



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
Aging and Long-Term Support Administration  
PO Box 45600, Olympia, WA 98504-5600

September 21, 2016

**CERTIFIED MAIL 7008 1300 0000 7187 4581**  
**(Letter Amending Enforcement Notice Dated August 25, 2016)**  
**(Amendments underlined and in Bold Italic)**

Administrator  
The Blair House  
West 2718 Sinto Avenue  
Spokane, Washington 99201

Assisted Living Facility License #**2127**  
Licensee: B.C. Parker, Inc.

**AMENDED CONDITIONS ON A LICENSE**  
**PENDING COMPLETION OF INVESTIGATION**

Dear Administrator:

This letter constitutes formal notice of the temporary imposition of conditions on license for your assisted living facility located at **West 2718 Sinto Avenue, Spokane**, by the State of Washington, Department of Social and Health Services. This action is taken under the authority granted in the Laws of 1998, Chapter 272; RCW 18.20.190.

The temporary imposition of ***amended*** conditions on your license is based on an ongoing complaint investigation alleging possible violations of:

**WAC 388-78A-2660- Resident rights**

**WAC 388-78A-2700- Safety and disaster preparedness**

The department has determined that the following ***amended*** conditions shall be placed on your assisted living facility license, pending completion of the investigation:

- ***Staff A (employee from Milford House) and Staff C may not be on the Assisted Living premises, or have any verbal or physical contact with the residents.***
- ***The licensee must post this Notice of Conditions of Operation, with the license, in a visible location in a common use area.***

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These conditions were **verbally** imposed on your license on **September 21, 2016**. As provided in RCW 18.20.125(2), the effective date of the condition on your license will not be postponed pending an administrative hearing or informal dispute resolution review.

### **Appeal Rights:**

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

#### Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

**The written request must be received by the 10<sup>th</sup> working day from receipt of this letter.**

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager  
Residential Care Services  
PO Box 45600  
Olympia, Washington 98504-5600  
Fax (360) 725-3225

#### Formal Administrative Hearing

You may contest the conditions on the license by requesting a formal administrative hearing to challenge the deficiencies which resulted in the conditions on the license. **All hearing requests must be in writing and include:**

- A copy of this letter.

**The written request must be received within twenty-eight (28) calendar days of receipt of this letter.**

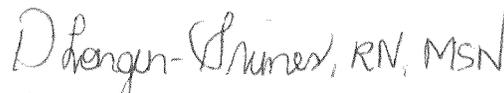
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Send your **written** request to:

Office of Administrative Hearings  
PO Box 42489  
Olympia, Washington 98504-2489

If you have any questions, please contact Susan Bergeron, Field Manager at (509) 323-7324.

Sincerely,



Dina Longen-Grimes, RN, MSN  
Compliance Specialist  
Residential Care Services

cc: Field Manager, Region 1, Unit B  
RCS Regional Administrator, Region 1  
HCS Regional Administrator, Region 1  
DDA Regional Administrator, Region 1  
WA LTC Ombuds  
HQ Central Files  
dlg