



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES

Aging and Long-Term Support Administration  
PO Box 45600, Olympia, WA 98504-5600

June 19, 2015

**CERTIFIED MAIL 7008 1300 0000 7160 7165**

Administrator  
Ora-Mac Inc.  
7032 122<sup>nd</sup> Avenue SE  
Newcastle, WA 98056

Assisted Living Facility License #1984  
Licensee: Ora-Mac Inc.

**IMPOSITION OF CIVIL FINES**

Dear Administrator:

On **June 10, 2015**, the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection/investigation at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Ora-Mac Inc.**, located at **7032 122<sup>nd</sup> Avenue SE, Newcastle**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines are based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **June 10, 2015**.

**WAC 388-78A-2210(1)(b) – Medication services.**                      **\$100.00**  
**X Two Residents = \$200.00**

**The licensee failed to ensure a medication system was in place to accurately reconcile medications.**

**This is a repeat deficiency from April 12, 2013 and August 20, 2013.**

**WAC 388-78A-2450(3)(d)(i)(A)(C) – Staff.**                                      **\$100.00**  
**X Two Staff = \$200.00**

**The licensee failed to ensure two staff completed CPR/First aid and continuing education training as required.**

**This is an uncorrected deficiency from August 27, 2014.**

**WAC 388-78A-2700(2)(a)(c)(i)(ii)(iii)(i)(v) – Safety measures and disaster preparedness.** **\$100.00**

The licensee failed to ensure it had an adequate supply of emergency water.

This is an uncorrected deficiency from August 27, 2014.

**WAC 388-78A-2730(1)(b) – Licensee’s responsibilities.** **\$100.00**  
**X Two Residents = \$200.00**

The licensee failed to comply with regulations by acting as the Durable Power of Attorney for two residents.

This is an uncorrected deficiency from August 27, 2014.

**WAC 388-78A-2850(1)(b)(i)(vi) – Required reviews of building plans.** **\$100.00**

The licensee failed to ensure it’s previous roof replacement was approved by Construction Review Services.

This is an uncorrected deficiency from August 27, 2014.

**WAC 388-78A-3040(3)(a)(b)(c) – Laundry.** **\$100.00**

The licensee failed to ensure the washing machines operated as required by regulation when resident’s clothes were comingled in the same load.

This is an uncorrected deficiency from August 27, 2014.

*NOTE: These are the violations which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.*

**Attestation (Plan of Correction):**

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

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Return the signed and dated SOD to:

Bennetta Shoop, Field Manager  
Region 2, Unit E  
20425 – 72<sup>nd</sup> Avenue South, Suite 400  
Kent, WA 98032-2388  
Phone: (253) 234-6033 / Fax: (253) 395-5070

### **Appeal Rights:**

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

#### Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

**The written request must be received by the 10<sup>th</sup> working day from receipt of this letter.**

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager  
Residential Care Services  
PO Box 45600  
Olympia, Washington 98504-5600  
Fax (360) 725-3225

#### Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiencies which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

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**The written request must be received within twenty-eight (28) calendar days of receipt of this letter.**

Send your **written** request to:

Office of Administrative Hearings  
PO Box 42489  
Olympia, Washington 98504-2489

**Payment:**

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

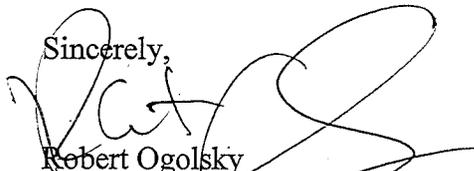
Mail a check for \$900.00 payable to the 'Department of Social and Health Services' at:

DSHS Office of Financial Recovery  
PO Box 9501  
Olympia, Washington 98507-9501

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

If you have any questions, please contact Bennetta Shoop, Field Manager at (253) 234-6033.

Sincerely,



Robert Ogolsky  
Compliance Specialist  
Residential Care Services

Enclosure

cc: Robert Ogolsky, Compliance Specialist  
Field Manager, Region 2, Unit E  
RCS Regional Administrator, Region 2  
HCS Regional Administrator, Region 2  
DDA Regional Administrator, Region 2  
WA LTC Ombuds  
Office of Financial Recovery, Vendor Program Unit  
Valentina Karnafel, HCS  
HQ Central Files  
NDL