



GOVERNOR'S OFFICE
FOR REGULATORY
INNOVATION & ASSISTANCE

Customer Requests for Assistance

Requests for assistance can generate from various sources, including citizens, businesses, industries, local government, state and federal agencies, the Legislature, and the Governor's Office.

Specific requests for assistance on clean energy projects have originated from the Departments of Ecology, Commerce, and Natural Resources as well as from the Governor's Office.



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Clean Energy Customer Requests

Most of these projects have been prospective business developers who are evaluating several states, including Washington. They are at a conceptual stage and have not yet selected a site for development. These developers request permitting and timeline information.

Other projects, however, are already under environmental review and the business developers are seeking support, and guidance during the process.



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Online Resources Available to Customers

Regulatory Handbook

The Regulatory Handbook contains information about local, state, and federal permits, approvals, and licenses for Washington State. Although not a complete list, this list does provide in-depth information on most environmental permits. This handbook is maintained in partnership with permitting agencies. The Regulatory Handbook also contains performance data on timeliness for specific permits.



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Online Resources Available to Customers

Online Permitting Assistance System

A tool to help determine which environmental permits may be needed for a project in Washington State.

Permit Timeliness Reports & Data

ORIA works in partnership with 14 agencies, including many Siting Study Interagency Policy Team members, to implement permit timeliness. Agencies evaluate customer experience to understand permit processing better and make improvements. Agencies then report their progress to ORIA, which prepares and distributes reports and publishes data at a central location.