

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/08/2016
FORM APPROVED
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 50G050 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED R 04/08/2016 |
|---|--|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER RAINIER SCHOOL PAT A | | | STREET ADDRESS, CITY, STATE, ZIP CODE RYAN ROAD BUCKLEY, WA 98321 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | D PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE | |
| {W 000} | INITIAL COMMENTS This report is a result of a Credible Allegation survey conducted at Rainier School PAT A on 4/4/16, 4/5/16, 4/6/16, 4/7/16, and 4/8/16. Deficient practices were identified. The survey was conducted by: Gerald Heilinger Terry Patton Shana Privett Sarah Tunnel Olivia St. Claire Justin Smith The surveyors are from: Department of Social & Health Services Aging & Long Term Support Administration Residential Care Services, ICF/IID Survey and Certification Program PO Box 45600, MS: 45600 Olympia, WA 98504 Telephone: (360) 725-3215 | {W 000} | | | |
| {W 125} | 483.420(a)(3) PROTECTION OF CLIENTS RIGHTS The facility must ensure the rights of all clients. Therefore, the facility must allow and encourage individual clients to exercise their rights as clients of the facility, and as citizens of the United States, including the right to file complaints, and the right to due process. This STANDARD is not met as evidenced by: Based on observation, interview, and record review, the facility failed to allow Clients to exercise their rights and failed to provide due process on rights restrictions for 3 of 11 Sample | {W 125} | | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| {W 125} | <p>Continued From page 1</p> <p>Clients (Client #1, #2 and #6) and 3 of 11 Expanded Sample Clients (Client #12, #13 and #16). This failure resulted in Clients' sharp objects (i.e. scissors and knives) and food being locked, and protective supervision being used after the approval expired.</p> <p>Findings include:</p> <p>Record review on 4/6/16 of Client #1's Individual Habilitation Plan (IHP) dated 3/24/15 and Draft IHP dated 3/24/16 revealed a restriction to access knives and scissors. There was not a plan to reduce the restriction or a specific reason why Client #1 was denied access. Review of the Comprehensive Functional Assessment (CFA) dated 3/24/16 revealed Client #1 required support in a living environment "free of such things as sharp objects" but does not list a reason why.</p> <p>Record review on 4/6/16 of Client #6's IHP dated 1/28/16 revealed a restriction to access knives and scissors. There was not a plan to reduce the restriction or a specific reason why Client #6 was denied access. Record review on 4/8/16 of the CFA dated 1/28/16 revealed Client #6 required support in a living environment "free of such things as sharp objects" but does not list a reason why.</p> <p>Record review on 4/6/16 of Client #12's IHP dated 9/3/15 revealed a restriction to access knives and scissors. There was not a plan to reduce the restriction or a specific reason why Client #12 was denied access. Review of the CFA dated 9/3/15 revealed no mention of knives, scissors, or sharp objects.</p> <p>Record review on 4/6/16 of Client #13's IHP</p> | {W 125} | | | |

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| {W 125} | <p>Continued From page 2</p> <p>dated 7/30/15 revealed a restriction to access knives and scissors. There was not a plan to reduce the restriction or a specific reason why Client #13 was denied access. Review on 4/8/16 of Client #13's CFA dated 7/30/15 revealed no mention of knives, scissors, or sharp objects.</p> <p>Record review on 4/8/16 of Client #16's CFA dated 8/6/15 revealed no mention of knives, scissors, or sharp objects.</p> <p>Interview on 4/7/16 at 1:30 PM with Staff A, B, and C verified knives and scissors were locked, not for a specific client, and was in everyone's IHP at Devenish House. Staff stated Client #16 likes to go "drawer shopping" and Client #12 could have an issue with knives and scissors.</p> <p>Client #2</p> <p>1. Observation on 4/4/16 at 8:45 AM at Haddon House revealed Client #2 sitting in a wheelchair and being wheeled to his bedroom by Staff K, the 1:1 assigned staff. When asked, Staff K explained that Client #2 was provided 1:1/protective staff supervision for safety due to aggression and frequent falls.</p> <p>Record review on 4/6/16 at 10:30 AM revealed an Ad-Hoc dated 1/27/16 requested 1:1/protective staff supervision support for Client #2 for safety due to aggression and frequency of falls through 3/28/16. The Ad-Hoc was approved by the Human Rights Committee (HRC) and 1:1/protective staff supervision approval was granted through 3/28/16. The Ad-Hoc request had expired. A Rainier School Memorandum dated 3/29/16 requested a continuation of 1:1/protective supervision for Client #2 through 6/29/16. It was signed by the Superintendent</p> | {W 125} | | |

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| {W 125} | Continued From page 3 however there was no evidence it had been presented to HRC. Interview on 4/7/16 at 2:50 PM with Staff F verified the Ad-Hoc had expired. 2. Observation on 4/4/16 at 8:40 AM at Haddon House revealed a small locked refrigerator in the dining room. When asked why it was locked, Staff L indicated it was because a peer drank all of Client #2 's thickened liquids. There was a large refrigerator in the kitchen that was unlocked and stocked with various liquids. When asked if Client #2 had a key to unlock the refrigerator, Staff L stated no and showed the surveyor a key to the lock in a small wooden cabinet on the wall in the dining room on the wall. Record review on 4/6/16 of Client #2 's Positive Behavior Support Plan (PBSP) with an expiration date of 3/7/17 and Client #2 's IHP dated 12/1/15 revealed no mention of a secured refrigerator for locking thickened liquids. Interview on 4/7/16 at 2:30 PM with Staff F, G and H verified Client #2 should not have his liquids locked in a refrigerator. | {W 125} | | | |
| W 137 | 483.420(a)(12) PROTECTION OF CLIENTS RIGHTS The facility must ensure the rights of all clients. Therefore, the facility must ensure that clients have the right to retain and use appropriate personal possessions and clothing. This STANDARD is not met as evidenced by: Based on observation, record review, and | W 137 | | | |

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| W 137 | <p>Continued From page 4</p> <p>interview, the facility failed to ensure 1 of 11 Expanded Sample Clients (Client #17) had properly fitting clothing. This failure put Client #17 at risk for falls and loss of dignity.</p> <p>Findings include:</p> <p>Observation on 4/5/16 at 10:35 AM at Haddon House revealed Client #17 had obvious vision deficits. His shoes were on the wrong feet and they appeared to be too big for him as his heels lifted out of the shoes with each step he took. He had no socks on. Staff assisting Client #17 did not help him get his shoes on the correct feet.</p> <p>Observation on 4/5/16 at 11:40 AM at Haddon House revealed Client #17 still had ill-fitting shoes on the wrong feet with no socks on. Staff assisting Client #17 did not help him get his shoes on the correct feet.</p> <p>Observation on 4/5/16 at 12:10 PM at Haddon House revealed Client #17 sitting on a bean bag chair with shoes that were ill-fitting, on the wrong feet and no socks on. Despite staff periodically stopping to say hello, Client #17 remained with his shoes on the wrong feet. Client #17 continued to wear his shoes on the wrong feet until approximately 4:00 PM when he was observed to have his shoes on the correct feet, however he had no socks on.</p> <p>Observation on 4/6/16 at 8:20 AM at Haddon House revealed Client #17 crouched on the floor next to the dishwasher in the kitchen. The dishwasher was running. He had ill-fitting shoes on, no socks, and large athletic workout pants that were approximately 5-6 inches too long. Staff directed Client #17 away from the crouched</p> | W 137 | | |

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| W 137 | Continued From page 5 position and it was noted Client #17 ' s tee shirt was wet on the back from the condensation of the dishwasher. Staff used a dish towel to pat Client #17 ' s tee shirt and directed him to sit in the living room. As Client #17 walked to the living room his pants dug on the floor, they were baggy around the waist and hips, his heels lifted from his shoes, he had no socks on, and his shirt was wet. Client #17 was observed to wear the same clothing to his Attendant Counselor Vocational (AC VOC) job and until the surveyor left the house at 12:30 PM. Observation on 4/7/16 at 9:00 AM at Haddon House of Client #17 ' s closet and drawers of his room revealed there were no socks. Interview on 4/7/16 at 9:15 AM with Staff K revealed Client #17 does not like to wear socks. Staff indicated it was a " texture thing. " Record review on 4/6/16 of Client #17 ' s Individual Habilitation Plan (IHP) dated 10/29/15, " Likes and dislikes " revealed Client #17 likes "dressing up" and there is no mention of dislike of or refusals to wear socks. Interview on 4/7/16 at 2:30 PM with Staff F, G and H verified Client #17 needed more staff attention to how he is dressed and he may need to purchase better fitting shoes, socks and clothing. Staff F, G and H agreed not having well-fitting shoes and clothing put Client #17 at greater risk for falls and injury due to his visual disability. | W 137 | | | |
| W 159 | 483.430(a) QIDP Each client's active treatment program must be integrated, coordinated and monitored by a qualified intellectual disability professional. | W 159 | | | |

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| W 159 | <p>Continued From page 6</p> <p>This STANDARD is not met as evidenced by: Based on observation, record review and interview, the facility failed to ensure the Qualified Intellectual Disability Professionals (QIDP) provided effective oversight of all aspects of 8 of 11 Sample Clients (Clients #1, #2, #3, #4, #6, #7, #8, and #9) and 9 of 11 Expanded Sample Clients (Clients #12, #13, #15, #16, #17, #18 #20, #21 and #22) treatment process at the facility. This failure potentially affected all Clients and prevented them from receiving the treatment they needed to become more independent and move to a less restrictive living setting.</p> <p>Findings include:</p> <ol style="list-style-type: none"> Based on observation, interview and record review, the facility failed to ensure 5 of 11 Sample Clients (Clients #2, #6, #7, #8, and #9) and 5 of 11 Expanded Sample Clients (Clients #12, #13, #17, #20 and #22) received an aggressive program of services designed to meet their needs. Clients were left for long periods of time with no meaningful activities occurring. This failure prevented Clients from having the treatment needed to assist in meeting their needs and moving to a less restrictive living setting. See W196 for details. Based on record review and interview, the facility failed to ensure the data being collected on training programs could be used to make a determination of progress toward meeting the objective for 1 of 11 Expanded Sample Clients (Client #22). This failure prevented the facility from making decisions about treatment programs to ensure the Clients are making progress. See W237 for details. | W 159 | | | |

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| W 159 | <p>Continued From page 7</p> <p>3. Based on observation, record review and interview, the facility failed to allow 3 of 11 Sample Clients (Client #1, #2, and #6) and 3 of 11 Expanded Sample Clients (Client #12, #13, and #16) to exercise their rights and failed to provide due process on rights restrictions. This failure resulted in Clients' sharp objects and food being locked and protective supervision being used after the approval expired. See W125 for details.</p> <p>4. Based on observation, interview and record review, the facility failed to ensure that 5 of 11 Sample Clients (Clients #1, #2, #3, #7, and #9) and 5 of 11 Expanded Sample Clients (Clients #12, #15, #17, #18, and #22) had parts of their Individual Habilitation Plans (IHP) implemented. Gait belts were not used when specified, and needed evaluations were not completed as required. Programs were not implemented as directed by the IHP. Data was not collected as required by the IHP. There were problems with adaptive equipment use. These failures prevented the Clients from having the services delivered to them as outlined in the IHPs and potentially prevented them from learning new skills and moving to a less restrictive living setting. See W249 for details.</p> <p>Client #4</p> <p>Record review on 4/6/16 revealed a Quarterly Active Treatment Review for the period of December 2015, January 2016 and February 2016 for Client #4. There was no data for February 2016 for Objectives #6006, #9001, #9004 and #9006. There was no data for December 2015 for Objectives #1118, #1109 and #1090.</p> | W 159 | | | |

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| W 159 | Continued From page 8 Interview on 4/7/16 at 1:30 PM with Staff F verified the Quarterly Active Treatment Review for Client #4 for the period of December 2015, January 2016 and February 2016 was missing data for the month of February 2016 for Objectives #6006, #9001, #9006 and for the month of December 2015 for Objectives #1118, #1109 and #1090. Client #21 1. Record review on 4/6/16 of the IHP dated 9/3/15 for Client #21 revealed the Interdisciplinary Team (IDT) requested a complete sensory input evaluation and recommendations from the Occupational Therapist (OT) in working with Client #21 as he is "very tactile defensive" and "blind." This evaluation was to be completed in 60 days. Interview on 4/7/16 at 1:30 PM with Staff F verified the sensory input evaluation was not done. 2. Record review on 4/6/16 at 5:45 PM of the Quarterly Active Treatment Review for the period of January 2016, February 2016 and March 2016 revealed there was no data listed for those months for Objectives #1097 holding his toothbrush, #1092 washing upper body, #2175 trail to the bathroom, #1190 wipe hands with washcloth and #2075 use the sign "eat." There was no analysis of how each program was working and each objective had a handwritten statement indicating to continue to monitor for revision or updated programs. Interview on 4/7/16 at 1:30 PM with Staff F verified the data was missing for the Quarterly | W 159 | | | |

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| W 159 | Continued From page 9 Active Treatment Review for the period of January 2016, February 2016 and March 2016 for Client #21 and it is difficult to determine progress based on this report. Client #12 Observation on 4/5/16 at 10:33 AM at Devenish House revealed Client #12 was seated on a bean bag chair. A staff suggested a weighted blanket be placed on Client #12 and stated it was in Client #15 's bedroom. The weighted blanket was taken from Client #15 's bedroom and placed on Client #12. Client #12 had the weighted blanket removed at 10:52 AM. Record review on 4/5/16 revealed an IHP dated 9/3/15 stated " Psychologist will make referral to physician within 60 days of [Client #12 's first name] IHP " for an OT/Sensory Assessment and it would be monitored quarterly in the QIDP review. Interview on 4/7/16 at 1:30 PM with Staff A, B, and C verified a referral for OT/Sensory within 60 days of Client #12 's IHP could not be produced. | W 159 | | | |
| {W 195} | 483.440 ACTIVE TREATMENT SERVICES The facility must ensure that specific active treatment services requirements are met. This CONDITION is not met as evidenced by: Based on observation, interview, and record review, the facility failed to ensure 7 of 11 Sample Clients (Clients #1, #2, #3, #6, #7, #8, and #9) and 7 of 11 Expanded Sample Clients (Clients #12, #13, #14, #17, #18, #20, and #22) received | {W 195} | | | |

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| {W 195} | <p>Continued From page 10</p> <p>an aggressive program of services designed to meet their needs. Clients were left for long periods of time without training activities and staff did not implement parts of the Individual Habilitation Plans (IHP). Clients had needs that were not identified and/or addressed in their plans. Teaching plans lacked sufficient detail to ensure all staff would implement them consistently. Data being collected could not be used to measure progress on training objectives. These failures prevented Clients from having a well thought out plan that was aggressively implemented and would help them to become more independent and allow them to move to a less restrictive living setting.</p> <p>Findings include:</p> <ol style="list-style-type: none"> 1. Based on observation, interview and record review, the facility failed to ensure 5 of 11 Sample Clients (Clients #2, #6, #7, #8, and #9) and 5 of 11 Expanded Sample Clients (Clients #12, #13, #17, #20 and #22) received an aggressive program of services designed to meet their needs. Clients were left for long periods of time with no meaningful activities occurring. This failure prevented Clients from having the treatment needed to assist in meeting their needs and moving to a less restrictive living setting. See W196 for details. 2. Based on observation, record review, and interview, the facility failed to ensure they identified all the needs of 2 Expanded Sample Clients (Clients #12 and #14). This failure prevented the facility from developing plans to meet their needs and prevented the Clients the opportunity to learn skills to increase their independence. See W214 for details. | {W 195} | | |

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| {W 195} | <p>Continued From page 11</p> <p>3. Based on observation, record review, and interview, the facility failed to ensure 1 of 11 Expanded Sample Client (Client #19) had training objectives to protect the client and reduce her Self-Injurious Behavior (SIB). This failure resulted in the facility placing the Client at-risk for harm during occurrences of SIB. See W227 for details.</p> <p>4. Based on record review and interview, the facility failed to ensure the teaching plans for 2 of 11 Sample Clients (Clients #2 and #7) and 1 of 11 Expanded Sample Clients (Client #17) contained sufficient detail to ensure all staff implemented the plan the same way. This failure prevented Clients from having consistent training which would improve their ability to learn the identified skills. See W234 for details.</p> <p>5. Based on record review and interview, the facility failed to ensure the data being collected on training programs could be used to make a determination of progress toward meeting the objective for 1 of 11 Expanded Sample Clients (Client #22). This failure prevented the facility from making decisions about treatment programs to ensure the Client was making progress. See W237.</p> <p>5. Based on observation, interview and record review, the facility failed to ensure that 5 of 11 Sample Clients (Clients #1, #2, #3, #7, and #9) and 5 of 11 Expanded Sample Clients (Clients #12, #15, #17, #18, and #22) had their IHP implemented. Gait belts were not used when specified, and needed evaluations were not completed as required. Programs were not implemented as directed by the IHP. Data was not collected as required by the IHP. These failures prevented the Clients from having</p> | {W 195} | | | |

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| {W 195} | Continued From page 12 | {W 195} | | | |
| | services delivered to them as outlined in their IHPs. See W249 for details. | | | | |
| {W 196} | 483.440(a)(1) ACTIVE TREATMENT | {W 196} | | | |
| | <p>Each client must receive a continuous active treatment program, which includes aggressive, consistent implementation of a program of specialized and generic training, treatment, health services and related services described in this subpart, that is directed toward:</p> <p>(i) The acquisition of the behaviors necessary for the client to function with as much self determination and independence as possible; and</p> <p>(ii) The prevention or deceleration of regression or loss of current optimal functional status.</p> <p>This STANDARD is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure 5 of 11 Sample Clients (Clients #2, #6, #7, #8, and #9) and 5 of 11 Expanded Sample Clients (Clients #12, #13, #17, #20 and #22) received an aggressive program of services designed to meet their needs. Clients were observed not engaged in learning activities for long periods of time. This failure prevented these Clients from having the opportunity to learn skills to increase their independence and move to a less restrictive living setting.</p> <p>Findings include:</p> <p>Client #2 Observation on 4/4/16 at 8:40 AM at Haddon House revealed Client #2 being pushed in his wheelchair to his bedroom. Staff K put a music CD on for Client #2 while he rested on his bed.</p> | | | | |

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| {W 196} | <p>Continued From page 13</p> <p>Staff K stayed in Client #2's bedroom with him while he was lying on his bed and listening to music from 8:40 AM until staff cued him to get up and eat lunch at 11:30 AM. From 8:40 AM until 11:30 AM Client #2 was not involved in any meaningful activity.</p> <p>Observation on 4/4/16 at 1:50 PM at Haddon House revealed Client #2 in his bedroom lying on his bed while a music CD played, with assigned staff standing at the doorway of his bedroom. At 2:30 PM staff assisted Client #2 to get into his wheelchair and pushed him into the dining room for a cup of coffee. From 1:50 PM until 2:30 PM Client #2 was not involved in any meaningful activity.</p> <p>Observation on 4/4/16 at 2:45 PM at Haddon House revealed staff assisted Client #2 to ambulate from the dining room, back to his bedroom using a gait belt. Staff assisted Client #2 to sit on his bed. Staff put in a music CD for Client #2 to listen to while sitting in his bedroom. Client #2 remained in his bedroom until 3:55 PM when the surveyor left. Client #2 remained in his room from 2:45 PM until 3:55 PM and was not engaged in any meaningful activity.</p> <p>Observation on 4/5/16 at 10:40 AM at Haddon House revealed staff pushed Client #2 in his wheelchair to his bedroom and put music in the CD player for him. Client #2 sat in his wheelchair in the dark, together with a staff, listening to music. At 11:05 AM staff assisted Client #2 out of his wheelchair and sat him on his bed. Client #2 sat on his bed, listening to music and occasionally talking with his assigned staff until 11:40 AM when Staff G had Client #2 make his signature on a form to get a \$1.00. At 11:45 AM</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 14</p> <p>staff and Client #2 left Haddon House and went to the Coffee Shop for a soda pop. From 10:40 AM until 11:40 PM Client #2 was not involved in any meaningful activity.</p> <p>Observation on 4/5/16 at 3:45 PM at Haddon House revealed staff pushed Client #2 in his wheelchair back to his bedroom to listen to music CD's. Client #2 remained in his bedroom until 4:30 PM when Staff S escorted him to the dining room for dinner. From 3:45 PM until 4:30 PM Client #2 was not engaged in any meaningful activity.</p> <p>Observation on 4/6/16 at 8:50 AM at Haddon House revealed staff pushed Client #2 in his wheelchair from the dining room to his bedroom where she shut the door. Staff remained in the room with Client #2 who had just finished having a cup of coffee. At 9:05 AM staff opened Client #2's bedroom door, peeked out and then shut the door again. At 9:10 AM staff opened Client #2's bedroom door and wheeled him back to the dining room for a cup of coffee. At 9:30 AM staff wheeled Client #2 back to his bedroom. From 8:50 AM until 9:30 AM Client #2 was not observed to be engaged in any meaningful activity.</p> <p>Observation on 4/6/16 at 10:30 AM at Haddon House revealed Client #2 sat on his bed with a staff sitting on a chair in his room with him listening to music. Client #2 left and went to the Coffee shop at 11:20 AM and returned to the house at 11:30 AM. At 11:35 AM staff assisted Client #2 to the dining room to eat lunch. From 10:30 AM until 11:20 AM, Client #2 was not involved in any meaningful activity.</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 15</p> <p>Observation on 4/7/16 at 9:15 AM at Haddon House revealed Client #2 asleep in his bed. He was fully dressed, had a protective helmet on and a sheet over him. Staff sat on a chair in Client #2 's bedroom with him. Client #2 remained on his bed until 11:20 AM when he was alerted it was time for lunch by a staff. From 9:15 AM until 11:20 AM Client #2 was not involved in any meaningful activity.</p> <p>Record review on 4/6/16 at 10:30 AM revealed Client #2 's Individual Habilitation Plan (IHP) dated 12/01/15 and Positive Behavior Support Plan (PBSP) with an expiration date of 3/7/17 listed programs: Reality Orientation of Conversation, tooth brushing, putting on a shirt, brushing his hair, meal time guidelines and community integration. Client #2 's Active Treatment Schedule listed a variety of activities to do throughout the day.</p> <p>Client #7 Observation on 4/4/16 at 10:05 AM at Haddon House revealed Client #7 with his coat on waiting for staff to walk him to a Sensory room. Client #7 is [REDACTED] Client #7 was assisted to the Water sensory room at 10:15 AM where he was seated in a vibrating chair while he listened to running water. Client #7 was handed a vibrating pillow by staff. Client #7 dropped the pillow to the floor. Client #7 remained in the Water Room until he was escorted back to Haddon House at 11:05 AM. From 10:15 AM until 11:00 AM Client #7 was not involved in any meaningful activity.</p> <p>Observation on 4/4/16 at 3:00 PM at Haddon House revealed Client #7 returned home from his afternoon job. Due to his visual disability, staff led him to a recliner that had a portable vibrating pad</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 16</p> <p>on it. Client #7 sat down and staff turned on the vibrating pad for him. At 3:20 PM Client #7 got up and wandered about the house until 3:25 PM when a staff led him around the house for several minutes and sat him down at a table and instructed him to stack blocks. Client #7 did not engage in stacking blocks. He sat at the table until 3:50 PM when he was cued by Staff G to wash his hands for dinner. Client #7 got up from the table, wandered to the back hall of the house and continued to wander, occasionally bumping into walls until the surveyor left the house at 4:00 PM. From 3:00 PM until 4:00 PM Client #7 was not engaged in any meaningful activity.</p> <p>Observation on 4/5/16 at 10:20 AM at Haddon House revealed Client #7 curled up and he appeared to be asleep in a rocking chair in the living room. At 10:30 AM Staff G woke Client #7 up and walked him to the other side of the house, periodically stopping to talk with other staff. Staff G then walked him back to the recliner with the vibrating pad and Client #7 sat down again. Staff G turned the vibrating pad on for Client #7. At 10:40 AM Client #7 appeared to be sleeping in the recliner. At 10:50 AM staff woke Client #7 up and told him to get his hands washed for lunch. Staff led him to the bathroom and shut the door, saying " You know what to do. " Staff walked away and Client #7 immediately opened the bathroom door and wandered in circles in the back hallway until 11:05 AM when he found a recliner on the other side of the house and sat down. Client #7 appeared to be sleeping in the recliner from 11:05 AM until 11:45 AM when he was cued by staff to wake up and have lunch. Staff led him to the dining room table. From 10:20 AM until 11:45 AM Client #7 was not engaged in any meaningful activity.</p> | {W 196} | | | |

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| {W 196} | Continued From page 17 Observation on 4/5/16 at 3:30 PM at Haddon House revealed Client #7 sat in a recliner. He sat in the recliner until 4:00 PM when staff led him to the other side of the house and sat him in the living room near the dining room. At approximately 4:10 PM the evening meal was being served to peers. Client #7 continued to sit near the dining room until 4:30 PM when his name was called. Client #7 was yelling at this time and staff led him to a chair at the dining room table and he calmed. From 3:30 PM until 4:30 PM Client #7 was not engaged in any meaningful activity. Observation on 4/5/16 at 5:30 PM at Haddon House revealed Client #7 appeared to be asleep in the recliner in the living room. Client #7 continued to sleep in the recliner until 5:55 PM when staff woke him up to get his coat and go to the Activity Room. At 6:00 PM Client #7 was led to the Activity Room and upon arrival he was sat in a chair next to peers. At 6:10 PM a staff attempted to dance with him. Client #7 was holding his crotch with his left hand while staff attempted to twirl him. Client #7 began to yell and he was taken out of the room at 6:20 PM. From 5:30 PM until 6:20 PM Client #7 was not involved in any meaningful activity. Observation on 4/6/16 at 8:20 AM at Haddon House revealed Client #7 sat on a lounge chair listening to music. Client #7 sat on the lounge chair until 8:50 AM when Staff T gave him a bean bag and requested he throw it at a Tic Tac Toe board on the floor in the middle of the room. Client #7 is [REDACTED] and could [REDACTED] the game board. Client #7 dropped the bean bag to the floor and curled into a ball and appeared to go | {W 196} | | | |

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| {W 196} | <p>Continued From page 18</p> <p>to asleep. At 9:15 AM Staff T woke Client #7 up and cued him to get his coat on to go to work. From 8:20 AM until 9:15 AM Client #7 was not involved in any meaningful activity.</p> <p>Observation on 4/6/16 at 9:40 AM at Robin Hall revealed Client #7 in a small Attendant Counselor Vocation room (AC VOC). Client #7's job duties were to sort different colors of clothing and put them into specific colored bins. Client #7 is legally blind. Client #7 was led by staff to pick up pieces of clothing and then led to place them in the correct bins. He yelled and made growling sounds during the entire process. When not led to do a task, Client #7 bumped into walls. At 10:15 AM Client #7 was cued to push a cart full of clothes into another area of the building. He growled and yelled during the entire walk. Staff brought him back to the AC VOC room where he was cued to sort colored clothing into bins. At 10:20 AM staff assisted Client #7 to put his coat on to go back home. From 9:40 AM until 10:20 AM Client #7 was not engaged in any meaningful activity.</p> <p>Observation on 4/7/16 at 8:45 AM at Haddon House revealed Client #7 walked in circles holding his crotch and ended up in the corner of the living room. Staff T redirected Client #7 out of the corner and into a recliner in the living room where he sat until 9:35 AM when he was cued to go to a Sensory Room. At 9:40 AM a staff assisted Client #7 to sit in a vibrating chair in the Water Room (a sensory room). From 8:45 AM until 9:40 AM Client #7 was not engaged in any meaningful activity.</p> <p>Record review on 4/6/16 at 10:30 AM revealed Client #7's IHP dated 9/14/15 and PBSP dated</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 19</p> <p>9/14/15 listed programs to improve his communication, increase his independence in washing hands, locating his razor, taking out the garbage, community integration, specific training techniques and to increase his vocational development. Client #7's Active Treatment Schedule lists a variety of activities to do throughout his day.</p> <p>Client #17 Observation on 4/5/16 at 10:35 AM at Haddon House revealed Client #17 walking into walls holding a string of wooden beads. Client #17 is legally blind. At 11:00 AM Client #17 found a rocking chair in the living room and sat on it still holding the string of wooden beads. Client #17 continued to sit in the rocking chair until 11:30 AM when staff assisted him into the dining room for lunch. From 10:35 AM until 11:30 AM Client #17 was not involved in any meaningful activity.</p> <p>Observation on 4/5/16 at 3:30 PM at Haddon House revealed Client #17 sat in a bean bag chair with a string of wooden beads in his hand. At 4:10 PM staff cued Client #17 to wash his hands for dinner. He was then escorted to sit in the dining room to wait for his name to be called for dinner. At 4:25 PM Client #17 was served his dinner. From 3:30 PM until 4:25 PM, other than washing his hands, Client # 17 was not engaged in any meaningful activity.</p> <p>Observation on 4/5/16 at 5:00 PM at Haddon House revealed Client #17 curled in a ball on a bean bag chair. He appeared to be asleep holding a string of wooden beads. He remained on the bean bag chair until 5:55 PM when staff woke him up to get his coat on to go to the Activity Room. From 5:00 PM until 5:55 PM</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 20</p> <p>Client # 17 did not participate in any meaningful activity.</p> <p>Observation on 4/6/16 at 8:20 AM at Haddon House revealed Client #17 crouched on the floor in the kitchen, next to the dishwasher. He was manipulating a string of wooden beads. He was cued to wash his hands but he ended up in the living room and found a rocking chair to sit on while still carrying his beads. At 8:50 AM Staff T gave Client #17 a bean bag and encouraged him to throw it into a Tic Tac Toe board in the middle of the room. Client #17 is [REDACTED] and could not see the game board. He threw the bean bag to the side of the bean bag chair making growling noises. At 9:15 AM Client # 17 was cued to get his coat on to go to work. From 8:20 AM until 9:15 AM Client #17 was not involved in any meaningful activity.</p> <p>Observation on 4/6/16 at 9:40 AM at Robin Hall revealed Client #17 in an AC VOC room. Client #17 's job duties were to sort different colors of clothing and put them into specific colored bins. Client #17 is legally blind. Client #17 was led by staff to pick up pieces of clothing and then led to place them in the correct bins. He yelled and made growling sounds during the entire process. When not led to do a task, Client #7 bumped into walls or sat on a chair and manipulated a string of wooden beads. Client #17 growled and requested "pancakes" during the entire activity until Staff K decided to take him back home at 10:00 AM. Once back at Haddon House, Client #17 sat on a bean bag chair until 10:50 AM when he was cued to go to his room to remove his coat. He was then led to his room and staff said "You know what to do" leaving him alone in his bedroom. He wandered around in his room where</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 21</p> <p>he took his coat off and curled into a ball on the bedroom floor with the string of wooden beads. At 11:10 AM Client #17 was observed curled in a ball, on his bed. At 11:35 AM Client #17 was brought into the dining room by staff for lunch and seated on a chair. From 9:40 AM until 11:35 AM Client #17 was not involved in any meaningful activity.</p> <p>Observation on 4/7/16 at 8:45 AM at Haddon House revealed Client #17 sat on a bean bag chair with a string of wooden beads in his hand. At 9:35 AM Client #17 was cued to go to the Water Room. At 9:40 AM a staff assisted Client #17 to walk to the Water Room where he sat on a bean bag chair. Client #17 had a string of wooden beads with him. From 8:45 AM until 9:40 AM Client #17 was not engaged in any meaningful activity.</p> <p>Record review on 4/6/16 at 10:30 AM revealed Client #17 's IHP dated 10/29/15 and his PBSP with an expiration date of 4/4/17 listed programs to increase his communication and choice making skills, making his bed, taking out the garbage, using deodorant, using his white cane, specific blind training techniques, community integration and taking his medication. Client #17 's Active Treatment Schedule lists a variety of activities to do throughout his day.</p> <p>Interview on 4/7/16 at 2:30 PM with Staff F, G and H verified that programs for Clients ' #2, #7 and #17 were not being implemented and that Client 's #2, #7 and #17 were not to spend significant amounts of time with no activities.</p> <p>Client #8</p> | {W 196} | | | |

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| {W 196} | Continued From page 22 1. Observation on 4/4/16 at 9:48 AM of Client #8 at Klamath House revealed she was sitting in a wheelchair with a basketball on her lap. When a peer took the basketball from her, she got a child's toy off the table and put her mouth on it. A short time later a staff worked with her on rubbing lotion on herself. At 10:05 AM Client #8 was putting a toy in her mouth. At 10:12 AM a staff started reading a book to her. At 10:19 AM Client #8's head was down near her lap. At 10:25 AM a staff was asked to get her a basketball. At 10:35 AM she was taken into the living room and at 10:40 AM she was taken into the bathroom. At 10:50 AM she was wheeled into the dining room and transferred into a dining chair. At 11:13 AM the staff began offering her choices of what to have for lunch. Except for the lotion rubbing, no other training activities to meet identified needs were observed. 2. Observation on 4/4/16 at 2:48 PM of Client #8 revealed she was in the Exercise Room sitting in her wheelchair on a swing device and staff were pushing her. At 2:48 PM she was taken out of the swing device, given a beach ball and was faced away from the activity that was occurring in the room. At 2:59 PM staff brought her to a basketball toss game but she did not participate in the game and a short time later she was wheeled away. At 3:02 PM a staff brought her a large inflated, bumpy textured ball to feel. A short time later the staff brought her another inflated device to feel. At 3:13 PM staff had her in the corner of the room and gave her a couple of balls. At 3:18 PM staff took Client #8 home. None of the activities during this time appeared designed to aggressively meet her needs. | {W 196} | | | |

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| {W 196} | <p>Continued From page 23</p> <p>3. Observation on 4/5/16 at 10:20 AM of Client #8 at Klamath House revealed she was sitting in the kitchen with 2 peers while staff were cooking. Staff had the Clients taste things but otherwise they were not involved in the cooking process. At 10:40 AM staff took Client #8 into the living room on the B side of the house. At 10:44 AM she was taken to the bathroom. At 10:46 AM she was brought back out to the living room where she sat without an activity. At 11:00 AM she was taken into the dining room. None of the activities during this time appeared designed to aggressively meet her needs.</p> <p>4. Observation on 4/5/16 at 5:37 PM of Client #8 at Klamath House revealed she was sitting in a wheelchair in the living room of B side of the house. After a few minutes a staff brought her a basketball. At 6:00 PM a staff took her to get a coat and to find her sensory stick (a small plastic object she put into her mouth). At 6:10 PM she was observed in the Activity Room where Zumba (a DVD in the TV) was occurring. At 6:12 PM a staff brought her out into the middle of the room and danced with her for a period of time lasting less than a minute, then she was moved back to the perimeter of the group. At 6:40 PM she was moved to sit more directly in front of the TV. At 6:55 PM Client #8 left to go back to the house. None of the activities during this time appeared designed to aggressively meet her needs.</p> <p>5. Observation on 4/6/16 at 8:15 AM of Client #8 at Klamath House revealed she was transferred from the dining room chair to her wheelchair and taken to the bathroom. At 8:27 AM she was brought back to the dining room to a table that had activities on it. She was given some toys which she put into her mouth. These were</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 24</p> <p>removed and she was given a book which she also put into her mouth. Later at 8:40 AM, a different staff took the book from her and took her from the room to find her sensory stick. At 8:48 AM she was brought back to the dining room with her poncho on and the sensory stick. At 8:58 AM she left with a staff to go to an activity room. None of the activities during this time appeared designed to aggressively meet her needs.</p> <p>6. Observation on 4/6/16 at 9:25 AM of Client #8 in the Galaxy Room (a sensory room) revealed she was sitting with her sensory stick. From 9:35 AM to 10:07 AM staff gave her a sound tube, a small mat to feel, and a collapsible plastic ball to feel, but did not spend time teaching her anything related to the objects. At 10:23 AM staff took her back to the house. None of the activities during this time appeared designed to aggressively meet her needs.</p> <p>Record review on 4/7/16 revealed Client #8 had training objectives related to applying deodorant, applying lotion, putting away clothing, decreasing pica (eating inedible items), and choosing her sensory stick.</p> <p>Interview on 4/7/16 at 2:38 PM with Staff C, M and N verified there were no other training objectives for Client #8 and the training objectives in her IHP were specific to particular tasks which would not take much time and that the majority of her day did not have specific training objectives to be implemented.</p> <p>Client #9 Observation on 4/4/16 at 3:10 PM of Client #9 at Naches House revealed she was sitting at the dining room table while staff folded laundry. Client</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 25</p> <p>#9 did not engage in any activity until 3:45 PM when she was moved into her wheelchair and pushed to the bathroom. Client #9 remained in bathroom unattended until 3:57 PM, when the surveyor's observation ended. No training activities for identified needs were observed.</p> <p>Observation on 4/5/16 at 7:42 AM of Client #9 at Naches House revealed she exited the bathroom in her wheelchair and was pushed to the dining area. Client #9 was given her adaptive plate, cup and utensils. At 7:50 AM Client #9 started to eat her meal with her hands. At 8:00 AM staff placed a spoon into Client #9's hand and she used it the remainder of the meal. At 8:08 AM Client #9 was fed her medication, by nurse, mixed with applesauce in a med cup. At 8:21 AM Client #9 was placed in her wheelchair and pushed back to her room so a nurse could perform a blood draw. No training activities for identified needs were observed.</p> <p>Observation on 4/6/16 at 3:35 PM of Client #9 at Naches House revealed she was resting in her bedroom. Staff stated "[Client #9 first name] takes a nap at 2:30 PM most days." At 3:55 PM Client #9 was awakened and was taken into the restroom in her wheelchair, placed on the toilet and left in the bathroom unattended until 4:00 PM, when the surveyor's observation ended. No training activities for identified needs were observed.</p> <p>Observation on 4/6/16 at 4:30 PM at Naches House revealed Client #9 seated at the dining room table eating dinner with no assistance from staff. At 4:45 PM staff wiped Client #9's face and hands with a wash cloth. Staff cleaned Client #9's area on the table and her chair. No training</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 26</p> <p>activities for identified needs were observed.</p> <p>Record review on 4/7/16 revealed Client #9 's " Focus of Active Treatment " stated her priorities are to maintain her functional mobility and improve her self-care skills. The need for functional mobility was not addressed in a formal objective. Client #9 's self-care skills involve toileting, personal hygiene, oral hygiene, dining, grooming and communication.</p> <p>Interview on 4/7/16 at 1:15 PM with Staff O verified Client #9 had numerous formal objectives, but none directly dealt with Client #9 's functional mobility. He verified Client #9 should not have long period of time without engagement.</p> <p>Client #20 Observation on 4/4/16 from 3:10 PM to 3:53 PM of Client #20 at Naches House revealed he was seated on the living room couch resting his head on the back of it with his eyes closed. Client #20 was not engaged by any staff during this time. No training activities for identified needs were observed.</p> <p>Observation on 4/5/16 at 7:42 AM of Client #20 at Naches House revealed he was sitting at the end of the couch while resting his head on the back of the couch. Client #20 remained in this position until 8:40 AM when the surveyor 's observation ended. No training activities for identified needs were observed.</p> <p>Observation on 4/6/16 at 10:00 AM of Client #20 at Naches House revealed he was seated on the couch in the living area. Client #20 remained on the couch until 11:10 AM. No training activities for identified needs were observed.</p> | {W 196} | | |

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| {W 196} | <p>Continued From page 27</p> <p>Observation on 4/6/16 from 3:35 PM to 4:00 PM of Client #20 at Naches House revealed he was in his room resting on his bed. Staff stated "[Client #20 's first name] usually takes a nap around 2:30 PM most days. "</p> <p>Observation on 4/6/16 from 4:30 PM to 5:20 PM of Client #20 at Naches House revealed he was sitting in the living room on the couch. No training activities for identified needs were observed.</p> <p>Record Review on 4/7/16 revealed Client #20 's Active Treatment Schedule stated from 8:00 AM to 9:30 AM, 9:30 AM - 11:00 AM and from 1:00 PM to 4:00 PM "[Client #20 's first name] was getting ready for sensory/gross motor/activity room activities or stays on the house and do recreation/leisure/household chore activities on the house. Client #20 needs assistance with washing his hand, combing his hair and brushing his teeth. OBJ 118 laundry, OBJ 1124 Garbage, OBJ 4015 Interaction, OBJ 9013 PICA, OBJ 9017 Task Avoidance behaviors, SCP 1208 Sensory, SCP 5005 participating in activities, SCP 6006 Socialization, recreation. " Client #20 's Healthcare Assessment stated " he has tactile defensiveness. "</p> <p>Interview on 4/7/16 at 1:15 PM with Staff O verified Client #20 did not participate in many activities. Staff O verified Client #20 's tactile defensiveness was not listed as a formal objective or in the Client ' s PBSP.</p> <p>Client #22 Observation on 4/4/16 at 3:10 PM to 3:52 PM at Naches House revealed Client #22 seated on the living room recliner on side A of Naches. The</p> | {W 196} | | |

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| {W 196} | <p>Continued From page 28</p> <p>Client got up from the recliner to change the channel on the TV. Client #22 performed this task repeatedly until 3:52 PM when the surveyor's observation ended. No training activities for identified needs were observed.</p> <p>Observation on 4/5/16 at 7:02 AM at Naches House revealed Client #22 entered the bathroom for his morning hygiene. Client #22 refused and at 7:03 AM he walked up to the TV in the A side living room and turned it on. At 7:04 AM Client #22 was taken back to his room, physically assisted, by staff to take dirty linen from his room to the laundry basket. Client #22 returned to the living room TV at 7:06 AM. At 7:35 AM Client #22 turned the TV volume up really loud. Staff stepped into the living room for a moment to cue Client #22 to turn the TV volume down, but Client #22 continued to turn the volume up. At 7:38 AM staff came into the living room and turned down the TV's volume. At 7:39 AM the nurse took Client #22 back to his room to administer his medications. Client #22 exited his bedroom at 8:10 AM and went back to standing in front of the TV changing the channels. From 8:10 AM to 9:15 AM Client #22 was in front of the TV changing the channels. No training activities for identified needs were observed.</p> <p>Observation on 4/5/16 at 3:05 PM at Naches House revealed Client #22 lying on an A side living room recliner watching TV. At 3:30 PM Client #22 got up and started changing the channels on the TV until 3:40 PM. He then returned to the living room recliner watching TV until 3:51 PM when the nurse returned to administer medications. No training activities for identified needs were observed.</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 29</p> <p>Observation on 4/6/16 at 10:00 AM at Naches House revealed Client #22 changed the channels on the TV until 10:20 AM when Client #22 was cued to take out laundry. Client #22 took the laundry out then returned and sat on the living room recliner at 10:25 AM. At 10:30 AM Client #22 changed the channels on the TV until 10:40 AM. Client #22 sat in the living room recliner watching TV until 10:50 AM when he got up to change the TV channels. At 10:58 AM Client #22 went to the bathroom independently. At 11:10 AM he returned to the living room and sat in the recliner. No training activities for identified needs were observed.</p> <p>Observations on 4/6/16 at 4:30 PM at Naches House revealed Client #22 seated on the living room recliner until 4:35 PM. Client #22 walked up to the TV and changed the channels until 4:40 PM. Client #22 sat back down on living room recliner until 5:00 PM. While Client #22 was seated on the recliner he repeatedly waved his arms from behind his head to in front of his head flapping his ears each time he made the motion. After 20 minutes his ears were bright red in color. At 5:00 PM Client #22 got up to change the channel on the TV and remained up at the TV until 5:20 PM. No training activities for identified needs were observed.</p> <p>Record review on 4/7/16 revealed Client #22's IHP dated 6/23/15 "Focus of Active Treatment" denoted behaviors and training plans which are no longer a part of Client #22's IHP objectives or training plans. These objectives and training plans had been successfully completed by Client #22 and Ad-Hocs created for new objectives and training plans, but the "Focus of Active Treatment" section had not been updated or</p> | {W 196} | | |

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| {W 196} | <p>Continued From page 30</p> <p>modified with an Ad-Hoc. Client #22 's PBSP denoted changes made for progress, but a new PBSP had not been written. Client #22 's Active Treatment Schedule had not been re-written and listed objectives and service care plans which are no longer a part of Client #22 's IHP.</p> <p>Interview on 4/7/16 at 1:15 PM with Staff O verified Client #22 should be engaged in activities or working on his objectives during the time frames listed. Staff O verified the PBSP and Active Treatment Schedule should have been updated with the most recent objectives.</p> <p>Client #6 Observation on 4/4/16 from 9:45 AM to 9:54 AM at Devenish House of Client #6 revealed he [REDACTED]. At 10:02 AM Client #6 was assisted to his bean bag chair. From 10:14 AM to 10:45 AM Client #6 ran his hands, arms, and head under running water at the kitchen sink. This behavior was referred to as "washing dishes" although soap and dishes were not in the sink. After he finished lunch while still seated at the dining table, Client #6 was observed from 11:23 AM to 11:37 AM to [REDACTED]. From 2:34 PM to 3:40 PM Client #6 sat on a bean bag chair and pressed his face against textured items and drooled on the floor. None of the activities during this time appeared designed to aggressively meet his needs.</p> <p>Observation on 4/5/16 from 10:27-11:21 AM at Devenish House revealed Client #6 sat on a bean bag chair and occasionally manipulated a crochet sensory bag. From 11:21-11:30 AM Client #6 stood in the dining area spinning around while his peers ate lunch. At 11:31 AM the Client was</p> | {W 196} | | |

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| {W 196} | <p>Continued From page 31</p> <p>assisted to the table to eat lunch. From 2:45-3:02 PM Client #6 ran his hands, arms, and head under running water at the kitchen sink. From 3:37-4:42 PM and 5:32-6:55 PM Client #6 laid on his bed. None of the activities during this time appeared designed to aggressively meet his needs.</p> <p>Observation on 4/6/16 from 8:18-9:17 AM at Devenish House revealed Client #6 sat on a bean bag chair and manipulated a crochet sensory bag. From 10:19-11:25 AM Client #6 ran his hands, arms, and head under running water at the kitchen sink. Staff C acknowledged Client #6 was "doing the dishes." None of the activities during this time appeared designed to aggressively meet his needs.</p> <p>Observation on 4/7/16 from 8:27-8:48 AM at Devenish House revealed Client #6 ran his hands, arms, and head under running water at the kitchen sink. From 10:21-11:02 AM Client #6 was seated on a bean bag chair and drooled on the floor. None of the activities during this time appeared designed to aggressively meet his needs.</p> <p>Record review on 4/6/16 of Client #6 's IHP dated 1/28/16 revealed he does not currently have a PBSP. Record review revealed Need #9004 for engaging in stereotypic behaviors and a PBSP to be implemented within 90 days. Review of Client #6 's Occupational Therapy Assessment dated 1/12/16 revealed Client #6 's "stereotypic behaviors are more related to under-stimulation rather than a true need for a sensory diet."</p> <p>During the interview on 4/7/16 at 1:30 PM with</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 32</p> <p>Staff A, B, and C, they revealed the focus of Client #6's IHP for the next year will be to address his stereotypic behavior. They acknowledged the team has "some work to do" to assist Client #6 in the area of active treatment.</p> <p>Client #12 Observation on 4/4/16 at 10:05 AM at Devenish House revealed Client #12 ran frenetically around the inside of her home. From 10:34 AM to 10:52 AM Client #12 sat on a bean bag chair and picked at her fingers and clothing. From 2:34 PM to 2:59 PM Client #12 sat on a bean bag chair and twisted her clothing with her right hand. From 3:00 PM to 3:29 PM Client #12 ran frenetically around the inside of her home. None of the activities during this time appeared designed to aggressively meet her needs.</p> <p>Observation on 4/5/16 at 10:31 AM at Devenish House revealed Client #12 ran frenetically around the inside of her home. At 10:33 AM Client #12 was placed on a bean bag chair with a weighted blanket on her body. Client #12 moved around animatedly and reached for staff as they walked by. At 10:58 AM, Client #12 was assisted up from the bean bag chair and she ran frenetically around the inside of her home. From 3:48 PM to 4:25 PM Client #12 ran frenetically around the inside of her home.</p> <p>Observation on 4/5/16 from 5:52 PM to 6:17 PM at Devenish House revealed Client #12 sat on a bean bag chair and chewed on her shirt, ripped a hole in her shirt, put a block in her mouth and the hole in her shirt, and twisted on her clothing on the upper left shoulder and shirt sleeve. From 6:30 PM to 6:55 PM Client was observed in the Activity Room. She ran frenetically around and</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 33</p> <p>did not participate in the planned activity. None of the activities during this time appeared designed to aggressively meet her needs.</p> <p>Observation on 4/6/16 at Devenish House revealed Client #12 ran frenetically around the inside of her house from 8:25 AM to 8:30 AM. She was discovered by the surveyor seated on a recliner with her feet propped up from 8:35 AM to 8:43 AM while she twisted her clothing, fidgeted, ripped a hole in her shirt, and shook her arms and legs. From 8:46 AM to 8:53 AM Client #12 sat at a dining table. She stacked blocks and was asked to put dominoes back in their container after staff dumped them on the table, which she did not do. After staff pulled her chair away from the table, Client #6 ran frenetically around the inside of her home until she left for the Exercise Room. From 9:30 AM to 10:03 AM, Client #12 ran frenetically around the Exercise Room without participating in an activity. When she returned home, Client #12 sat on a bean bag chair from 10:21 AM to 11:00 AM. She twisted her left shirt sleeve during the entire period. After lunch, Client #12 was placed on the bean bag chair at 11:19 AM and twisted her left shirt sleeve. Client #12 was still seated on the bean bag chair when the surveyor ended the observation at 11:25 AM. None of the activities during this time appeared designed to aggressively meet her needs.</p> <p>Observation on 4/7/16 from 8:20 AM to 8:39 AM at Devenish House revealed Client #12 was seated on a bean bag chair. Client shook her arms, twisted her clothes, and picked at her finger. None of the activities during this time appeared designed to aggressively meet her needs.</p> | {W 196} | | | |

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| {W 196} | <p>Continued From page 34</p> <p>Record review on 4/6/15 of Client #12 's IHP dated 9/3/15 revealed a goal to increase her skills in activities of daily living. In the " Focus of Active Treatment " section of the IHP, it is noted Client #12 needs assistance with relaxation and is encouraged to lie down on the couch or in her bedroom. The need of relaxation is not addressed through a formal training objective.</p> <p>Interview on 4/7/16 at 1:30 PM with Staff A, B, and C revealed Client #12 's focus of active treatment is working on her activities of daily living. Staff stated Client #12 is hyper-aroused due to [REDACTED] and the extra visitors in the home recently such as quality assurance teams. Staff stated activities like Zumba in the Activity Room with unfamiliar faces provide an outlet for her energy. Staff stated Client #12 doesn ' t know how to self-soothe or self-calm.</p> <p>Client #13</p> <p>Observation on 4/4/16 from 9:45 AM to 10:12 AM at Devenish House revealed Client #13 sat on a recliner in the dining room and looked out a window. At 10:12 AM he jumped up from the recliner to retrieve a ball on the floor and fell. Observation from 2:57 PM to 3:53 PM revealed Client #13 sat on a recliner in the dining room and looked out a window. Staff did not engage Client #13 in any activities during these times.</p> <p>Observations on 4/5/16 from 10:27 AM to 10:47 AM, 11:19 AM to 11:45 AM, and 3:08 PM to 4:12 PM at Devenish House revealed Client #13 sat on a recliner in the dining room and looked out a window. Observation from 6:39 PM to 6:55 PM</p> | {W 196} | | |

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| {W 196} | Continued From page 35 revealed Client #13 lying on his bed. Staff did not engage Client #13 in any activities during this time. Observations on 4/6/16 from 8:18 AM to 9:19 AM and 10:19 AM to 10:41 AM at Devenish House revealed Client #13 sat on a recliner in the dining room and looked out a window. Staff did not engage Client #13 in any activities during this time. Observation on 4/7/16 from 8:20 AM to 8:48 AM at Devenish House revealed Client #13 sat on a recliner in the dining room and looked out a window. Staff did not engage Client #13 in any activities during this time. Record review on 4/6/16 of Client #13's IHP dated 7/30/15 revealed in the "Focus of Active Treatment" section a need to increase his ability to tolerate others to be addressed through a service care plan by offering a variety of recreational activities. Interview on 4/7/16 at 1:30 PM with Staff A, B, and C, revealed Client #13's focus of active treatment was to "get him more engaged with others." | {W 196} | | | |
| W 214 | 483.440(c)(3)(iii) INDIVIDUAL PROGRAM PLAN The comprehensive functional assessment must identify the client's specific developmental and behavioral management needs. This STANDARD is not met as evidenced by: Based on observation, record review, and interview, the facility failed to identify clients' | W 214 | | | |

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| W 214 | <p>Continued From page 36</p> <p>specific developmental and behavioral needs for 2 of 11 Expanded Sample Clients (Client #12 and #14). This failure prevented the facility from developing strategies to meet the Clients' needs and prevented the Clients from learning skills.</p> <p>Findings include:</p> <p>Client #12</p> <p>Observation on 4/4/16 at 10:05 AM at Devenish House revealed Client #12 ran frenetically around the inside of her home. From 10:34 AM to 10:52 AM Client #12 was seated on a bean bag chair and picked at her fingers and clothing. From 2:34 PM to 2:51 PM Client #12 sat on a bean bag chair and twisted her clothing with her right hand. From 3:00 PM to 3:29 PM Client #12 ran frenetically around the inside of the home.</p> <p>Observation on 4/5/16 at 10:31 AM at Devenish House revealed Client #12 ran frenetically around the inside of her home. From 10:33 AM to 10:52 AM Client #12 was placed on a bean bag chair with a weighted blanket. Client #12 moved around animatedly and reached for staff as they walked by. At 10:58 AM, Client #12 was assisted up from the bean bag chair and ran frenetically around the inside of her home. From 3:48 PM to 4:25 PM Client #12 ran frenetically around the inside of her home. From 5:52 PM to 6:17 PM Client #12 sat on a bean bag chair and chewed on her shirt, ripped a hole in her shirt, put a block in her mouth, and twisted on her clothing on the upper left shoulder and shirt sleeve. From 6:30 PM to 6:55 PM Client was observed in the Activity Room. She ran frenetically around and did not participate in the planned activity.</p> | W 214 | | | |

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| W 214 | <p>Continued From page 37</p> <p>Observation on 4/6/16 at Devenish House revealed Client #12 ran frenetically around the inside of her house from 8:25 AM to 8:30 AM. She was observed by the surveyor seated on a recliner with her feet propped up from 8:35 AM to 8:43 AM while she twisted her clothing, fidgeted, ripped a hole in her shirt, and shook her arms and legs. After staff put the recliner footrest down, Client #12 got up and ran frenetically around the inside of her home until she left for the Exercise Room. From 9:30 AM to 10:03 AM, Client #12 ran frenetically around the Exercise Room and did not participate in an activity. She wandered around the room and pulled paper off the wall. When she returned home, Client #12 was placed on a bean bag chair from 10:21 AM to 11:00 AM. She twisted her left shirt sleeve during the entire period. After lunch, Client #12 was placed on the bean bag chair at 11:19 AM and twisted her left shirt sleeve. Client #12 was still seated on the bean bag chair when the surveyor ended the observation at 11:25 AM.</p> <p>Observation on 4/7/16 at Devenish House revealed Client #12 was seated on a bean bag chair from 8:20 AM to 8:39 AM. Client #12 shook her arms, twisted her clothes, and picked at her finger.</p> <p>Record review on 4/6/16 of Client #12's Individual Habilitation Plan (IHP) dated 9/3/15 revealed goals to increase her skills in activities of daily living. In the " Focus of Active Treatment " section of the IHP, it is noted that Client #12 needs assistance with relaxation and is encouraged to lie down on the couch or in her bedroom. The need for learning to relax was not addressed through a formal training objective.</p> | W 214 | | | |

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| W 214 | <p>Continued From page 38</p> <p>Interview on 4/7/16 at 1:30 PM with Staff A, B, and C verified Client #12 did not have a Positive Behavior Support Plan (PBSP). Staff stated Client #12 is hyper aroused which had been exacerbated recently with additional staff in the house for quality assurance and similar work. When Client #12 is not running around, she engages in clothes twisting, which staff stated has caused long-term damage to at least 1 finger.</p> <p>Client #14</p> <p>Observation on 4/4/16 at 10:34 AM, 10:54 AM, 11:30 AM, and 2:59 PM at Devenish House revealed Client #14 hitting himself on the face and sucking his thumb, and staff did not intervene.</p> <p>Observation on 4/5/16 at 11:22 AM and 11:30 AM at Devenish House revealed Client #14 hitting himself on his forehead, side of face, and nose numerous times and staff did not intervene. At 6:50 PM Client #14 was observed sitting on his bed chewing on a long sleeve shirt with approximately six inches of shirt sleeve in his mouth.</p> <p>Observation on 4/6/16 from 8:22 AM to 8:32 AM at Devenish House revealed Client #14 hitting himself forcefully numerous times with a closed fist and open hand on the face and staff did not intervene. From 9:00 AM to 9:01 AM Client #14 hit himself forcefully with a closed fist 13 times in the one minute period without staff intervention. From 9:02 AM to 9:03 AM Client #14 hit himself forcefully 17 times in the one minute period without staff intervention. At 9:19 AM Client #14's cheek was observed to be red on the right side of his face. From 9:21 AM to 9:30 AM Client #14</p> | W 214 | | | |

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| W 214 | Continued From page 39 walked to the Exercise Room and paused frequently to hit himself on the face. Record review on 4/4/16 revealed Client #14 had a PBSP dated 8/19/15 for Self-Injurious Behavior (SIB) and aggression. SIB was defined as " hitting his head with his hand or hitting his head on objects with sufficient intensity to cause tissue damage. " Record review on 4/6/16 of the Daily Behavior Summary for April 2016 noted zero incidents of SIB on the AM and PM shifts on 4/4/16, zero incidents of SIB on the AM shift on 4/5/16 and the PM shift was blank, and 3 incidents of SIB on 4/6/16 during the AM shift. The Daily Behavior Summary for March 2016 was not completed for March 1-11, 2016. Interview on 4/6/16 at 10:32 AM with Staff C revealed he does not know what the following phrase means: " sufficient intensity to cause tissue damage. " He stated Client #14 had 20 total instances of SIB in March 2016. Staff C left the area to ask Staff A who stated data is recorded when Client #14 bruises or bleeds. Staff R said he turns red easily due to his fair skin, so staff don ' t record all instances of Client #14 hitting himself. | W 214 | | | |
| W 234 | 483.440(c)(5)(i) INDIVIDUAL PROGRAM PLAN Each written training program designed to implement the objectives in the individual program plan must specify the methods to be used. This STANDARD is not met as evidenced by: Based on record review and interview the facility failed to develop training methods that provided | W 234 | | | |

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| W 234 | <p>Continued From page 40</p> <p>clear teaching strategies for 2 of 11 Sample Clients (Clients #2 and #7) and 2 of 11 Expanded Sample Clients (Client #17 and #19). This failure prevented staff from implementing programs in a clear manner and it potentially prevented these Clients from receiving consistent teaching methods and learning new skills.</p> <p>Findings include:</p> <p>Client #2</p> <p>Record review on 4/6/16 of Client #2 's Rainier School Program/Teaching Plans revealed objectives #1097 to pick up his toothbrush; #1054 to put on his shirt; and #1096 to pick up his hair brush. The teaching plans lacked enough information for staff to consistently implement the programs. For example, the programs did not list Client #2 's hand preference, if he was to complete the programs standing or in a wheel chair, or where supplies were located, etc. There were no precautions other than " See PBSP " , there were no reinforcement procedures and the preferred reinforcement was the same on all of the teaching plans and not consistently appropriate i.e. " social praise coffee candy. "</p> <p>Client #7</p> <p>Record review on 4/6/16 of Client #7 's Rainier School Program/Teaching Plans revealed objectives #1090 to apply soap to his hand for hand washing; #1092 to locate the razor to shave his face; and #1115 to take a tied bag of garbage from staff. The teaching plans lacked enough information for staff to consistently implement the programs. For example it did not list Client #7 's hand preference, where the materials were</p> | W 234 | | | |

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| W 234 | <p>Continued From page 41</p> <p>located, etc. The reinforcement procedure was blank and the Client's preferred reinforcers were all the same: "social praise from staff." The Levels of Assistance #3 (LOA): "Voice tracking from behind as you encourage him to locate where he needs to go." on #1115 contradicted the blind teaching guidelines outlined in Client #7's Individual Habilitation Plan (IHP).</p> <p>Client #17</p> <p>Record review on 4/6/16 of Client #17's Rainier School Teaching Program/Teaching Plans revealed objectives #1124 to pick up a tied bag of garbage; #1120 to secure bottom sheet to mattress while making his bed; and #1199 to take cap off deodorant. The teaching plans lacked enough information for staff to consistently implement the programs. For example, it did not list Client #17's hand preference or where the materials were located. The reinforcement procedures were blank. The program teaching for #1124 (garbage) mirrored a peer's program and expected staff to implement the program on the exact same days and time as the peer's.</p> <p>Interview on 4/7/16 at 3:30 PM with Staff G verified the teaching plans needed more information to be consistently implemented by staff.</p> <p>Client #19</p> <p>Observation on 4/4/16 at 3:30 PM at Naches House revealed Client #19 walked over to the dining room hutch and hit her head against it several times. Then she turned away and hit her head on the dining room table. Then she walked over to a wall and hit it with her head a couple of</p> | W 234 | | | |

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| W 234 | Continued From page 42 times. All of these incidents occurred consecutively within a couple minutes and Client #19 was standing up at the time. Staff did not intervene. Observation on 4/7/16 at 9:30 AM at Naches House revealed Client #19 in the Motion Room (sensory room) with staff. Client #19 repeatedly tried to pull staff out of the room but was unsuccessful. As she was standing, she began to hit her head on the wall of the entry way. Staff did not intervene. Record review on 4/7/16 of Client #19's Positive Behavior Support Plan (PBSP) dated 10/16/15 revealed SIB was defined as "[Client #19's first name] dropping onto her buttocks or back or regurgitating in anger. She tends to throw herself backwards, striking her head on walls, furniture or the floor. This may also include intentionally banging her head on walls, furniture or the floor." The PBSP protective/reactive procedures for SIB prefaced all interventions with the following: "When [redacted] intentionally drops to the floor, she is trying to communicate her choice." The PBSP did not describe any preventive/reactive procedures if she had not dropped to the floor prior to engaging in SIB. Interview on 4/7/16 at 1:15 PM with Staff O verified that Client #19 did not have a specific prevention plan for when she intentionally banged her head against solid objects when she had not first dropped to the floor. | W 234 | | | |
| W 237 | 483.440(c)(5)(iv) INDIVIDUAL PROGRAM PLAN Each written training program designed to implement the objectives in the individual | W 237 | | | |

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| W 237 | <p>Continued From page 43</p> <p>program plan must specify the type of data and frequency of data collection necessary to be able to assess progress toward the desired objectives.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to ensure 1 of 11 Expanded Sample Clients (Client #22) had data recorded in a way which would allow the facility to determine the Client's progress. This failure prevented the facility from knowing if the Client was progressing or regressing on his training objectives and potentially prevented him from learning skills which would allow him to gain more independence and move to a less restrictive setting.</p> <p>Findings include:</p> <p>Record review on 4/7/16 of Client #22's Individual Habilitation Plan (IHP) dated 6/23/15 revealed objective #1090: " Given a verbal cue and partial assistance, [Client #22's first name] will rinse his hands during hand washing with an average of 2.0 "; objective #1093 stated " With partial physical assistance, [Client #22's first name] will shave his face at a monthly average of 3.0 "; objective #1109 stated " After staff places a wet washcloth in [Client #22's first name] hand, he will wash his face with partial physical assistance at 2.0. " Total Task Data Sheet for #1093 dated April 2016 instructed staff to score Client #22 on 6. Verbal cue. 5. Gestural and verbal cue. 4. One-two verbal cues, hand on elbow 3. Multiple verbal cues, hand on elbow. 2. Multiple verbal cues, hand on forearm. 1. Multiple verbal cues, hand on hand. Total Task Data Sheet for #1090 instructed to score on 5. Verbal cues. 4.</p> | W 237 | | | |

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| W 237 | Continued From page 44 Gestural with verbal cues. 3. Verbal cue with partial physical assist on forearm. 2. Verbal cues with partial physical assist on wrist. 1. Verbal cue with physical assistance hand on hand. Total Task sheet for #1109 instructed to score 5. Verbal cue. 4. One-two verbal cues, hand on elbow 3. Multiple verbal cues, hand on elbow. 2. Multiple verbal cues, hand on forearm. 1. Multiple verbal cues, hand on hand. Record review on 4/7/16 of Client #22 's Qualified Intellectual Disability Professional (QIDP) Review dated February 2016 for Client #22 provided scores of 2.1, 2.1, and 2.0 for the aforementioned objectives, which give no indication of Client #22 's ability to meet each objective 's specific assistance level. Interview on 3/7/16 at 1:00 PM with Staff O verified the data scores for these objectives would not allow progression or regression to be determined. | W 237 | | | |
| {W 249} | 483.440(d)(1) PROGRAM IMPLEMENTATION As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan. This STANDARD is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure that 5 of 11 | {W 249} | | | |

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| {W 249} | <p>Continued From page 45</p> <p>Sample Clients (Clients #1, #2, #3, #7, and #9) and 5 of 11 Expanded Sample Clients (Clients #12, #15, #17, #18, and #22) had their Individual Habilitation Plans (IHP) implemented. Gait belts were not used when specified and needed evaluations were not completed as required. Programs were not implemented as directed by the IHP. Data was not collected as required by the IHP. There were problems with adaptive equipment use. These failures prevented the Clients from having the services delivered to them as outlined in the IHPs and potentially prevented them from learning new skills and moving to a less restrictive living setting.</p> <p>Findings include:</p> <p>Client #2</p> <p>Record review on 4/6/16 of Client #2's IHP dated 12/1/15 revealed the following adaptive equipment listed for use: A high-sided divided dish, protective covering, weighted bendable spoon, weighted cup and a raised dining tray. There was no mention of a small cut away table, pillows or wedge for support and no specific schedule for when Client #2 was to wear his helmet or if he was to eat sitting in his wheelchair.</p> <p>Observations on 4/4/16 at 11:30 AM and 2:30 PM, on 4/5/16 at 12:00 PM and 4:30 PM and on 4/6/16 at 11:35 AM of Client #2 at Haddon House revealed: Dining on a small cut away table separated from his peers, at times facing the wall; Pillows and or wedges used on occasions to help him sit upright; Sometimes dining while seated in his wheelchair and at other times seated in a dining room chair; Eating and sleeping with his soft helmet on; Using a deep high-sided dish.</p> | {W 249} | | | |

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| {W 249} | <p>Continued From page 46</p> <p>Interview on 4/7/16 at 8:30 AM with Staff I verified Client #2 should use the adaptive equipment listed in his IHP. Staff I verified that she forgot to complete an assessment for Client #2 's adaptive dining table.</p> <p>Interview on 4/7/16 at 2:30 PM with Staff F, G and H verified staff should have implemented the IHP adaptive equipment lists when working with Client #2.</p> <p>Client #7</p> <p>Record review on 4/6/16 of Client #7 ' s IHP dated 9/14/15 revealed the adaptive equipment listed as: Small soft drinking glass, coated soft spoon and protective covering. Service Care Plan (SCP) #2174 stated guidelines for working with Client #7 should be used, including sighted guide techniques, the O ' clock method during meals, dining chair sleeve and door pad made of a corduroy texture to help Client #7 identify his dining room chair and bedroom and staff are to minimize furniture movement.</p> <p>Observations on 4/4/16 at 11:20 AM, on 4/5/16 at 11:55 AM and 4:30 PM and on 4/6/16 at 11:20 AM of Client #7 at Haddon House revealed: Client #7 appeared to [REDACTED]; He used an adaptive divided dish, used a tall drinking cup; At some meals he sat in different chairs and ate at different tables; Client #7 was directed into the dining room by staff placing a hand or index finger on his shoulder to guide him to the table; He moved his hands on top of the table trying to locate his plate, utensils and cups and he was not successful; He sat on his feet with his legs curled under him on the chair, not facing the table</p> | {W 249} | | | |

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| {W 249} | <p>Continued From page 47</p> <p>correctly; He lifted his divided plate of food to his mouth and licked the food off of the plate; He used his fingers to scoop mashed potatoes and pasta into his mouth; He sat for long periods of time before his name was called to receive his food; He did not have unique tactile identifiers for his chair and bedroom door as another peer had the same tactile identifiers; He was found wandering about the house bumping into walls and furniture. Staff failed to implement [REDACTED] guide techniques with him and his food was not placed in the O ' clock [REDACTED] training method to help him identify what he was eating.</p> <p>Observation on 4/4/16 at 1:50 PM at Haddon House revealed a picture of [REDACTED] dining training guide of the O ' clock method posted on the dining room wall above the serving area.</p> <p>Interview on 4/7/16 at 2:30 PM with Staff F, G and H verified staff should implement the IHP adaptive equipment lists and SCP ' s when working with Client #7.</p> <p>Interview on 4/7/16 at 8:30 AM with Staff I verified staff should implement the adaptive equipment list and the blind training guide located in Client #7 ' s IHP when working with Client #7.</p> <p>Client #17</p> <p>1. Record review on 4/6/16 at 10:35 AM of Client #17 ' s IHP dated 10/29/15 revealed SCP #2174 included guidelines for working with Client #17 were to be used. These included [REDACTED] guide techniques, the O ' clock method during meals, the use of a corduroy chair sleeve and door pad and staff were to minimize furniture movement. The IHP included objective #2172 to use the</p> | {W 249} | | |

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| {W 249} | <p>Continued From page 48</p> <p>█████ cane when Client #17 goes to sensory rooms. Review of the Qualified Intellectual Disability Professional (QIDP) Quarterly Review for the period of 1/12/16 - 3/29/16 revealed no data collection or analysis on objective #2172 for the past 12 months.</p> <p>Observations on 4/5/16 at 11:30 AM and 4:25 PM and on 4/6/16 at 11:35 AM of Client #17 at Haddon House revealed: Client #17 appeared to be █████. Staff led him by the hand to find a seat in the dining room or he was guided by following staff voice; He ate with his fingers (soup, pasta and mashed potatoes); He was unable to locate dishes and utensils as he moved his hands on top of the table; He sat on his feet with his legs curled under him; He was seated in different dining room chairs and tables at various meals; A corduroy sleeve was used on chairs inconsistently and a peer with the same needs used the same corduroy texture on chairs and bedroom doors; Client #17 was found wandering about the house bumping into furniture. Staff did not implement sighted guide techniques nor did they use the O' clock method when serving Client #17 his meals.</p> <p>Observation on 4/4/16 at 1:50 PM at Haddon House revealed a picture of █████ dining training guide of the O' clock method posted on the dining room wall above the serving area.</p> <p>Observation on 4/7/16 at 9:35 AM at Haddon House revealed Client #17 leaving the house with staff to go to the Water Room (sensory room). Staff grabbed Client #17's hand and led him across the street and into the building where the Sensory Rooms are located.</p> | {W 249} | | |

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| {W 249} | <p>Continued From page 49</p> <p>Interview on 4/7/16 at 2:30 PM with Staff F, G and H verified staff should be implementing [REDACTED] training techniques located in the IHP objectives and SCP's, specifically the use [REDACTED] guide and the dining O'clock method. Staff F indicated each Client should have a unique fabric texture to identify his dining room chair and bedroom door. Staff F and G verified staff should be implementing objective #2172 to use the [REDACTED] cane and data should be collected each time Client #17 attends a sensory group.</p> <p>Interview on 4/7/16 at 8:30 AM with Staff I verified Client #17 should use the adaptive equipment listed in his IHP and they should implement the [REDACTED] guide techniques and O'clock method for all meals.</p> <p>2. Record review on 4/6/16 of Client #17's IHP dated 10/29/15 revealed SCP #1126 to assist Client #17 in making a snack to prevent yelling and to assist him in being self-reliant.</p> <p>Observation on 4/6/16 at 9:40 AM at Robin Hall revealed Client #17 in an Attendant Counselor Vocation room. Client #17 became agitated as staff attempted to implement training tasks. He yelled and made growling sounds during the entire process. He repeatedly requested "pancakes" until Staff K decided to take him back home at 10:00 AM. Client #17 was not provided food until lunch.</p> <p>Interview on 4/7/16 at 2:30 PM with Staff F verified SCP #1126 was specifically developed at his IHP to assist Client #17 with behavioral challenges and was to be implemented whenever he requested food outside of regular mealtimes.</p> | {W 249} | | |

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| {W 249} | Continued From page 50 Client #3 Record review on 4/7/16 of Client #3's IHP dated 12/3/15 revealed Client #3's eye functioned better than his eye. The IHP directed staff to hold items on his left side when offering him choices. Observation on 4/4/16 at 3:15 PM at 2010B House of Client #3 revealed staff stood to the right front side of Client #3 and rubbed Client #3's left hand with a rubber ball. Then the staff handed Client #3 a fabric covered box (4 inches by 4 inches approximately) which he did not take. Observation on 4/6/16 at 11:14 AM at 2010B House revealed staff helped Client #3 with lunch. The staff sat to the right of Client #3 and held up two containers of juice (apple and cranberry) to the right front side of Client #3 for him to choose what to drink. Observation on 4/6/16 at 11:41 AM at 2010B House revealed a staff presented two containers of liquids for him to make a choice of what to drink. Staff stood to Client #3's right. Observation on 4/6/16 at 4:15 PM at 2010B House revealed staff helped Client #3 with dinner. Staff sat to the right of Client #3 and held up two containers of liquids to the right side of Client #3 and asked him to choose what he wanted to drink. Interview on 4/7/16 at 3:15 PM with Staff V and B verified staff who offered Client #3 choices needed to be on Client #3's left side. | {W 249} | | | |

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| {W 249} | <p>Continued From page 51</p> <p>Client #22</p> <p>Record review on 4/7/16 of Client #22's IHP dated 6/23/15 revealed: objective #9007 "[Client #22's first name] attempts to obtain food for consumption (he receives all [REDACTED] due to high risk of [REDACTED] in zero episodes." The IHP indicated data type: Tally Marks; Data frequency: Per Occurrence; Data location: Program Book. Review of Client #22's program book revealed it did not contain any data on this objective for the period of September 2015 through January 2016.</p> <p>Interview on 4/7/16 at 3:30 PM with Staff H verified staff were not recording data for Client #22's objective #9007 as directed by the IHP.</p> <p>Client #9</p> <p>Record review on 4/7/16 of Client #9's IHP revealed Long Term Goal A which stated "[Client #9's first name] will maintain her functional mobility (ability to ambulate independently), through 2018." Client #9's Service Care Plan (SCP) #1179 Outcome Benefit stated: "Maintain [REDACTED] ankle range of motion - independent ambulation, Service Provider: PT/AC staff, Date information: ACM: Monthly, PT: Quarterly progress note, QIDP: Quarterly."</p> <p>Observation on 4/4/16 at 3:48 PM at Naches House revealed Client #9 seated in the front room. Staff transferred her into a wheelchair and pushed her to the bathroom.</p> <p>Observation on 4/5/16 at 8:21 AM at Naches House revealed Client #9 seated at dining table in</p> | {W 249} | | |

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| {W 249} | <p>Continued From page 52</p> <p>the front room. Staff transferred Client #9 to her wheelchair and pushed her back to her room for a blood draw.</p> <p>Observation on 4/6/16 at 4:54 PM at Naches House revealed Client #9 seated at the dining room table in the front room. Staff transferred Client #9 into her wheelchair and pushed her to the bathroom.</p> <p>Interview on 4/7/16 at 1:15 PM with Staff O verified staff should be assisting Client #9 to ambulate independently inside the house per her SCP #1179.</p> <p>Client #18</p> <p>Record review on 4/7/16 revealed Client #18's Positive Behavior Support Plan (PBSP) dated 2/4/16 listed challenging behavior #9001 Self-Injurious Behavior (SIB). It was defined as slamming his body, slapping himself in the face or nose, and or punching himself with sufficient frequency, intensity and/or duration to result in tissue damage (e.g. bruises, abrasions, scratches, reddened skin, etc.). Client #18's PBSP listed non-restrictive preventions such as Communication. It stated [Client #18's first name] is non-verbal; uses sign language to communicate; He understands what you are saying to him and other staff; Do not give instructions repeatedly (over and over again) to him. The PBSP's reactive procedures Part A, Section 3 stated "turn the sound on the TV/music/piano down or off and in a calm/firm voice say "stop", say "stop" only one time."</p> <p>Observation on 4/6/16 at 10:05 AM at Naches House revealed Client #18 repeatedly clapped his</p> | {W 249} | | |

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| {W 249} | <p>Continued From page 53</p> <p>hands, stood up out of the chair and then threw himself back into the chair. Client #18 repeatedly hit his left arm just below the bicep with his right forearm. Client #18 repeatedly used his right fist to punch himself in the left upper chest. Staff attempted to intervene by repeatedly asking client #18 "tell me what's wrong and use your words [Client #18's first name]." This interaction lasted approximately 15 minutes.</p> <p>Interview on 4/7/16 at 1:15 PM with Staff O verified given the scenario and the description of the staff's intervention, Client #18's PBSP was not followed during this SIB incident.</p> <p>Client #1</p> <p>Observation on 4/4/16 at 2:44 PM at Devenish House revealed Client #1 was transferred from her wheelchair to a dining chair without the use of a gait belt.</p> <p>Record review on 4/6/16 of Client #1's Draft IHP dated 3/24/16 revealed a gait belt was to be used during transfers. Review of the IHP dated 4/2/15 revealed use of a gait belt was to be used during transfers.</p> <p>Interview on 4/7/16 at 1:30 PM with Staff A, B, and C verified staff should use a gait belt to transfer Client #1.</p> <p>Client #15</p> <p>Observation on 4/4/16 at 11:05 AM at Devenish House revealed Client #15 was transferred with staff assistance from his wheelchair to his dining chair without the use of a gait belt. The staff held onto his pants for the pivot transfer. At 11:34 AM</p> | {W 249} | | |

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| {W 249} | <p>Continued From page 54</p> <p>Client #15 was transferred with staff assistance from his dining chair to his wheelchair without the use of a gait belt. At 3:45 PM Client #15 was transferred with staff assistance from his recliner to his wheelchair without the use of a gait belt.</p> <p>Observation on 4/5/16 at 11:04 AM at Devenish House revealed Client #15 transferred with staff assistance from his wheelchair to his dining chair without the use of a gait belt. The staff held onto his pants for the pivot transfer.</p> <p>Observation on 4/6/16 at 11:00 AM at Devenish House revealed Client #15 transferred with staff assistance from his wheelchair to dining chair without the use of a gait belt.</p> <p>Record review on 4/5/16 of Client #15's IHP dated 9/17/15 revealed a gait belt was to be used during transfers.</p> <p>Interview on 4/6/16 at 2:35 PM with Staff I and Q verified staff should use a gait belt to transfer Client #15. Staff explained if a client is wearing sweatpants and is transferred without a gait belt, when staff hold onto his pants for the transfer, then the client could receive a "wedgie." Staff Q explained the ACM and Attendant Counselor 3 (AC3) are trained by PT Staff and then the ACM and AC3 train other staff who work in the home.</p> <p>Interview on 4/7/16 at 1:30 PM with Staff A, B, and C verified staff should use a gait belt to transfer Client #15.</p> <p>Client #12</p> <p>Observation on 4/5/16 at 10:33 AM at Devenish House revealed Client #12 was seated on a bean</p> | {W 249} | | | |

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|---|---|---|---|---|
| NAME OF PROVIDER OR SUPPLIER RAINIER SCHOOL PAT A | | STREET ADDRESS, CITY, STATE, ZIP CODE RYAN ROAD BUCKLEY, WA 98321 | | |
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| {W 249} | Continued From page 55 bag chair. A staff suggested a weighted blanket be placed on Client #12 and stated it was in Client #15 's bedroom. The weighted blanket was taken from Client #15 's bedroom and placed on Client #12. Client #12 had the weighted blanket removed at 10:52 AM. Record review on 4/5/16 of Client #12's IHP dated 9/3/15 revealed " Psychologist will make referral to physician within 60 days of [Client #12 's first name] IHP " for an Occupational Therapy (OT)/Sensory Assessment and it would be monitored quarterly in the QIDP review. A weighted blanket is not mentioned in Client #12 's IHP. Interview on 4/6/16 at 2:35 PM with Staff I and Q revealed they believe Client #12 can remove the weighted blanket herself and she does not own one personally. Weighted blankets can belong to individuals or to Rainier School, but usage is individualized based on a person 's bodyweight, needs, and/or preferences. Interview on 4/7/16 at 1:30 PM with Staff A, B, and C verified a referral for OT/Sensory within 60 days of Client #12 's IHP could not be produced. | {W 249} | | |
| W 287 | 483.450(b)(3) MGMT OF INAPPROPRIATE CLIENT BEHAVIOR Techniques to manage inappropriate client behavior must never be used for the convenience of staff. This STANDARD is not met as evidenced by: Based on observation and interview, the facility failed to ensure techniques to manage | W 287 | | |

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| W 287 | <p>Continued From page 56</p> <p>inappropriate client behavior were not utilized for the convenience of staff for 1 of 11 Expanded Sample Clients (Client #12). Client #12 was placed on a bean bag chair for the apparent purpose of restricting movement. This failure prevented Client #12 from running around her home and staff needing to supervise her.</p> <p>Findings include:</p> <p>Observation on 4/4/16 at 2:34 PM at Devenish House revealed Client #12 seated on a bean bag chair. She was assisted off the bean bag chair at 2:59 PM.</p> <p>Observation on 4/5/16 at 10:31 AM at Devenish House revealed Client #12 ran frenetically around the inside of her home. Client #12 was placed on a bean bag chair by staff at 10:33 AM. At 10:55 AM staff assisted Client #12 off the bean bag chair to use the restroom. At 10:58 AM Client #12 ran frenetically round the living area of the house.</p> <p>Observation on 4/5/16 at Devenish House revealed Client #12 ran frenetically around the inside of the house from 3:15 PM to 4:25 PM. Client #12 was seated on a bean bag chair at 5:52 PM. At 6:17 PM staff assisted Client #12 off the bean bag chair with two-hands so she could use the restroom.</p> <p>Observation on 4/6/16 at 8:25 AM at Devenish House revealed a staff attempted to direct Client #12 to sit on the bean bag chair, but she ran away from the area. Client #12 ran through her home at 8:30 AM. Client #12 was on a recliner with her feet propped up at 8:35 AM. At 8:43 AM, staff put the recliner footrest down and Client #12</p> | W 287 | | | |

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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| W 287 | <p>Continued From page 57</p> <p>got up from the recliner. At 8:58 AM, Client #12 ran through her home. Client #12 was discovered by surveyor seated on a bean bag chair at 9:17 AM. Client #12 was assisted off the bean bag chair at 9:19 AM. Upon returning to the house from an activity, Client #12 was placed on a bean bag chair by staff at 10:21 AM. Client #12 was assisted off the bean bag chair at 11:00 AM. Client #12 was then placed on the bean bag chair by staff at 11:19 AM after lunch.</p> <p>Observation on 4/7/16 at 8:20 AM Devenish House revealed Client #12 discovered by the surveyor seated on a bean bag chair. At 8:39 AM, staff attempted to give Client #12 one-hand assistance to get off the bean bag chair, but Client #12 could not get up and staff then used two-handed assistance to help Client #12 off the bean bag chair.</p> <p>On 4/7/16 at Devenish House at 10:30 AM the surveyor requested to see Client #12 sit independently on the bean bag chair and stand up on her own. A familiar staff led Client #12 to the bean bag chair and requested her to sit down, but Client #12 ran away. The familiar staff made several unsuccessful attempts. Client #12 ran frenetically around the inside of the house and did not sit during the observation which ended at 11:05 AM.</p> <p>Interview on 4/7/16 at 9:20 AM with Staff E revealed Client #12 uses the bean bag chair to keep calm and focused. Staff E stated Client #12 can get off the bean bag chair by herself.</p> <p>Interview on 4/7/16 at 1:30 PM with Staff A, B, and C verified Client #12 cannot get on her bean bag chair independently. Staff A stated she has</p> | W 287 | | | |

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| W 287 | Continued From page 58 seen Client #12 get off the bean bag chair independently. Staff B stated she would look into the matter. | W 287 | | | |
| W 469 | 483.480(b)(1)(i) MEAL SERVICES Each client must receive meals with not more than 14 hours between a substantial evening meal and breakfast of the following day. This STANDARD is not met as evidenced by: Based on observation and interview the facility failed to ensure 1 of 8 houses (Devenish House) had 14 hours or less between a substantial evening meal and the following day's breakfast meal. This failure caused Clients to go for extended periods of time between dinner and breakfast causing potential discomfort or hunger. Findings include: Observation on 4/5/16 at Devenish House revealed dinner began at 4:08 PM and most individuals finished by 4:40 PM. Observation on 4/6/16 at Devenish House revealed individuals eating breakfast upon surveyor's arrival at 8:18 AM. More than 14 hours had passed between dinner and breakfast. Observation on 4/7/16 at Devenish House revealed individuals eating breakfast upon surveyor's arrival at 8:20 AM. During the interview on 4/7/16 at 8:42 AM with Staff D, she revealed breakfast at Devenish starts before her shift begins at 8:15 AM and is still going on when she arrives. Lunch starts around 11:15 AM and dinner around 4:10 PM. | W 469 | | | |

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| W 471 | <p>483.480(b)(1)(ii) MEAL SERVICES</p> <p>Each client must receive meals with not less than 10 hours between breakfast and the evening meal of the same day, except as provided under paragraph (b)(1)(i) of this section.</p> <p>This STANDARD is not met as evidenced by: Based on observation and interview the facility failed to ensure 1 of 8 houses (Devenish House) had no less than 10 hours between breakfast meals and dinner meals within the same day. This failure resulted in the three substantial meals, breakfast, lunch and dinner, being eaten too close together.</p> <p>Findings include:</p> <p>Observation on 4/5/16 at Devenish House revealed dinner began at 4:08 PM and most individuals finished by 4:40 PM.</p> <p>Observation on 4/6/16 at Devenish House revealed individuals eating breakfast upon surveyor's arrival at 8:18 AM.</p> <p>Observation on 4/7/16 at Devenish House revealed individuals eating breakfast upon surveyor's arrival at 8:20 AM.</p> <p>During the interview on 4/7/16 at 8:42 AM with Staff D, she stated breakfast at Devenish starts before her shift begins at 8:15 AM and is still going on when she arrives. Lunch starts around 11:15 AM and dinner around 4:10 PM.</p> | W 471 | | | |