



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
Aging and Long-Term Support Administration  
PO Box 45600, Olympia, WA 98504-5600

October 22, 2019

**CERTIFIED MAIL #7018 0360 0000 1578 9652**

Lacey Special Care Community LLC  
The Cottages at Lacey  
8570 Martin Way E  
Lacey, WA 98516

**IDR RESULTS**

ALF License: 2443

Dear Administrator:

Thank you for participating in the Informal Dispute Resolution (IDR) process on October 22, 2019. This letter is a follow up to the telephone call today regarding the results of the IDR. During the IDR, a citation identified in the Statement of Deficiencies (SOD) dated September 9, 2019 was addressed. As we discussed during the IDR, the following information was considered:

- All written materials presented by the assisted living facility;
- All oral statements and explanations offered by the assisted living facility;
- Records gathered by the RCS district staff.

In addition, I questioned RCS staff in order to clarify facts and issues that were raised.

After careful review and consideration, I have decided to make the following changes to the Statement of Deficiencies dated September 9, 2019:

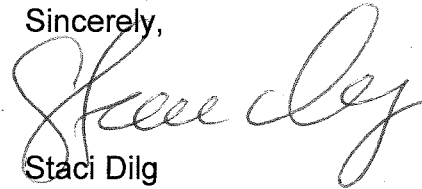
**WAC 388-78A-2660/RCW 70.129-030 – Edited for accuracy**

**Next Steps:**

- Review the attached amended cover letter and SOD reflecting the changes noted.
- Follow the instructions according to the cover letter to the SOD.

If you have any questions, please contact me at (360) 725-2307.

Sincerely,



Staci Dilg  
IDR Program Manager  
Residential Care Services

cc: Field Operations Office Chief, RCS  
Regional Administrator, Region 3  
Field Manager, Region 3, Unit D  
Statewide Long Term Care Ombuds  
Regional Long Term Care Ombuds  
Central File  
IDR File



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
*PO Box 45600, Olympia, Washington 98504-5600*

**AMENDED**

October 22, 2019

**CERTIFIED MAIL**

7018 0360 0000 1578 9652

Lacey Special Care Community LLC  
The Cottages at Lacey  
8570 Martin Way E  
Lacey, WA 98516

RE: The Cottages at Lacey License #2443

Dear Administrator:

The Department completed a complaint investigation of your assisted living facility on September 9, 2019 and found that your facility does not meet the assisted living facility licensing requirements. You requested an Informal Dispute Resolution (IDR) review. The IDR review resulted in the enclosed amended Statement of Deficiencies.

**The Department:**

- Wrote the enclosed report;
- May take licensing enforcement action based on any deficiency listed on the enclosed report; and
- May inspect the facility to determine if you have corrected all deficiencies.

**You Must:**

- Begin the process of correcting the deficiency or deficiencies immediately;
- Contact the Field Manager for clarifications related to the Statement of Deficiencies (SOD);
- Within 5 calendar days after you receive this letter, complete and return the enclosed "Plan/Attestation Statement";
  - o Sign and date the enclosed report;
  - o For each deficiency, indicate the date you have or will correct each deficiency;
  - o Next to each deficiency, sign and date certifying that you have or will correct each cited deficiency; and
  - o Mail the Plan/Attestation Statement with original signatures to:

Chris Cornell, Field Manager  
Residential Care Services  
Region 3, Unit D  
PO Box 45819  
Olympia, WA 98504

Lacey Special Care Community LLC  
The Cottages at Lacey License #2443  
October 22, 2019  
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- Complete correction within 45 days or sooner if directed by the department after review of your proposed correction dates.

**You May:**

- Receive a letter of enforcement action based on any deficiency listed on the enclosed report.

**If You Have Any Questions:**

- Please contact me at (360) 725-2307.

Sincerely,

A handwritten signature in black ink, appearing to read "Staci Dilg", written in a cursive style.

Staci Dilg, IDR Program Manager  
Residential Care Services