



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

August 17, 2017

CERTIFIED MAIL #7007 1490 0003 4197 7878

Michael Ball, Executive Director
Bonaventure of Lacey
3425 Boone Road SE
Salem, OR 97317

IDR RESULTS

License: #2036

Dear Michael:

Thank you for participating in the Informal Dispute Resolution (IDR) process by phone on August 16, 2017. This letter is a follow-up to my phone call today about the results of the IDR. During the IDR a citation from the Statement of Deficiencies (SOD) report dated June 29, 2017 was reviewed. The following information was considered:

- All written materials presented by the facility;
- All oral statements and explanations offered by the assisted living facility;
- Records gathered by the RCS regional staff.

In addition, I followed up with the RCS policy staff in order to clarify facts and issues that were raised.

After careful review and consideration, I have decided not to change the SOD report dated June 29, 2017.

Next Steps:

- If you have not done so already, begin the process of correcting the disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within 5 calendar days after you receive this letter, complete and return the “Plan/Attestation Statement” for all disputed deficiencies.
 - For each disputed deficiency, indicate the date you have or will have corrected each one.
 - Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
 - Mail the “Plan/Attestation Statement” with original signatures to:

Chris Cornell, Field Manager
Region 3, Unit D
PO Box 45819
Olympia, WA 98504

- Corrections must be completed within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at (360) 725-2307.

Sincerely,

Staci Dilg
IDR Program Manager
Residential Care Services

cc: District Administrator, District 3
Field Manager, District 3, Unit C
Statewide Long Term Care Ombuds
Regional Long Term Care Ombuds
Central File
Field File
IDR File