



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
*Aging and Long-Term Support Administration*  
*PO Box 45600, Olympia, Washington 98504-5600*

February 19, 2020

Monica Rangel-Executive Director  
The Cottages at Lacey  
8570 Martin Way E  
Lacey, WA 98516

**IDR SCHEDULING LETTER**

RE: The Cottages of Lacey CCN #2443

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated January 30, 2020.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

- **Date and Time** March 25, 2020 at 1:30 p.m.
- **Type of Review** Telephone

The IDR Program Manager will be calling you at 605-313-4834.

You indicated you are disputing the following citation(s):

WAC 388-78A-2320

You indicated the following individuals will participate and represent your facility in the IDR process:

Monica Rangel- Executive Director and Jennifer White- Vice President of Operations

Please provide additional documentation specifically related to the citation(s) you are disputing at least one week prior to the scheduled IDR date by emailing them to [RCSIDR@dshs.wa.gov](mailto:RCSIDR@dshs.wa.gov), by faxing them to (360) 725-3225 (Attn: Amber Crosby), or by mailing them to: IDR Program Manager

Residential Care Services, ALTSA  
PO Box 45600  
Olympia, Washington 98504-5600.

If you have any questions, please contact me at (360) 725-2482 or Mike Tornquist at (360) 725-2383.

Sincerely,

Rhonda Schultz for  
Mike Tornquist  
IDR Program Manager  
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit D  
Regional Long Term Care Ombuds  
State Long Term Care Ombuds  
Field File  
Central Files  
IDR File