



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

August 8, 2017

CERTIFIED MAIL 7007 1490 0003 4197 6659

Administrator, Toni Anderson
MCGEE GUEST HOME
21520 82ND AVENUE EAST
SPANAWAY, WA 98387

Assisted Living Facility License #800
Licensee: McGee Guest Home Inc

**CONTINUED STOP PLACEMENT ORDER PROHIBITING ADMISSIONS,
IMPOSITION OF AMENDED CONDITIONS, AND
IMPOSITION OF NEW CONDITIONS ON A LICENSE**

Dear Administrator:

On July 24, 2017, the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection at your facility. This letter constitutes formal notice of a continued stop placement order prohibiting admissions, imposition of amended conditions, and imposition of new conditions on a license for your assisted living facility, also known as **MCGEE GUEST HOME**, located at **21520 82ND AVENUE EAST, SPANAWAY**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The continued stop placement order prohibiting admissions, imposition of amended conditions, and imposition of new conditions are based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **July 24, 2017**.

Continued Stop Placement order prohibiting admissions

WAC 388-78A-2210(1)(a)(b)(2)(a) – Medication services.

The facility failed to develop and implement a safe medication delivery system for five residents.

This is an uncorrected citation from the Statement of Deficiencies report dated May 26, 2017.

Administrator, Toni Anderson
MCGEE GUEST HOME
License #800
August 8, 2017
Page 2

WAC 388-78A-2730(1)(b) – Licensee’s responsibilities.

The licensee failed to ensure imposed remedies were implemented and numerous citations were corrected as indicated.

WAC 388-78A-3090(1)(a)(b)(c)(d) – Maintenance and housekeeping.

The facility failed to ensure the environment was maintained in a sanitary condition.

This is an uncorrected citation from the Statement of Deficiencies report dated May 26, 2017.

The stop placement order prohibiting admissions to your assisted living facility that was **verbally** imposed on your license on **July 20, 2017** and in a notice letter dated **July 21, 2017**, remains in effect with the certified mail receipt of this letter and the attached Statement of Deficiencies report. The continued stop placement order prohibiting admissions will not be postponed pending an administrative hearing or informal dispute resolution process, as is required by RCW 18.20.190(4). The continued stop placement applies to all new admissions, re-admissions, and transfer of residents.

During the continued stop placement, you may not admit any new resident to your assisted living facility. In addition, you may not allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the stop placement unless you obtain advance approval from the department. You may request such approval by contacting Lisa Cramer, Field Manager, at (253) 983-3826.

Because it may not be possible to reach the Field Manager on a weekend or holiday, any pre-approval requests should be made as soon as possible during the business week. Such exceptions are made at the sole discretion of the department on a case-by-case basis. The department may impose sanctions or take other legal action if you fail to comply with the continued stop placement order prohibiting admissions.

The department will terminate the stop placement order prohibiting admissions when the violations necessitating the stop placement have been corrected and you exhibit the capacity to maintain adequate care and service.

Amended Conditions on License

WAC 388-78A-2210(1)(a)(b)(2)(a) – Medication services.

The facility failed to develop and implement a safe medication delivery system for five residents.

The department has determined that the following **amended conditions** shall be placed on your assisted living facility license:

- ***The licensee will hire a Registered Nurse Consultant by August 21, 2017 that is familiar with the Assisted Living Medication Assistance rules and regulations to assist the licensee to:***
 - ***Assess the current medication system and if necessary, develop a new system or modify the existing system to comply with all applicable medication regulations for assisted living facilities to include WAC 388-78A-2210.***
 - ***Train all current and oncoming staff performing as medication technicians in the new or updated medication system to ensure a clear understanding of medication delivery to residents.***
 - ***Audit the medication delivery system until such a time as the facility can demonstrate compliance with WAC 388-78A-2210.***
- ***The licensee will provide the Consultant with copies of the May 26, 2017 and July 24, 2017 Statement of Deficiencies report.***
- ***The Consultant will be available to the Department for questions.***
- ***The licensee must post the enclosed Notice of Amended Conditions of Operation, with the license, in a visible location in a common use area.***

These conditions amend the conditions that were imposed on your license on **June 9, 2017** and are effective on **August 8, 2017**, and remain in effect until lifted by formal Department of Social and Health Services notice.

Administrator, Toni Anderson
MCGEE GUEST HOME
License #800
August 8, 2017
Page 4

New Conditions on License

WAC 388-78A-3090(1)(a)(b)(c)(d) – Maintenance and housekeeping.

The facility failed to ensure the environment was maintained in a sanitary condition.

The department has determined that the following **new conditions** shall be placed on your assisted living facility license:

- *The licensee will contract with a pest control provider to provide ongoing treatment and scheduled monitoring of all identified pests to ensure continuous compliance with WAC 388-78A-3090.*
- *The licensee will provide the Department with each pest control report to ensure eradication of all identified pests.*
- *The licensee must post the enclosed Notice of New Conditions of Operation, with the license, in a visible location in a common use area.*

These conditions are imposed on your license on **August 8, 2017**, and remain in effect until lifted by formal Department of Social and Health Services notice.

NOTE: These are the violations which resulted in the continued stop placement order prohibiting admissions, imposition of amended conditions, and imposition of new conditions; see the attached Statement of Deficiencies for any additional violations.

Administrator, Toni Anderson
MCGEE GUEST HOME
License #800
August 8, 2017
Page 5

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Lisa Cramer, Field Manager
Region 3, Unit A
9501 Lakewood Drive SW, Suite E
Lakewood, WA 98499
Phone: (253) 983-3826 / Fax: (253) 589-7240

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Administrator, Toni Anderson
MCGEE GUEST HOME
License #800
August 8, 2017
Page 6

Formal Administrative Hearing

You may contest the conditions and stop placement on the license by requesting a formal administrative hearing to challenge the deficiencies which resulted in the conditions and stop placement on the license. **All hearing requests must be in writing and include:**

- A copy of this letter.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

If you have any questions, please contact Lisa Cramer, Field Manager, at (253) 983-3826.

Sincerely,



Dina Longen-Grimes, RN, MSN
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit A
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
HQ Central Files
DRW
br

Administrator, Toni Anderson
MCGEE GUEST HOME
License #800
August 8, 2017
Page 7

REQUEST FOR AN ON-SITE REVISIT WITHIN 15 WORKING DAYS

FACILITY: _____

ADDRESS: _____

DATE REQUEST FAXED: _____ **DATE MAILED:** _____

TO: _____, Field Manager, Region ___ Unit ___

I believe we have corrected the violations that led to my facility/home being placed in stop placement of new admissions. I am requesting an onsite revisit within 15 working days of receipt of this letter to verify that correction(s) is complete.

The following steps have been taken to ensure lasting correction.

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.

Licensee or Designee Signature

Date