STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Disability Services
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600
March 27, 2014

CERTIFIED MAIL 7008 1300 0000 7187 6691

Administrator
Oak Hill Home
1724 W. 9th Avenue
Spokane WA 99204

Assisted Living Facility License #881
Licensee: Memory Lane/Oak Hill, Inc.

IMPOSITION OF CIVIL FINE

Dear Administrator:

On March 5, 2014, the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection at your facility. This letter constitutes formal notice of civil fines for your assisted living facility, also known as **Oak Hill Home**, located at **1728 W. 9th Avenue, Spokane,** by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines are based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **March 5, 2014.**

WAC 388-78A-2305(1) Food sanitation. **$100.00**

The licensee failed to manage and maintain the on-site food service facility in compliance with Chapter 246-215 WAC Food Service, related to over-all cleanliness and maintenance of the kitchen/equipment, ensuring dishware was adequately sanitized by the mechanical dish machine, the lack of a system to ensure outdated food was not served to residents and ensuring hand washing was completed between dirty and clean tasks. This is a repeat violation of deficiencies cited on October 5, 2011.

WAC 388-78A-3090(1)(a)(c) Maintenance and housekeeping. **$100.00**

The licensee failed to ensure the facility was maintained safe and in good repair related to resident common bathrooms, resident rooms, and a cat litter box. This is a repeat violation of deficiencies cited on October 5, 2011, and October 31, 2012.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Lori Heiner, Field Manager
District 1, Unit B
316 West Boone, Suite 170
Spokane, WA 99201-2351
Phone: (509) 323-7324 / Fax: (509) 329-3993

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600
Fax (360)725-3225

Formal Administrative Hearing

You may contest the civil fine by requesting a formal administrative hearing to challenge the deficiencies which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fine is due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **$200.00** payable to the 'Department of Social and Health Services' at:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, Washington 98507-9501

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

If you have any questions, please contact Lori Heiner, Field Manager, at (509) 323-7324.

Sincerely,

for Linda Ponco

Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services

Enclosure

cc: Linda Ronco, Compliance Specialist
Field Manager, District 1, Unit B
RCS District Administrator, District 1
HCS District Administrator, District 1
DDD District Administrator, District 1
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
Judy Plesha, HCS
BAM