



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

FLORENCE OF SEATTLE LLC
FLORENCE OF SEATTLE ARBOR HEIGHTS
9850 CALIFORNIA AVE SW
SEATTLE, WA 98136

RE: FLORENCE OF SEATTLE ARBOR HEIGHTS License # 2009

Dear Administrator:

This letter addresses Compliance Determination(s) 45693 (Completion Date 08/16/2024) and 42996 (Completion Date 06/27/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 08/16/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-3100-1, WAC 388-78A-3100-2

The Department staff who did the on-site verification:
Erin Steinbrenner, Nursing Consultant Institutional

If you have any questions, please contact me at (253)312-1446.

Sincerely,


Jamie Singer, Field Manager
Region 2, Unit J
Residential Care Services



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DEPARTMENT OF SOCIAL AND HEALTH SERVICES
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Statement of Deficiencies	License #: 2009	Compliance Determination # 42996
Plan of Correction	FLORENCE OF SEATTLE ARBOR HEIGHTS	Completion Date
Page 1 of 3	Licensee: FLORENCE OF SEATTLE LLC	06/27/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for the unannounced on-site full inspection on 06/25/2024 and 06/26/2024 of:
FLORENCE OF SEATTLE ARBOR HEIGHTS
9850 CALIFORNIA AVE SW
SEATTLE, WA 98136

The following sample was selected for review during the unannounced on-site visit: 4 of 12 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Erin Steinbrenner, Nursing Consultant Institutional

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

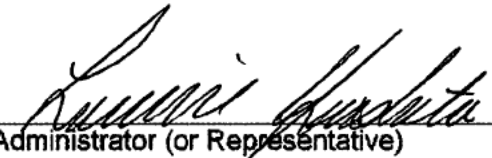
Jamie Singer
Residential Care Services

7/3/2024
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2009	Compliance Determination # 42996
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 Administrator (or Representative)

7/15/2024

 Date

WAC 388-78A-3100 Safe storage of supplies and equipment. The assisted living facility must secure potentially hazardous supplies and equipment commensurate with the assessed needs of residents and their functional and cognitive abilities. In determining what supplies and equipment may be accessible to residents, the assisted living facility must consider at a minimum:

- (1) The residents' characteristics and needs;
- (2) The degree of hazardousness or toxicity posed by the supplies or equipment;

This requirement was not met as evidenced by:

Based on observation, record review and interview the Assisted Living Facility (ALF) failed to identify and secure hazardous chemicals in an ALF common area. This failure placed 11 of 11 residents with dementia living in the ALF, at risk for harm and poisoning.

Findings included...

Record Review of a Resident Characteristic Roster (undated) provided on 06/25/2024, showed 11 residents with [REDACTED] diagnoses living in the ALF.

Observation, on 06/25/2024 at 10:47 AM, during the environmental tour with Staff F (Administrator) and Staff G (Maintenance Director) showed a cupboard located in the ALF family room to be unlocked. Observation showed the cupboard to include a container of hydrogen peroxide disinfectant wipes, a bottle of hydrogen peroxide, a bottle of Onyx soak-off nail polish remover with precautionary statements to include keep out of reach of children and hazards if ingested. The unlocked cupboard also included a spray bottle with a hand-written label of "alcohol" with no additional information or warnings.

In interview, on 06/25/2024 at 10:52 AM, Staff F stated the cupboard should always be locked and chemicals should not be stored in the family room.

Observation, on 06/25/2024 at 10:55 AM, showed both Staff F and Staff G attempted and were unable to lock the cupboard with their keys.

Plan/Attestation Statement

Statement of Deficiencies	License #: 2009	Compliance Determination # 42996
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I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, FLORENCE OF SEATTLE ARBOR HEIGHTS is or will be in compliance with this law and / or regulation on (Date) 08/11/2024.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


 Administrator (or Representative)

07/15/2024
 Date