

NOTICE OF CONDITIONS ON LICENSE

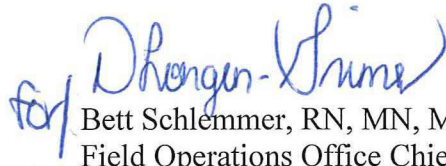
November 1, 2019

Based on the Statement of Deficiencies dated **October 18, 2019**, the Department of Social and Health Services imposes the following conditions on the license of *The Cottages at Lacey, License #2443, located at 8570 Martin Way E, Lacey, Washington.*

- *The licensee must hire, at their own expense, a Registered Nurse Consultant (RNC) familiar with Assisted Living regulations, not previously or currently associated with the facility, to assist the licensee as follows:*
 - *Provide education to the Administrator and other designees identified by the facility, of the investigation process per the February 2018 Assisted Living Facility Guidebook, to ensure a clear understanding of how to thoroughly investigate allegations of possible abuse and/or neglect per WAC 388-78A-2700.*
 - *Assess the current medication system to regain compliance with all applicable medication regulations for assisted living facilities, to include WAC 388-78A-2210 through WAC 388-78A-2270.*
 - *Retrain staff related to policies on alert charting, abuse identification and reporting requirements, how to monitor residents with skin conditions, after sustaining injuries or a change in condition, how to respond to residents with aggressive or challenging behaviors.*
 - *Review all resident assessments for accuracy ensuring care needs are met including, but not limited to, resident sensory capabilities.*
 - *Review Negotiated Service plans to ensure those services are being implemented for each resident.*
- *The Licensee must hire, at their own expense, a consultant familiar with Assisted Living regulations, not previously or currently associated with the facility, to assist in reviewing and modifying, as needed, the following systems:*
 - *Call light system.*
 - *Staff scheduling matrix coupled with resident needs to ensure all resident needs can be met with on duty staff.*
 - *Oversight and management of staff.*

- *The Licensee must hire the RNC and Assisted Living consultant no later than November 8, 2019, and all staff trained by November 26, 2019.*
- *The Licensee and Assisted Living Management Team must meet with the Regional Administrator and Field Manager by November 26, 2019, to address all outstanding citations and the facility's plan to gain and sustain ongoing compliance.*
- *The RNC and Assisted Living consultant must be available to the Department for questions.*
- *The licensee will provide the RNC and Assisted Living consultant with copies of the Statement of Deficiencies (SOD) reports dated October 18, 2019, September 9, 2019, August 23, 2019, June 26, 2019, June 4, 2019, and April 30, 2019.*
- *The facility must demonstrate substantial compliance within 60 days of receiving this notice.*
- *The licensee must post this Notice of Conditions of Operation, with the license, in a visible location in a common use area.*

These conditions are effective on **November 1, 2019**, and remain in effect until lifted by formal Department of Social and Health Services notice.


for Bett Schlemmer, RN, MN, MPA
Field Operations Office Chief
Residential Care Services