



**STATE OF WASHINGTON**  
**DEPARTMENT OF SOCIAL AND HEALTH SERVICES**  
**Aging and Long-Term Support Administration**  
PO Box 45600, Olympia, WA 98504-5600

April 10, 2020

Administrator  
The Cottage at Lacey  
8570 Martin Way E  
Lacey, WA 98516

**IDR RESULTS**

ALF License: 2443

Dear Administrator:

Thank you for participating in the Informal Dispute Resolution (IDR) process on March 25, 2020. This letter is a follow up to my phone call on April 10, 2020 regarding the results of the IDR. During the IDR, a citation identified in the Statement of Deficiencies (SOD) report dated January 30, 2020 was addressed. As we discussed during the IDR, the following information was considered:

- All written materials presented by the assisted living facility;
- All oral statements and explanations offered by the assisted living facility;
- Records gathered by the RCS regional staff.

In addition, I questioned RCS staff in order to clarify facts and issues that were raised.

After careful review and consideration, I have decided not to change the Statement of Deficiencies report dated January 30, 2020.

**Next Steps:**

- If you have not done so already, begin the process of correcting the disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within five calendar days after you receive this letter, complete and return the “Plan/Attestation Statement” for all disputed deficiencies.
  - For each disputed deficiency, indicate the date you have or will have corrected each one.
  - Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
  - Mail the “Plan/Attestation Statement” with original signatures to:

Chris Cornell, Field Manager  
Residential Care Services  
Region 3, Unit D  
6639 Capitol Blvd SW – Point Plaza West  
Lakewood, WA 98499  
(360) 664-8421

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at (360) 725-2383.

Sincerely,

Mike Tornquist  
IDR Program Manager  
Residential Care Services

cc: Field Operations Office Chief, RCS  
Regional Administrator, Region 3  
Field Manager, Region 3, Unit D  
Statewide Long Term Care Ombuds  
Regional Long Term Care Ombuds  
Central File  
IDR File