



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
Aging and Long-Term Support Administration  
PO Box 45600, Olympia, WA 98504-5600

March 30, 2016

**CERTIFIED MAIL 7007 1490 0003 4196 9873**

Administrator  
Sagebrook Senior Living at Bellevue  
15750 NE 15<sup>th</sup> Street  
Bellevue, WA 98008

Assisted Living Facility License #2258  
Licensee: Leisure Care, LLC.

**IMPOSITION OF CONDITIONS ON A LICENSE AND  
CONTINUED STOP PLACEMENT ORDER PROHIBITING ADMISSIONS**

Dear Administrator:

On March 15, 2016, the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection at your facility. This letter constitutes formal notice of imposition of conditions on the license and stop placement order prohibiting admissions for your assisted living facility, also known as **Sagebrook Senior Living at Bellevue**, located at **15750 NE 15<sup>th</sup> Street, Bellevue, WA 98008**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The conditions on the license and stop placement order prohibiting admissions are based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **March 15, 2016**.

**Stop Placement order prohibiting admissions**

**WAC 388-78A-2210 – Medication services**

The stop placement order prohibiting admissions to your assisted living facility is effective immediately upon **verbal** notice to you on **March 4, 2016**, and certified mail receipt of this letter and the attached Statement of Deficiencies report. The stop placement order prohibiting admissions will not be postponed pending an administrative hearing or informal dispute resolution process, as is required by RCW 18.20.190(4). The stop placement applies to all new admissions, re-admissions, and transfer of residents.

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During the stop placement, you may not admit any new resident to your assisted living facility. In addition, you may not allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the stop placement unless you obtain advance approval from the department. You may request such approval by contacting James Sherman, Field Manager at (253) 234-6020.

Because it may not be possible to reach the Field Manager on a weekend or holiday, any pre-approval requests should be made as soon as possible during the business week. Such exceptions are made at the sole discretion of the department on a case-by-case basis. The department may impose sanctions or take other legal action if you fail to comply with the stop placement of admissions.

The department will terminate the stop placement order prohibiting admissions when the violations necessitating the stop placement have been corrected and you exhibit the capacity to maintain adequate care and service.

## **Conditions on License**

### **WAC 388-78A-78A-2210 – Medication services**

### **WAC 388-78A-2230 – Medication refusal**

### **WAC 388-78A-2240 – Non-availability of medications**

**The licensee failed to develop and implement systems that support safe medication services related to accurate medication delivery related: transcription, documentation, timely ordering and obtaining medications and implement policies and procedures for residents who receive medication assistance.**

The department has determined that the following conditions shall be placed on your assisted living facility license:

*The Licensee will hire a Registered Nurse Consultant not previously associated with the facility and knowledgeable with Assisted Living laws and regulations to assist the licensee to:*

- Asses the current medication system and if necessary, develop a new system or modify the existing system to comply with all applicable medication regulations for assisted living facilities to include WAC 388-78A-2210 through 388-78A-2290.*
- Audit the medication delivery system until such a time as the facility can demonstrate compliance with WAC 388-78A-2210, WAC 388-78A-2230 and WAC 388-78A-2240 for a period of six months.*

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- *Review all current resident assessments to identify an assessments requiring updating and assist the facility in the creation of a system for ensuring updates are completed and a system to ensure on-going compliance with WAC 388-78A-2100.*
- *The Licensee must hire the Registered Nurse consultant by April 15, 2016*
- *The Licensee must provide a copy of the March 15, 2016 Statement of Deficiencies report to the Registered Nurse consultant.*

*The Licensee and Administrator will re-train all qualified staff providing medication services on facility's policies and procedures for Medication Services including orientation to staff providing medication assistance, Non-Availability of Medications and Medications Refusals.*

*The licensee must post this Notice of Conditions of Operation, with the license, in a visible location in a common use area.*

These conditions are effective on **March 30, 2016** and remain in effect until lifted by formal Department of Social and Health Services notice.

**NOTE:** *These are the violations which resulted in the conditions on a license and stop placement order prohibiting admissions; see the attached Statement of Deficiencies for any additional violations.*

### **Attestation (Plan of Correction):**

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

James Sherman, Field Manager  
Region 2, Unit D  
20425 72<sup>nd</sup> Avenue South, Suite 400  
Kent, WA 98032  
Phone: (253) 234-6020 / Fax: (253) 395-5071

### **Appeal Rights:**

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

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Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

**The written request must be received by the 10<sup>th</sup> working day from receipt of this letter.**

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager  
Residential Care Services  
PO Box 45600  
Olympia, Washington 98504-5600  
Fax (360) 725-3225

Formal Administrative Hearing

You may contest the conditions on a license and stop placement order prohibiting admissions by requesting a formal administrative hearing to challenge the deficiencies which resulted in the conditions on a license and stop placement order prohibiting admissions. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

**The written request must be received within twenty-eight (28) calendar days of receipt of this letter.**

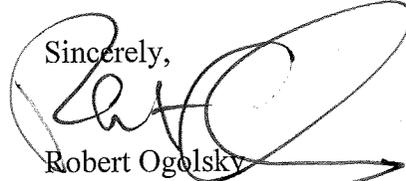
Send your **written** request to:

Office of Administrative Hearings  
PO Box 42489  
Olympia, Washington 98504-2489

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If you have any questions, please contact James Sherman, Field Manager at (253) 234-6020.

Sincerely,

A handwritten signature in black ink, appearing to read 'Robert Ogolsky', written over a circular stamp or seal.

Robert Ogolsky  
Compliance Specialist  
Residential Care Services

Enclosure

cc: Field Manager, Region 2, Unit D  
RCS Regional Administrator, Region 2  
HCS Regional Administrator, Region 2  
DDA Regional Administrator, Region 2  
WA LTC Ombuds  
Office of Financial Recovery, Vendor Program Unit  
HQ Central Files  
sg