



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Aegis Senior Communities LLC
Aegis of Queen Anne at Rodgers Park
2900 3rd Ave W
Seattle, WA 98119

RE: Aegis of Queen Anne at Rodgers Park License # 2381

Dear Administrator:

This letter addresses Compliance Determination(s) 47427 (Completion Date 09/24/2024) and 43812 (Completion Date 07/26/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 09/24/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2474-6, WAC 388-78A-2474-3, WAC 388-78A-2474-2-b

The Department staff who did the on-site verification:
Cathy Prentice, Complaint Investigator

If you have any questions, please contact me at (253)312-1446.

Sincerely,

Jamie Singer, Field Manager
Region 2, Unit J
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Aegis of Queen Anne at Rodgers Park
License/Cert.#: 2381
Compliance Determination #: 43812
Investigator: Cathy Prentice
Investigation Date(s): 07/09/2024 through 07/26/2024
Complainant Contact Date(s): 07/10/2024, 07/29/2024

Provider Type: Assisted Living Facility
Intake ID: 137782
Region/Unit #: RCS Region 2 / Unit J

Allegation(s):

The named resident called for help with toileting and no one came. Staff was called and told the named resident to go to the bathroom in their brief and the staff would clean it up later because they were busy.

Investigation Methods:

Sample: Total residents: 76
Resident sample size: 3
Closed records sample size: 0

Observations: Named resident; delivery of care and services; staff interactions with residents; residents' appearance; environment

Interviews: Named resident, other residents, staff, administration, collateral contacts.

Record Reviews: Resident care records, Assessment, Negotiated Service Agreement (NSA), investigations, grievances, facility policies, other pertinent records.

Investigation Summary:

Observation, interview and record review showed, the facility completed an Assessment and Negotiated Service Agreement for the named resident as required. The facility completed a thorough investigation and substantiated that a staff caregiver told the named resident she was busy in the dining room and the named resident could be incontinent in the brief and she would return to clean up. According to the facility investigation, the caregiver returned and assisted the named resident to the bathroom and changed the soiled brief approximately 34 minutes after the initial call from the named resident. The facility terminated the staff member and provided all staff training. The facility failed to assure the caregiver had the required 70 hours of Basic Long Term Care training placing residents at risk of harm from care staff who was untrained. The named resident and other residents interviewed stated they felt safe at the facility.

Conclusion / Action:

- Failed Provider Practice Identified / Citation(s) Written
- Failed Provider Practice Not Identified / No Citation Written
- N/A



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Statement of Deficiencies	License #: 2381	Compliance Determination # 43812
Plan of Correction	Aegis of Queen Anne at Rodgers Park	Completion Date
Page 1 of 3	Licensee: Aegis Senior Communities LLC	07/26/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 07/09/2024 and 07/09/2024 of:

Aegis of Queen Anne at Rodgers Park
2900 3rd Ave W
Seattle, WA 98119

This document references the following complaint number(s): 136003, 137782, 138072

The following sample was selected for review during the unannounced on-site visit: 3 of 76 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Cathy Prentice, Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

7/29/2024
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Statement of Deficiencies License #: 2381 Compliance Determination # 43812
Plan of Correction Aegis of Queen Anne at Rodgers Park Completion Date
Page 2 of 3 Licensee: Aegis Senior Communities LLC 07/26/2024

Administrator (or Representative) *Olivia White* Date *8/01/2024*

WAC 388-78A-2474 Training and home care aide certification requirements.

(2) The assisted living facility must ensure all assisted living facility administrators, or their designees, and caregivers hired on or after January 7, 2012 meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(b) Basic;

(3) The assisted living facility must ensure that all staff receive appropriate training and orientation to perform their specific job duties and responsibilities.

(6) For the purpose of this section, the term "caregiver" has the same meaning as the term "long-term care worker" as defined in RCW 74.39A.009 .

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility (ALF) failed to ensure 1 of 2 staff sampled (Staff B), who worked as a long-term worker, had completed the 70 hours of DSHS approved basic training. This failure placed 76 residents at risk of harm from care staff who were untrained.

NOTE: WAC 388-112A-0050- What are the training and certification requirements for volunteers and long-term care workers in adult family homes, adult family home providers, and adult family home applicants, Who: (a) Long-term care worker in assisted living facility. Status: (i) An ARNP (Nurse Practitioner), RN (Registered Nurse) , LPN (Licensed Practical Nurse), NAC (Nursing Assistant Certified), HCA (Home Care Aide), NA-C student or other professionals listed in WAC 388-112A-0090; Required Credentials: Must maintain in good standing the certification or credential or other professional role listed in WAC 388-112A-0090. Status: (iii) Employed in an assisted living facility and does not meet the criteria in subsection (1)(a) or (b) of this section. Meets the definition of long-term care worker in WAC 388-112A-0010; Seventy-hour long-term care worker basic training.

NOTE: WAC 388-112A-0080 - Who is required to complete the seventy-hour long-term care worker basic training and by when? The following individuals must complete the seventy-hour long-term care worker basic training unless exempt as described in WAC 388-112A-0090: Assisted living facilities. (5) Long-term care workers in assisted living facilities within one hundred twenty days of their date of hire. Long-term care workers must not provide personal care without direct supervision until they have completed the seventy-hour long-term care worker basic training.

NOTE: Review of the Washington State Department of Health (DOH) website showed the

Administrator (or Representative)

Date

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most up-to-date requirements for HCA and NACs for long-term care:
 Worker hired: 08/17/2019 through 09/30/2020. Must complete basic training no later than: 01/31/2023. Must be certified as an HCA or CAN no later than: 01/31/2024.
 Worker hired: 10/01/2020 through 04/30/2021. Must complete basic training no later than: 04/30/2023. Must be certified as an HCA or CAN no later than: 04/30/2024.
 Worker hired: 05/01/2021 through 03/31/2022. Must complete basic training no later than: 07/31/2023. Must be certified as an HCA or CAN no later than: 07/31/2024.
 Worker hired: 04/01/2022 through 09/30/2022. Must complete basic training no later than: 10/31/2023. Must be certified as an HCA or CAN no later than: 10/31/2024.
 Worker hired: 10/01/2022 through 06/30/2023. Must complete basic training no later than: 11/30/2023. Must be certified as an HCA or CAN no later than: 01/31/2025.
 Worker hired: 06/01/2023 through 01/31/2024. Must complete basic training no later than: Standard Training Requirements (within 120 days of date-of-hire).

NOTE: WAC 388-78A-2450- Staff (1) Each assisted living facility must provide sufficient, trained staff persons to: (a) Furnish the services and care needed by each resident consistent with his or her negotiated service agreement; (e) Ensure all resident care and services are provided only by staff persons who have the training, credentials, experience and other qualifications necessary to provide the care and services;

Review of staff records, on 07/25/2024, showed the ALF hired Staff B (Caregiver) on 10/19/2023. Staff B was employed and actively providing care in the ALF until 07/11/2024. Staff records showed Staff B had not completed the 70 hours of the DSHS approved Basic Training which would have been due 02/16/2024.

In an interview, on 07/25/2024 at 1:44 pm, Staff A (Business Office Manager/Human Resources) confirmed Staff B did not complete the required Basic Training due 120 days after hire and was providing care without the required training.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Aegis of Queen Anne at Rodgers Park is or will be in compliance with this law and / or regulation on (Date) 9-9-2024.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Alma White
 Administrator (or Representative)

8-01-2024
 Date

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Administrator (or Representative)

Date