



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
316 W Boone Ave., Suite 170, Spokane, WA 99201

June 25, 2019
CERTIFIED MAIL
7019 0140 0000 6763 7229

PSL Associates, LLC
South Hill Village, Assisted Living & Memory Care
5925 S Hailee Lane
Spokane, WA 99223

RE: South Hill Village, Assisted Living & Memory Care License #2478

Dear Administrator:

The Department completed a full inspection of your assisted living facility on June 21, 2019 and found that your facility does not meet the assisted living facility licensing requirements listed below.

The Department staff who did the inspection and provided consultation:
Sharon Reed , Licensor
Michael Ball, Regulatory QA Training Program Manager -
Theresa Kochevar, Licensor

Consultation:

WAC 388-78A-2305 Food sanitation. The assisted living facility must:

(1) Manage food, and maintain any on-site food service facilities in compliance with chapter 246-215 WAC, Food service;

The low temperature dish machines and chemical components were not operated in accordance with the regulation and of the manufacturer's requirement for daily monitoring. This was corrected immediately.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

This document was prepared by Residential Care Services for the Locator website.

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In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive the letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
- o Send your requests to:

IDR Program Manager
Department of Social and Health Services
Aging and Long-Term Support Administration
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

If You Have Any Questions:

- Please contact me at (509) 323-7324.

Sincerely,



Susan Bergeron, Field Manager
Region 1, Unit B
Residential Care Services