



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Disability Services
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

July 15, 2019

CERTIFIED MAIL #7007 1490 0003 4197 9513

Michelle Timmerman, Administrator
Upriver Place Inc
9111 E. Upriver Dr
Spokane, WA 99206

IDR RESULTS

ESF License #1000001

Dear Michelle:

Thank you for participating in the Informal Dispute Resolution (IDR) process on June 26, 2019. This letter is a follow-up to the telephone call today regarding the results of the IDR. During the IDR, citations from the Statement of Deficiencies (SOD) report dated April 9, 2019 and the Imposition of Civil Fines letter dated April 17, 2019 letter were addressed. As we discussed during the IDR, the following information was considered:

- All written materials presented by the enhanced service facility;
- All oral statements and explanations offered by the enhanced service facility;
- Records gathered by the RCS regional staff.

After careful review and consideration, I have decided not to make any changes to SOD dated April 9, 2019.

Based on the above, there is no change to the previously imposed enforcement actions. The compliance unit is sending you an amended Imposition of Civil Fines letter for typographical errors identified.

If you have any questions, please contact me at (360) 725-2307.

Sincerely,

Staci Dilg
IDR Program Manager
Residential Care Services

cc: Office Chief, Field Operations
Compliance Specialist, Amanda Jackson
Regional Administrator, Region 1
Field Manager, Region 1
Statewide Long Term Care Ombuds
Regional Long Term Care Ombuds
Office of Financial Recovery, Vendor Program Unit
Central File
IDR File