



**STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600**

March 9, 2018

**CERTIFIED MAIL
#7007 1490 0003 4194 4580**

Administrator
Bonaventure of Lacey
4528 Intelco Loop SE
Lacey, WA 98503

ALF License # 2036

IDR RESULTS

Dear Administrator:

Thank you for participating in the Informal Dispute Resolution (IDR) process on February 27, 2018. This letter is a follow up to my telephone call on March 6, 2018 regarding the results of the IDR. During the IDR, I addressed a citation from the Statement of Deficiencies (SOD) report dated August 29, 2017. As we discussed, I considered the following information during the review:

- All written materials presented by the assisted living facility;
- All oral statements and explanations offered by the assisted living facility;
- Records gathered by the RCS district staff.

After careful review and consideration, I decided not to change the Statement of Deficiencies dated August 29, 2017.

Next Steps:

- If you have not done so already, begin the process of correcting the disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within 5 calendar days after you receive this letter, complete and return the "Plan/Attestation Statement" for all disputed deficiencies.

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- For each disputed deficiency, indicate the date you have or will have corrected each one.
- Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
- Mail the "Plan/Attestation Statement" with original signatures to:

Chris Cornell, Field Manager
Region 3, Unit D
6639 Capitol Blvd. SW – Point Plaza West
Tumwater, WA 98501

- Corrections must be completed within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at (360) 725-2383.

Sincerely,

Mike Tornquist
IDR Program Manager
Residential Care Services

cc: District 3 Administrator
Field Manager, Region 3, Unit D
State Long Term Care Ombuds
Regional Long Term Care Ombuds
Field File
Central Files
IDR File