



**STATE OF WASHINGTON**  
**DEPARTMENT OF SOCIAL AND HEALTH SERVICES**  
**Aging and Long-Term Support Administration**  
PO Box 45600, Olympia, WA 98504-5600

July 8, 2021  
(sent by email)

Todd Margeson-Administrator  
Spring Creek Retirement & Assisted Living Community  
3425 Boone Rd SE  
Salem, OR 97317  
Email: [executivedirectorspc@livebsl.com](mailto:executivedirectorspc@livebsl.com)

**IDR RESULTS**

ALF License #1913

Dear Todd:

Thank you for participating in the Informal Dispute Resolution (IDR) process on June 24, 2021. This letter is a follow up to the message I left today regarding the results of the IDR. During the IDR, a citation identified in the Statement of Deficiencies (SOD) dated March 16, 2021 was addressed. As we discussed during the IDR, the following information was considered:

- All written materials presented by the assisted living facility;
- All oral statements and explanations offered by the assisted living facility;
- Records gathered by the RCS regional staff.

In addition, I questioned the RCS staff to clarify facts and issues that were raised.

After careful review and consideration, I have decided not to change the Statement of Deficiencies dated March 16, 2021.

**Next Steps:**

- If you have not done so already, begin the process of correcting the disputed deficiency or deficiencies immediately.

- Contact the local field manager if you need clarification related to the SOD report.
- Within five calendar days after you receive this letter, complete and return the “Plan/Attestation Statement” for all disputed deficiencies.
  - For each disputed deficiency, indicate the date you have or will have corrected each one.
  - Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
  - Mail the “Plan/Attestation Statement” with original signatures to:

Jayne Hill, Field Manager  
Region 2, Unit A  
3906 172<sup>nd</sup> St NE, Suite 100  
Arlington, WA 98223

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at (360) 725-2307.

Sincerely,

*Staci Dilg*

Staci Dilg  
IDR Program Manager  
Residential Care Services

cc: Field Operations Office Chief, RCS  
Regional Administrator, Region 2  
Field Manager, Region 2, Unit A  
Statewide Long Term Care Ombuds  
Regional Long Term Care Ombuds  
Central File  
IDR File