



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

October 11, 2017

Michael Ball, Administrator
Bonaventure of Lacey
4528 Intelco Loop SE
Lacey, WA 98503

IDR SCHEDULING LETTER

License #2036

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD), dated August 29, 2017.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

- **Date** November 2, 2017 at 9:30am
- **Type of Review** Direct
- **IDR Program Manager** Mike Tornquist
- **Location** Residential Care Services Headquarters
Blake Office Park East
4500 10th Ave SE
Lacey, WA 98503

Driving directions and a parking pass are enclosed.

You indicated you are disputing the following citations:

WAC 388-78A-2210

You indicated the following individuals will participate and represent your facility in the IDR process:

Nicole Brophy-Director of Health Services
Michael Ball-Executive Director

If you would like to provide additional documents prior to the IDR specifically related to the citations you are disputing, please fax the documents prior to your scheduled date to: Attn: Kim Friesz at (360) 725-3225. You may also email them to kim.friesz@dshs.wa.gov or mail them to:

IDR Program Manager
Residential Care Services, ALTSA
PO Box 45600
Olympia, Washington 98504-5600

If you have requested a direct review, upon arrival please contact Kim Friesz at (360) 725-3233 or Mike Tornquist at (360) 725-2383 to check in.

Sincerely,

Staci Dilg
IDR Program Manager
Residential Care Services

cc: Field Manager, Region 3 Unit D
Regional Long Term Care Ombuds
State Long Term Care Ombuds
Field File
Central Files
IDR File