



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

FLORENCE OF SEATTLE LLC
FLORENCE OF SEATTLE ARBOR HEIGHTS
9850 CALIFORNIA AVE SW
SEATTLE, WA 98136

RE: FLORENCE OF SEATTLE ARBOR HEIGHTS License # 2009

Dear Administrator:

This letter addresses Compliance Determination(s) 50402 (Completion Date 11/19/2024) and 49392 (Completion Date 10/28/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 11/19/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-78A-2040-1, WAC 388-78A-2040-2, WAC 388-78A-2040

The Department staff who did the on-site verification:

Lisa Hauk, Complaint Investigator

If you have any questions, please contact me at (253)312-1446.

Sincerely,

Jamie Singer

Jamie Singer, Field Manager
Region 2, Unit J
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: FLORENCE OF SEATTLE **Provider Type:** Assisted Living Facility
ARBOR HEIGHTS
License/Cert.#: 2009 **Intake ID:** 151297
Compliance Determination #: 49392 **Region/Unit #:** RCS Region 2 / Unit J
Investigator: Lisa Hauk
Investigation Date(s): 10/25/2024 through 10/28/2024
Complainant Contact Date(s):

Allegation(s):

The Assisted Living Facility (ALF) failed their 2nd fire and life safety inspection and was issued a State Fire Marshal's Office Letter of Non-Compliance from Deputy State Fire Marshal.

Investigation Methods:

Sample: Total residents: 12
 Resident sample size: 2
 Closed records sample size: 0

Observations: Residents
 Dining
 Resident care equipment
 Resident rooms
 Staff to resident interactions
 Resident to resident interactions

Interviews: Administration
 Residents

Record Reviews: Medical records
 Fire Marshal Reports

Investigation Summary:

Record Review of the Washington State Patrol Fire Inspection Report dated 10/03/2024, showed the ALF had not corrected multiple violations from a previous inspection dated 08/05/2024. In an interview, the Administrator stated they would make sure the items listed on the fire marshal's report would be completed. See citation WAC 388-78A-2040(1)(2).

Conclusion / Action:

- Failed Provider Practice Identified / Citation(s) Written
- Failed Provider Practice Not Identified / No Citation Written

N/A



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Statement of Deficiencies License #: 2009 Compliance Determination # 49392
Plan of Correction FLORENCE OF SEATTLE ARBOR HEIGHTS Completion Date
Page 1 of 3 Licensee: FLORENCE OF SEATTLE LLC 10/28/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 10/25/2024 and 10/25/2024 of:

FLORENCE OF SEATTLE ARBOR HEIGHTS
9850 CALIFORNIA AVE SW
SEATTLE, WA 98136

This document references the following complaint number(s): 151297

The following sample was selected for review during the unannounced on-site visit: 2 of 12 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Lisa Hauk, Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jamie Singer
Residential Care Services

10/28/2024
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2009	Compliance Determination # 49392
Plan of Correction	FLORENCE OF SEATTLE ARBOR HEIGHTS	Completion Date
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 Administrator (or Representative)

10/30/2024
 Date

WAC 388-78A-2040 Other requirements.

(1) The assisted living facility must comply with all other applicable federal, state, county and municipal statutes, rules, codes and ordinances, including without limitations those that prohibit discrimination.

(2) The assisted living facility must have its building approved by the Washington state fire marshal in order to be licensed.

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility (ALF) failed to ensure compliance with the Washington State Patrol Office of State Fire Marshal (OSFM) when the ALF failed their follow-up Fire and Life Safety Inspection (LSI). This placed 12 residents, staff, and visitors' safety at risk.

Findings included...

Review of the Department's Facility Management System, on 10/25/2024, showed the ALF was licensed for 12 beds.

In interview, on 10/25/2024 at 12:02 PM, Staff A (Administrator) stated that the ALF was providing care for 12 residents.

Review of records from the OSFM, showed the ALF failed their initial LSI on 08/05/2024. Records showed the ALF failed the OSFM follow-up visit on 10/03/2024. The follow up visit on 10/03/2024 showed the ALF failed to comply with the following International Fire Codes (IFC):

Sprinkler testing and maintenance –
 (IFC 903.5 2021) – Paperwork was not provided for quarterly inspections.

Carbon monoxide detection – General-
 (IFC 0915.1 2021 WAC 51-54A) – Paperwork was not provided to verify that the system had no deficiencies.

National Fire Prevention Association (NFPA) 80 Fire door inspection and testing –
 5.2.1, 5.2.4, 5.2.41, 5.2.2.4, 5.2.3, 5.3, 5.4, 4.8.4, 6.3.1.7 and 4.1.4. code requirements

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for doors, shutters and window assemblies – Paperwork was not provided for all inspection reports to verify the system had no deficiencies or that all deficiencies had been corrected.

In interview, on 10/25/2024 at 2:02 PM, Staff A stated that the ALF had scheduled inspections, and the ALF had a plan to complete required paperwork.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, FLORENCE OF SEATTLE ARBOR HEIGHTS is or will be in compliance with this law and / or regulation on (Date) 11/5/2024.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Lucie Gonzalez
Administrator (or Representative)

10/30/2024
Date

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