



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

April 17, 2019

CERTIFIED MAIL

7017 2400 0000 6041 6680

The Hampton Salmon Creek LLC
The Hampton at Salmon Creek Memory Care Community
2305 NE 129th Street
Vancouver, WA 98686

RE: The Hampton at Salmon Creek Memory Care Community License #2227

Dear Administrator:

The Department completed a complaint investigation of your assisted living facility on March 28, 2019 and found that your facility does not meet the assisted living facility licensing requirements listed below.

The Department staff who did the investigation and provided consultation:
Bryon Rain, Assisted Living Facility Complaint Investigator

Consultation:

WAC 388-78A-2130 Service agreement planning. The assisted living facility must:

(3) Review and update each resident's negotiated service agreement consistent with WAC 388-78A-2120 :

- (a) Within a reasonable time consistent with the needs of the resident following any change in the resident's physical, mental, or emotional functioning; and
- (b) Whenever the negotiated service agreement no longer adequately addresses the resident's current assessed needs and preferences.

The facility had not updated the Negotiated Service Agreement (NSA) to reflect the care being provided to the resident by the caregivers. The Director of Resident Services updated the NSA while the investigator was at the facility.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

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The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

In Addition, You May:

• Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive the letter. Your IDR request **must** include:

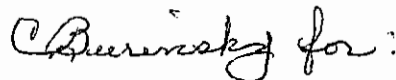
- o What specific deficiency or deficiencies you disagree with;
- o Why you disagree with each deficiency; and
- o Whether you want an IDR to occur in-person, by telephone or as a paper review.
- o Send your requests to:

IDR Program Manager
Department of Social and Health Services
Aging and Long-Term Support Administration
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

If You Have Any Questions:

- Please contact me at (360) 397-9549.

Sincerely,



Karyl Ramsey, Field Manager
Region 3, Unit E
Residential Care Services

Enclosure



**Residential Care Services
Investigation Summary Report**

Provider/Facility: The Hampton at Salmon Creek **Intake ID(s):** 3621578, 3630210
 Memory Care Community (807063)
License/Cert. #: AL2227
Investigator: Rain, Bryon **Region/Unit:** RCS Region 3/Unit E **Investigation Date(s):** 03/28/2019 through 03/28/2019
Complainant Contact Date(s): 03/28/2019

Allegations:

1. Injury of Unknown Origin
2. Death-General

Investigation Methods:

Sample: 4 current residents

Observations: General environment, residents rooms, staff-resident interactions, resident-resident, resident verbal/non-verbal behaviors, resident appearance

Interviews: Residents, staff, and administrative staff

Record Reviews: Resident records, Incident Reports, Policies and Procedures, staff training.

Allegation Summary:

1. & 2. An on-site investigation was conducted and the allegations identified in the intakes related to injury of unknown origin and a death in the assisted living facility was reviewed. There was insufficient evidence to support failed practice. Additional residents were reviewed and interviewed with no concerns.

Unalleged Violation(s): **Yes** **No**

Deficiency not related to original allegation was identified see Consultation written 04/01/2019.

Conclusion / Action: **Failed Provider Practice Identified / Citation(s) Written**

Failed Provider Practice Not Identified / No Citation Written

Consultation: WAC 388-78A-2130 3,a, b.



**Residential Care Services
Investigation Summary Report**
