



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Disability Services
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

May 13, 2014

CERTIFIED MAIL# 7008 1300 0000 7188 1756

Administrator
North Creek Retirement & Assisted Living Community
3425 Boone Rd SE
Salem OR 97317

Assisted Living Facility License #1995
Licensee: North Creek Retirement & Assisted Living Community LLC

IMPOSITION OF CONDITIONS ON A LICENSE

Dear Administrator:

On April 14, 2014 the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection/investigation at your facility. This letter constitutes formal notice of the imposition of conditions on the license for your assisted living facility, also known as North Creek Retirement & Assisted Living Community, located at **1907 201st Place SE, Bothell**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The conditions on the license are based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **April 14, 2014**.

WAC 388-78A-2120(2)(a)(b)(3)(a)(b)(4) Monitoring residents' well-being.

The licensee failed to ensure they evaluated and took appropriate action when one resident who had a fall with injury, requested to see her physician.

WAC 388-78A-2640(1)(a)(b) Reporting significant change in a resident's condition.

RCW 70.129-030 Notice of rights and services – Admission of individuals.

The licensee failed to ensure the physician was immediately consulted when there was an accident that required physician intervention for two residents.

The department has determined that the following conditions shall be placed on your assisted living facility license:

- *The licensee must hire, at their own expense, an consultant not affiliated with the facility or corporation, knowledgeable about Assisted Living regulations to assist the facility to:*
 - *Develop a system to ensure the facility evaluate and respond to residents with a change in condition consistent with their needs; and*
 - *Review and modify, if necessary, the system to respond to residents who fall; and*
 - *Ensure all staff are trained.*
- *The consultant must begin no later than May 21, 2014*
- *The licensee must provide the consultant a copy of the April 14, 2014 Statement of Deficiencies.*
- *The licensee must post this Notice of Conditions, with the license, in a visible location in a common use area.*

These conditions were verbally imposed on your license on May 12, 2014. As provided in RCW 18.20.190, the effective date of the condition on your license will not be postponed pending an administrative hearing or informal dispute resolution review.

NOTE: These are the violations which resulted in the conditions on the license; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Lynne Dasher, Field Manager
District 2, Unit A
3906 172nd St NE
Arlington, WA 98223
Phone: (360) 651-6863 / Fax: (360) 651-6940

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600
Fax (360)725-3225

Formal Administrative Hearing

You may contest the conditions on the license by requesting a formal administrative hearing to challenge the deficiencies which resulted in the conditions on the license. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Administrator
North Creek Retirement & Assisted Living Community
May 13, 2014
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If you have any questions, please contact Lynne Dasher, Field Manager, at (360) 651-6863.

Sincerely,



Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services

Enclosure

cc: Robert Ogolsky, Compliance Specialist
Field Manager, District 2, Unit A
RCS District Administrator, District 2
HCS District Administrator, District 2
DDD District Administrator, District 2
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
Valentina Karnafel, HCS
DS

NOTICE OF CONDITIONS ON LICENSE

May 13, 2014

Based on the Statement of Deficiencies dated April 14, 2014, the Department of Social and Health Services imposes the following conditions on the license of *North Creek Retirement & Assisted Living Community, License #1995, located at 1907 201st Place SE, Bothell, Washington.*

- *The licensee must hire, at their own expense, an consultant not affiliated with the facility or corporation, knowledgeable about Assisted Living regulations to assist the facility to:*
 - *Develop a system to ensure the facility evaluate and respond to residents with a change in condition consistent with their needs; and*
 - *Review and modify, if necessary, the system to respond to residents who fall; and*
 - *Ensure all staff are trained.*
- *The consultant must begin no later than May 21, 2014*
- *The licensee must provide the consultant a copy of the April 14, 2014 Statement of Deficiencies.*
- *The licensee must post this Notice of Conditions, with the license, in a visible location in a common use area.*

These conditions are effective on **May 12, 2014** and remain in effect until lifted by formal Department of Social and Health Services notice.


Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services