



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

December 21, 2018

CERTIFIED MAIL #7018 0360 0000 1579

Administrator
The Cottages at Lacey
8570 Martin Way E
Lacey, WA 98516

IDR RESULTS

ALF License #2443

Dear Administrator:

Thank you for participating in the Informal Dispute Resolution (IDR) process on December 13, 2018. This letter is a follow up to my phone call earlier today about the results of the IDR. During the IDR, a citation identified in the Statement of Deficiencies (SOD) dated September 14, 2018 was addressed. As we discussed during the IDR, the following information was considered:

- All written materials presented by the assisted living facility;
- All oral statements and explanations offered by the assisted living facility;
- Records gathered by the RCS district staff.

In addition, I questioned RCS staff in order to clarify facts and issues that were raised.

After careful review and consideration, I have decided not to make any changes to the Statement of Deficiencies dated September 14, 2018:

If you have any questions, please contact me at (360) 725-2383.

Sincerely,

Mike Tornquist
IDR Program Manager
Residential Care Services

cc: Regional Administrator, Region 3
Field Manager, Region 3, Unit D
Statewide Long Term Care Ombuds
Regional Long Term Care Ombuds
Central File
IDR File