



Submit Your Claims and Get Paid in ProviderOne

No more SSPS invoices! No more phone or paper claims!

Your new online billing system is ready for you! It's as easy as 1, 2, 3!

1. **Log into ProviderOne** (<https://www.waproviderone.org>) to see your authorizations.
2. **Submit claims** for the Medicaid services you have provided.
3. **Get paid!** With ProviderOne, you can get paid as often as weekly.

Training is Available! Access the training and sign up for optional live webinars at www.alsa.dshs.wa.gov/providerone/training.htm

We're Here to Help You!

The Billing Assistance for Social Services (BASS) team is here to help you with the transition from the Social Services Payment System (SSPS) to ProviderOne.

Contact the BASS Team

Call: 800-562-3022 (after the introduction, press 5 for Providers, then press 1 for Social Services)

Email: BASS@dshs.wa.gov

Online: www.alsa.dshs.wa.gov/providerone

What Providers are Saying:

Many providers – just like you – participated in a pilot in early January. They successfully submitted claims for services and have received payment for those services. Here is what they said about their experience with ProviderOne:

- *"The billing portion of this was very easy once I was able to see the authorizations." ~ In Home Respite Care Agency provider*
- *"Due to the Template Batch billing option, the ProviderOne system will actually make billing easier than SSPS." ~ Residential provider*
- *"After making claims and following the billing guide, I can do this using library computers. It's going to be fine!" ~ Companion Home provider*

Note: This message not intended for Individual Providers who are represented by SEIU 775 NW