



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES

Aging and Disability Services
Aging and Long-Term Support Administration

PO Box 45600, Olympia, WA 98504-5600

June 9, 2014

CERTIFIED MAIL 7007 1490 0003 4296 7151

Administrator
Emeritus at West Seattle
4611 35th Avenue SW
Seattle, WA 98126

Assisted Living Facility License #2223
Licensee: Emeritus Corporation

IMPOSITION OF CONDITIONS ON A LICENSE

Dear Administrator:

On May 16, 2014, the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection/investigation at your facility. This letter constitutes formal notice of the imposition of conditions on the license for your assisted living facility, also known as **Emeritus at West Seattle**, located at 4611 35th Avenue SW, **Seattle**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The conditions on the license are based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated May 16, 2014.

WAC 388-78A-2130(3)(a)(b) – Service agreement planning.

The licensee failed to update the negotiated service agreement in a reasonable time consistent with the resident's end of life care needs, for one resident.

WAC 388-78A-2140(2)(a)(b) – Negotiated service agreement contents.

The licensee failed to define clearly roles and responsibilities of the facility, family, Hospice staff, and private caregivers, and failed to specify an alternate plan for providing care and services to the resident when the facility could no longer meet the resident's end of life care needs.

WAC 388-78A-2350(7)(a)(b) – Coordination of health care services.

The licensee failed to include a resident's end of life needs in the negotiated service agreement.

NOTE: These are the violations which resulted in the conditions on the license; see the attached Statement of Deficiencies for any additional violations.

The department has determined that the following conditions shall be placed on your assisted living facility license:

- ***The licensee must hire, at the facility's expense, a registered nurse consultant who is not affiliated with the facility, to assist the licensee to develop and implement staff training on how to respond appropriately to resident's needs and preferences related to end of life (EOL) care and services, including but not limited to:***
- ***The Consultant will assist the licensee to ensure training will include:***
- ***A – Coordination of care and services with the facility and all other outside agencies and caregivers involved in the end of life care (EOL), including (as appropriate) nurse delegation;***
- ***B – Development of an alternate plan of care for providing care and services to the resident in the event the necessary services are not provided by the facility, and documentation of clearly defined roles; and***
- ***C – Responsibilities of the facility, Hospice, private caregivers, family, and any other outside agencies or caregivers.***
- ***The licensee will provide the Consultant with a copy of the May 16, 2014 statement of deficiencies (SOD).***
- ***The Consultant will be available to the Department to answer questions.***
- ***The Consultant must be hired by June 16, 2014.***
- ***The licensee must post this Notice of Conditions, with the license, in a location accessible to residents and visitors.***

The effective date of the conditions on your license is June 9, 2014. As provided in RCW 70.128.162(b), WAC 388-76-10990(6), the effective date of the conditions on your license will not be postponed pending an administrative hearing or informal dispute resolution review.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

Administrator
Emeritus at West Seattle
June 9, 2014
Page 3

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Bennetta Shoop, Field Manager
20425 – 72nd Avenue South, Suite 400
Kent, WA 98032

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600
Fax (360)725-3225

Formal Administrative Hearing

Administrator
Emeritus at West Seattle
June 9, 2014
Page 4

You may contest the conditions on the license by requesting a formal administrative hearing to challenge the deficiencies which resulted in the conditions on the license. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

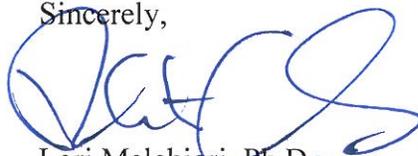
The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

If you have any questions, please contact Bennetta Shoop, Field Manager at (253) 234-6033.

Sincerely,



Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services

Enclosure

cc: Robert Ogolsky, Compliance Specialist
Field Manager, District 2, Unit E
RCS District Administrator, District 2
DDD District Administrator, District 2
WA LTC Ombuds
Valentina Karnafel, HCS
NDL

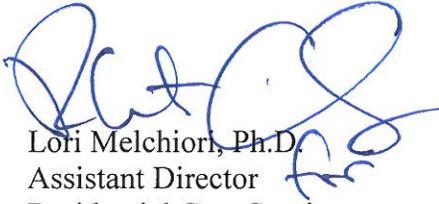
NOTICE OF CONDITIONS ON LICENSE

June 9, 2014

Based on the Statement of Deficiencies dated May 16, 2014, the Department of Social and Health Services imposes the following conditions on the license of *Emeritus at West Seattle, License #2223, located at 4611 35th Avenue SW, Seattle, Washington.*

- *The licensee must hire, at the facility's expense, a registered nurse consultant who is not affiliated with the facility, to assist the licensee to develop and implement staff training on how to respond appropriately to resident's needs and preferences related to end of life (EOL) care and services, including but not limited to:*
- *The Consultant will assist the licensee to ensure training will include:*
- *A – Coordination of care and services with the facility and all other outside agencies and caregivers involved in the end of life care (EOL), including (as appropriate) nurse delegation;*
- *B – Development of an alternate plan of care for providing care and services to the resident in the event the necessary services are not provided by the facility, and documentation of clearly defined roles; and*
- *C – Responsibilities of the facility, Hospice, private caregivers, family, and any other outside agencies or caregivers.*
- *The licensee will provide the Consultant with a copy of the May 16, 2014 statement of deficiencies (SOD).*
- *The Consultant will be available to the Department to answer questions.*
- *The Consultant must be hired by June 16, 2014.*
- *The licensee must post this Notice of Conditions, with the license, in a location accessible to residents and visitors.*

These conditions are effective on **June 9, 2014**, and remain in effect until lifted by formal Department of Social and Health Services notice.



Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services