other residents.
- Continue articles in City newsletter
- Continue to offer business and multifamily recycling assistance.
- Continue Earth Smart fair and booths for farmer's markets
- container incentive and Business Recycling Kits
- Continue work with the Commons
- Continue to promote recycling "in-house" at City Hall
- Start email newsletter for residents and businesses.

APPENDIX A: Memo for Businesses at Third Place Commons



New Recycling Program!

Starting June 6, 2008 Third Place Commons is pleased to start recycling more than just paper and cardboard! Madison Marquette, Allied Waste and the City of Lake Forest Park have partnered to increase recycling for your business.

You may now recycle the following, in the large recycling compactor:

- **Clean paper**
- **Cardboard**
- **Glass bottles and jars (no caps or lids)**
- **Plastic bottles, jugs and dairy tubs (no caps or lids)**
- **Steel cans**
- **Aluminum cans**

A City of Lake Forest Park Representative, Sam Wilder, will provide the following if you would like:

- Blue deskside recycling containers (while supplies last)
- Decals listing what can and cannot be recycled
- Staff training or presentations

Please call Sam at 206-763-0739 if you would like these items- after she visits your business on June 6th. Thank you for recycling!

APPENDIX B: Containers



Slim Jim container with lid



Deskside container

APPENDIX C: Stickers for recycling containers



Recycle Here
Recycle Here

Plastic and Metal
Containers

• Mail & envelopes

Paper

- Mail & envelopes
- Copy/printer paper
- Carbonless forms
- Stationery
- Magazines
- Catalogs
- Newspaper
- File folders
- Pamphlets
- Phonebooks
- Cardboard

- Plastic utensils
- Mirrors or window glass
- Food & soiled paper

City of Lake Forest Park Commercial Recycling Outreach Program CITYOFLFP.COM 206-368

NOT RECYCLABLE!

- Plastic bags
- Plastic trays
- Plastic take out containers
- Styrofoam
- Plastic wrap
- Lids or caps

APPENDIX D: Memo for City Employees

America Recycles Day- This Weekend- Nov. 15!

The City is boosting recycling and we need your help! You will notice a new color sticker on your desk, recycling container that shows what can and cannot be recycled. A few tricky items:



1. Plastics- only bottles, dairy tubs and jugs are recyclable- all other items must be thrown away.
2. No caps or lids- these are not recyclable
3. No candy wrappers, ziplock bags, or plastic wrap
4. No coffee cups- plastic or paper

Your help will make a difference! Our goal is to increase our recycling rate by the end of this month. Stay tuned for more surprises! Thank you for recycling.

This pencil is made from recycled newspaper! Sharpen it and you will see sharpenings you can read!

APPENDIX E: Letter to Multifamily Buildings

Date

Dear Property Manager,

The City of Lake Forest Park is kicking off a campaign to help apartment and condo buildings maximize their recycling. Recycling service is no cost to your multi-family buildings within the City of Lake Forest Park (up to 200% the size of your garbage service).

Upon review of your service levels, we noticed that you are able to increase your service for recycling at no additional cost. We also are able to help educate tenants about what is and is not recyclable through memos, newsletter articles, signage listing what can and cannot be recycle for each tenant to post and presentations.

A representative, Samantha Wilder, will be calling you in the next week to discuss options with you and set up a meeting. If you have any questions in the meantime, please contact her at 206-949-1787.

Thank you for working with us on recycling!

Sincerely,

Sarah Phillips
City of Lake Forest Park

APPENDIX G: Photo of Display Booth



APPENDIX H: Photo of Display Booth



The City of Lake Forest Park's 4th Annual
Dig It!
Earth Smart Fair

April 12th, 2008
10:00AM - 2:00PM

Third Place Commons
Lake Forest Park Towne Center
17171 Bothell Way NE

FREE!

**Exhibits
Green Gifts
Free Eco-Prizes
Workshops**

WORKSHOPS:

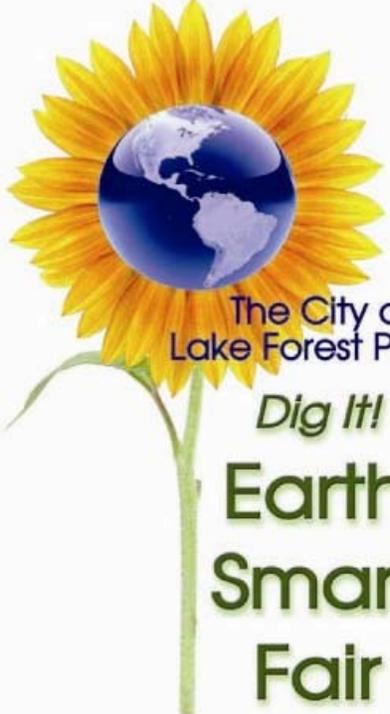
-  10:30- 12:00
Productive Vegetable Gardening in Small Spaces:
Learn how to use the space you have more effectively.
-  12:30-1:30
Improve Your Recycling IQ: Learn to recycle more -
including food! Find out where recyclables go and
what they are made in to.
Get a recycled product to take home!

Treat the earth like our lives depend on it.

Sponsored by the City of Lake Forest Park and Third Place Commons with funds from
Local Hazardous Waste Management Program. See details on the City website: cityofftp.com

 Printed on recycled-content paper.

APPENDIX I: Postcard for Earth Smart Fair



The City of
Lake Forest Park's
Dig It!
**Earth
Smart
Fair**

April 12th, 2008
10:00AM-2:00PM

Third Place Commons
Lake Forest Park Towne Center
17171 Bothell Way NE
FREE ADMISSION

*Exhibits by local organizations, Green Gifts,
Free Eco-Prizes*

Workshops
10:30-12:00 Productive Vegetable Gardening in Small Spaces
12:30-1:30 Improve Your Recycling IQ

Sponsored by the City of Lake Forest Park and Third Place
Commons with funds from Local Hazardous Waste Management Program.
See details on the City website: cityofflp.com
Printed on recycled-content paper

APPENDIX J: Photos from Earth Smart Fair



Banner- created by WEC



Give away items- reusable water bottles and zip it drain cleaners



Vegetable Oil Car and booth



Outdoor signs



Crowd at Earth Smart Fair



APPENDIX K: Article in the Enterprise

50th
Anniversary
Serving the Community
Since 1958

The Enterprise

SHORELINE LAKE FOREST PARK

SEE INSIDE
NORTHBOUND
CLASSIFIEDS

FRIDAY
April 18, 2008

COMMUNITY
dispatches

EDUCATION

Dinnertime:
Shorecrest students
will serve senior
citizens dinner. Page 9

PUBLIC SAFETY

Saved by a sprinkler:
Sprinkler system
douses a kitchen fire.
Page 10

GOVERNMENT

Commercial zones:
Council considers
changing density
requirements along
busy corridors. Page 6

OUT & ABOUT



African rhythms:
The Kusun Ensemble

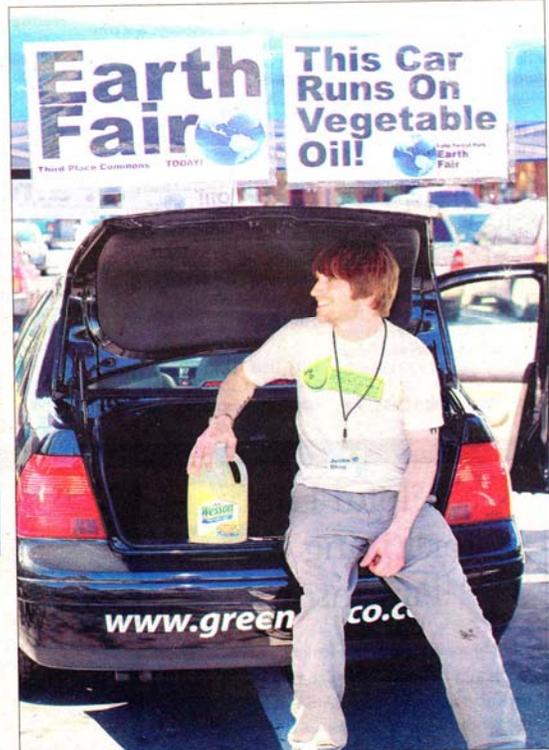
Friends of the Earth



Photos for the Enterprise/JEFF FADDIS

Above: Ashley Gilbert (far left), 13, her dad, Jeff Gilbert and sisters Bailey, 3, and Lacy Gilbert, 4, learn about Earth friendly composting from King County Master Recycling and Composting representative Anita Merrell during the recent Earth fair at Third Place Commons in Lake Forest Park, on Saturday, April 12.

Right: Earth Fair representative Justin Skay relaxes in between the crowds on the back of a car that runs on biodiesel during the Earth Fair, Saturday April 12 at Third Place Commons in the Lake Forest Park Town Center.



APPENDIX L: Article in the Enterprise

1. Please check off the activities your household participates in. You may check off multiple answers.

- Recycle paper, plastics, cans, cardboard (99.4%)
- Place food scraps in your yard waste cart (61.9%)
- Compost food scraps at your home- in your yard/worm bin (25%)
- Place yard waste in your yard waste cart (90.5%)
- I do not do any of these activities (1.8%)
- Other: (20 responses)
 - i. composting yard waste at home
 - ii. take metals to a metal recycler & fluorescent bulbs to county waste site
 - iii. compost yard waste in our yard
 - iv. minimize purchases of individual-serve items
 - v. We further compost paper towels, kleenex, etc. We have very little garbage. In fact, we have one can a month and would like to have the challenge of doing one can every other month if that service will ever be considered.
 - vi. We compost most non-meat/dairy food scraps at home
 - vii. electronics when 1st offered
 - viii. We do everything but composting.
 - ix. uncooked food scraps go into yard waste--the pilot program (supposedly successful) took much more in yard waste than at present
 - x. most purchased items are used
 - xi. Save items when we are on the road to recycle at home
 - xii. take spent batteries to LFP City Hall
 - xiii. Recycle electronics, CDs, cables, fluorescent lamps
 - xiv. I have a friend who lives in Snohomish county who brings her kitchen waste to my yard waste when she visits
 - xv. compost small yard waste at home
 - xvi. Look for products with less packaging to begin with. Don't buy more than I need.
 - xvii. recycle textile, batteries, electronics
 - xviii. Recycle wood scraps, used motor oil and electronics
 - xix. Also compost non-woody yard waste
 - xx. hoard toxic waste, batteries, fluorescents, etc for drop-off; hoard non-recyclable PET plastic until I can figure out where to take it

2. Which items do you recycle at home? You may check off multiple answers.

- Aluminum (94%)
- Glass (96.4%)
- Plastic bottles (97.6%)
- Plastic tubs (83.9%)
- All plastics with a number on the bottom and a recycle symbol (67.9%)
- Magazines (98.2%)
- Newspapers (95.8)
- Paper (95.2%)
- Cardboard (97%)
- Milk cartons (68.5%)
- Paper coffee cups (37.5%)

- Plastic coffee cups (13.1%)
- Yogurt type lids and bottle caps (29.8%)
- Yogurt containers (73.8%)
- Styrofoam (10.1%)
- Plastic bags (67.3%)
- Shredded paper (72.6%)
- I do not recycle (.6%)
- Other (15 responses)
 - i. batteries to LFP
 - ii. steel cans
 - iii. I purchase items specifically based on whether or not I can recycle the packaging.
 - iv. Note - we recycle plastics with numbers that match the info sheet you send out and not those that don't
 - v. Recycle all of the above except lids and Styrofoam
 - vi. you cannot presently recycle #6 plastics
 - vii. we recycle plastics with the number 1 or 2 on the bottom
 - viii. metals
 - ix. only the allowed plastic bags
 - x. told not to recycle milk cartons (i use very few)
 - xi. can styrofoam be recycled??
 - xii. Shredded paper only if put in clear plastic bag.
 - xiii. I compost shredded paper, don't use disposable cups, plastic bags used for garbage can liners & cat litter
 - xiv. soymilk boxes, like big juice boxes
 - xv. I recycle plastic bags at the grocery store

3. When you are deciding about recycling plastics, how do you decide if it is recyclable? You may check off multiple answers.

- The number in the triangle on the bottom of the plastic item (81.5%)
- The shape of the item (jug or jar) (31.0%)
- Everything made of plastic goes in recycling (13.7%)
- Other (15 responses)
 - i. Don't really give a sh*t.
 - ii. Seattle Public Utilities brochure
 - iii. very hard to un-learn using the # in the triangle
 - iv. recycling instructions in handbook
 - v. The "Yes" and "No" sheet Mailed by the county
 - vi. I pay very close attention to my recycling guide, go to the website, and then call if I have further questions.
 - vii. Unclear about which plastics are recyclable and if the shape of the container still dictates whether or not it is recyclable. Specifically, we wonder whether or not frozen dinner trays are recyclable.
 - viii. The triangle with # 5 and under
 - ix. jugs, bottles and tubs only without lids but this is confusing
 - x. the size of the item
 - xi. except lids
 - xii. If it has a triangle with a number in it.
 - xiii. How many resources it would take to clean them first.
 - xiv. We check the solid waste booklet

4. What do you find difficult about recycling paper, metal, cardboard and plastics (items for your blue cart)? You may check off multiple answers

- Knowing what is recyclable (54.8%)
- Sorting materials (placing recyclables in recycling cart and garbage in garbage cart- instead of all items in the garbage) (3.6%)
- Remembering what to recycle (.6%)
- Rinsing recyclables is messy (22%)
- Recycling takes too much time (.6%)
- We do not have a recycling cart at our home or at our apartment/condo (0%)
- I do not subscribe to garbage and recycling service (1.2%)
- I do not generate many materials that are recyclable (0%)
- Recycling is not hard (71.4%)
- I do not recycle (.6%)
- Other (14 responses)
 - i. Anything that held oil or fat (olive oil bottles, tuna cans) are still very messy after rinsing, so we're never sure if you want them (we've read your warning that "a single item can contaminate a whole load"). Washing with soap is too much trouble.
 - ii. Recycling is not hard but the plastics are confusing!
 - iii. did not know i could recycle Styrofoam
 - iv. I am often concerned about the amount of water used to clean jars and cans. Are we making an impact when we clean? I try, perhaps too hard, to be certain the packaging is very clean so it won't be wasted on your end.
 - v. Collecting items in the house to take outside to the recycling/yard waste container. Smelly, messy and bulky. Have yet to find something expressly for this purpose. Would like to see someone create an attractive and sensible container for collecting recyclables inside the house.
 - vi. cleaning out the plastic containers, especially peanut butter takes a lot of hot water. Since you have everything in one bin it is not hard to sort. Recycling should in my opinion be everyweek. We over flow the bin most of the time. Your service is wonderful
 - vii. difficulty is only that the rules keep changing i.e. cooked food waste, bones, etc. was o.k. and then not accepted
 - viii. space constraints in the home - there is only so much space under the kitchen sink
 - ix. Our recycling guidelines are not specific enough - need more information about plastics, specifically.
 - x. what constitutes metal is not defined.

5. Which items do you place in your food waste/ yard waste cart at your home? You may check off multiple answers.

- Paper plates (45.8%)
- Tissues (13.7%)
- Paper cups (31%)
- Paper napkins and paper towels (41.1%)
- Pizza boxes (70.2%)
- Paper take out containers (41.1%)
- Shredded paper (17.3%)
- Bread, pasta, grains (48.8%)
- Coffee grounds and teabags (57.1%)
- Cheese (11.9%)
- Fruit (62.5%)

- Vegetables (63.1%)
- Paper milk cartons (17.9%)
- Meat, chicken and fish (7.1%)
- Shells (11.9%)
- Bones (6.5%)
- Cat or dog waste (1.2%)
- I don't have a yard waste cart at my home or my apartment/condo building (11.3%)
- Other (30 responses)
 - i. we do not want to attract rats
 - ii. None of these
 - iii. EXCESS YARD WASTE
 - iv. Eggshells
 - v. we don't use the food or yard waste carts
 - vi. yard waste
 - vii. We only use the service when we feel our 5 bins are too full.
 - viii. I wished I had something separate for food waste
 - ix. i did not know i could recycle food in my Yard Cart
 - x. Can you put cat or dog waste in the yard waste container???
 - xi. I have a yard waste cart but only put yard waste in it
 - xii. Basically just yard waste very few pizza cartons- no dog waste or cat waste.
 - xiii. Compost at home
 - xiv. twigs, branches, ivy, blackberry vines, weeds
 - xv. I have two worm bins. They do not involve use of oil and the toxic wastes of garbage trucks
 - xvi. yard waste
 - xvii. egg shells
 - xviii. we have rats so I only recycle yard waste in the yard waste can
 - xix. Yard waste / leaves, twigs
 - xx. egg shells
 - xxi. paper towels, not used napkins
 - xxii. I use a compost container in the back yard.
 - xxiii. I have a yard waste cart but it is used for yard waste not food waste...am I missing something...can food scraps go into the yard waste container?
 - xxiv. I only use it for yard waste, and rarely a large pizza box.
 - xxv. Yard clippings/cuttings
 - xxvi. yard waste
 - xxvii. I didn't know cat poop could go in there; wouldn't put a lot of that stuff in because of the odor as it rots or animals breaking into the can
 - xxviii. I use mine for yard waste only - a lot of these food items makes the care nasty/smelly. Also, this attracts rodents. This question is flawed - requires an answer; needs "none of the above". I use my care for yard waste only.

6. What is the most difficult part of collecting food waste for composting in your yard waste cart? You make check off multiple answers

- Knowing what types of food are recyclable (24.4%)
- Sorting food waste (18.5%)
- Takes too much time (6%)
- Food compost is messy (31%)
- I do not have a way to collect food scraps in my kitchen (16.1%)

- I did not know food waste could go in my yard waste cart (6%)
- I do not have a yard waste cart (7.1%)
- It's not hard to collect food waste for composting (41.7%)
- Other (23 responses)
 - i. most food waste goes to my chickens!
 - ii. we use our garbage disposal-we do not want rats outside
 - iii. Bio Bag is too expensive
 - iv. WE HAVE A FOOD COMPOSTER
 - v. have disposer; don't use yard waste cart
 - vi. I need a container to hold food waste/scrap in the kitchen before transferring it to the yard waste cart outside.
 - vii. the fruit flies from the in-house collection bin
 - viii. Would prefer a separate container
 - ix. i would love to have a Compost Bin for my food waste and keep the compost for my own yard
 - x. It stinks too much and too many flies even when the lid is down. I give all table scrapes to the dogs, by the way we make our own dog food!!! They can eat everything but onions and chocolate generally.
 - xi. we are currently told cooked food cannot go there--has there been a change?
 - xii. tends to be very smelly
 - xiii. We don't want to attract rats, they have been in our cars!!
 - xiv. finding decent containers for all recyclables in the house because it is pointless to make multiple trips to the cans each time you have a handful of stuff
 - xv. food scraps get smelly
 - xvi. keeping a biodegradable bag on the counter in a container that doesn't attract fruit flies and doe not smell
 - xvii. Bugs, such as compost flies and fruit flies in the summer months.
 - xviii. smelly container especially in summer
 - xix. fruit flies if you don't take the YW bucket off of the counter and dump it FREQUENTLY
 - xx. attracts bugs
 - xxi. Messy, but not hard
 - xxii. I compost most food waste
 - xxiii. I have a garbage disposal - most things go there. Collecting food scraps in the kitchen is smelly, messy and attracts rodents

7. What do you do with your shredded paper

- Place loose in my blue recycling cart (14.3%)
- Place in a clear plastic bag in my blue recycling cart (25.5%)
- Place in a paper bag in my blue recycling cart (29.2%)
- Place in my yard waste cart (3.7%)
- Put in my compost pile in my yard (5%)
- Throw it in the garbage (3.1%)
- I do not generate shredded paper (19.3%)
- Other (10 responses)
 - i. Burn it!
 - ii. Re-use as packing material in mailings
 - iii. Any shredded paper I might make is sensitive. I take advantage of shredding programs, put the environmentally safe paper in the home compost, and recycle what might be left.
 - iv. Shred in another location from my home address
 - v. in paper bag in yard waste
 - vi. shredded paper in recycling bin we burn a lot in the fireplace as kindling

- vii. We use plastic but I think they want paper bags that we don't have.
- viii. put in worm bin
- ix. burn it
- x. Although I know it shouldn't go in cart w/o bag, my shredded paper gets mixed with other recyclables & is hard to separate.

8. How do you know what to recycle? You may check off multiple answers

- Reading the brochure from the garbage/recycling company (Allied waste) (94.6%)
- Calling City Hall (1.2%)
- Checking the City Hall website (7.7%)
- Reading the newspaper (6.5%)
- Talking with neighbors (8.3%)
- Reading the Towne Crier (28.6%)
- Listening to the radio or watching TV (7.1%)
- None of the above (3.6%)
- Other (20 responses)
 - i. calling Allied Waste
 - ii. Sticker on the recycle bin
 - iii. reading label on container
 - iv. Allied Waste website
 - v. Seattle Public Utilities brochure
 - vi. phoning Allied Waste
 - vii. calling the recycling company when uncertain
 - viii. For items that I know don't go in the blue card it can be difficult to find out where they go. An example is fluorescent bulbs. Having information or links/pointers to how/where to recycle items that don't go in the blue cart would be helpful.
 - ix. Checking Allied Waste web site
 - x. i do keep up with recycling rules; have been recycling since 1974
 - xi. Checking the Allied Waste website or calling in as well as using the brochure.
 - xii. Reading the signs on the exterior of the dumpsters
 - xiii. Read what is on the bin and that needs to be updated by the way.
 - xiv. ask my wife
 - xv. Reading information and using common sense.
 - xvi. reading the labels on the cans
 - xvii. Any can, all paper, all plastic with a triangle/number.
 - xviii. Paying attention
 - xix. Brochure from Allied is helpful - if I remember where it is.
 - xx. it changes often and I'm a bit confused about what goes where

9. Please check which type of housing you live in? Please check off only one response

- Home – single family (95.2%)
- Apartment (3%)
- Condo (1.8%)

10. Please check mark your household status. Please check all that apply – for example if you live with a spouse and children, check both boxes.

- I live alone (13.7%)
- I live with one or more adults (80.4%)
- I live with children (38.1%)

11. Please check mark your gender

- Male (39.4%)
- Female (60.6%)

12. Please check mark your age group

- I am under 18 (0%)
- I am 19-29 (3%)
- I am 30-39 (12.5%)
- I am 40-49 (18.5%)
- I am 50-59 (33.9%)
- I am 60-69 (23.8%)
- I am 70-79 (8.5%)
- I am over 80 (1.8%)

13. What would encourage you to recycle more (please check all that apply)?

- Brochures listing what can and cannot be recycled (52.4%)
- Recycling website (39.3%)
- Signs for dumpsters or carts listing what can and cannot be recycled (33.3%)
- Monthly articles in the town crier (19%)
- Refrigerator magnets listing what can and cannot be recycled (30.4%)
- Email newsletter (17.9%)
- Booth from the City at local events and farmer's markets (11.3%)
- Provide information on where to recycle unusual items like electronics and fluorescent bulbs (56.5%)
- Reducing my garbage bill (40.5%)
- None of these items. I am already recycling all that I can (22%)
- Other (23 responses)
 - i. I'd recycle if the garbage pickup were free.
 - ii. Recycling is not credited enough on garbage bill
 - iii. I would like to know what happens to the recycled material.
 - iv. Also, make the plastics recycling program more inclusive.
 - v. Clearer info on what to do with really dirty items that would otherwise be recyclable.
 - vi. at-home pickup of "unusual items" like fluorescent bulbs
 - vii. I would particularly like information on recycling unusual items.
 - viii. Separate compost container for food scraps
 - ix. What about Styrofoam & why not lids(metal& plastic)
 - x. have a true compost bin for me to keep the compost and have a brochure the compost lifecycle.
 - xi. More education & clear instructions about recycling items such as lids from aluminum cans, caps from soda bottles, plastic frozen dinner trays, etc. We are not clear on these things in our household and literature does not address it directly. Also, have never heard that Styrofoam or plastic/paper cups are recyclable.

- Xii. Note I cannot check off on this computer but a simple sticker attached to the bin or magnet for the refrigerator would help
- Xiii. where to recycle plastics other than #1 and #2
- Xiv. We need clear information on the type of plastics that can be recycled. The brochure shows type of container - why don't we use the number on the bottom (in the triangle)? Can we recycle more than the brochure depicts?
- Xv. updates when items change
- Xvi. rolstad@earthlink.net
- Xvii. Refrigerator magnets great idea
- Xviii. please accept larger TVs, larger computer monitors, appliances, etc. at no cost
- Xix. This survey reminded me to check food for recycling
- XX. for those who don't subscribe to garbage service - how about a local recycling drop site including plastic?
- XXi. I wish it were easier to recycle hazardous waste, electronics, and old lawnmowers
- XXii. opportunity to recycle more plastic packaging/clamshells
- XXiii. Recycling center in the town. The new Shoreline one sucks (small, badly organized) and the Snohomish one is too far