



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Disability Services
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

May 23, 2014

CERTIFIED MAIL 7008 1300 0000 7188 1954

Administrator
Maplewood Gardens
1100 North Superior
Spokane WA 99202

Assisted Living Facility License #1806
Licensee: KA-4 Associates, LLC

**LIFT CONDITIONS ON A LICENSE AND THE
IMPOSITION OF NEW CONDITIONS ON A LICENSE**

Dear Administrator:

On May 1, 2014, the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection/investigation at your facility. This letter constitutes formal notice of the conditions lifted on your license and the imposition of new conditions on the license for your assisted living facility, also known as **Maplewood Gardens**, located at **1100 North Superior, Spokane**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The conditions imposed on December 30, 2013 and March 24, 2014 are lifted effective May 23, 2014.

The imposition of new conditions on the license for your assisted living are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **May 1, 2014**.

WAC 388-78A-2120(a)(b)(3)(a)(4) Monitoring residents' well-being.

The licensee failed to identify changes of conditions or recurrent conditions, evaluate the changes, or take action when indicated for a resident who had skin issues, urinary incontinence, or the psychosocial needs for two residents.

NOTE: This is the violation which resulted in the conditions on the license; see the attached Statement of Deficiencies for any additional violations.

The department has determined that the following conditions shall be placed on your adult family home license:

- *The licensee at own expense must hire by May 30, 2014, a licensed Registered Nurse consultant, not associated with the assisted living facility and familiar with assisted living licensure regulations, to assess all residents who are identified at risk for skin issues or who have current treatments ordered, routine or as needed, for chronic or acute skin issues. The consultant will provide the assisted living facility a written assessment for placement in each resident's record.*
- *The consultant will work with nursing administrative staff to develop and implement a system for ongoing assessment and treatment of skin issues and incontinence and ensure licensed nurse oversight for treatment and monitoring of skin conditions and incontinence.*
- *The consultant will provide education, including return demonstration, regarding expectations for monitoring and documentation of skin issues to all licensed nurses and caregivers who have responsibility for evaluating skin conditions or applying treatments, with completion of training certificates in employee files.*
- *The consultant will also assist the assisted living facility to develop interventions to address residents with hoarding behaviors and/or resistance to care. The consultant will in-service staff on these interventions and monitor their successful implementation.*
- *The licensee will give the consultant copies of the May 1, 2014, and February 26, 2014 Statement of Deficiencies reports.*
- *The consultant will be available to the department for questions.*
- *The licensee must post this Notice of Conditions with the license in a visible location in a common use area.*

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Elena Madrid, Field Manager
District 1, Unit A
316 West Boone, Suite 170
Spokane, WA 99201-2351
Phone: (509) 323-7316 / Fax: (509) 329-3993

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600
Fax (360)725-3225

Formal Administrative Hearing

You may contest the conditions on the license by requesting a formal administrative hearing to challenge the deficiency which resulted in the conditions on the license. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

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Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

If you have any questions, please contact Elena Madrid at (509) 323-7316.

Sincerely,



Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services

Enclosure

cc: Bett Schlemmer, Compliance Specialist
Field Manager, District 1, Unit A
RCS District Administrator, District 1
DDD District Administrator, District 1
WA LTC Ombuds
Valentina Karnafel, HCS
DS

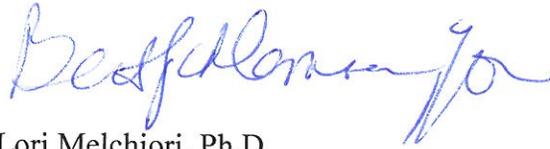
NOTICE OF CONDITIONS ON LICENSE

May 23, 2014

Based on the Statement of Deficiencies dated May 1, 2014, the Department of Social and Health Services imposes the following conditions on the license of *Maplewood Gardens, License # 1806, located at 1100 North Superior, Spokane, Washington.*

- *The licensee at own expense must hire by May 30, 2014, a licensed Registered Nurse consultant, not associated with the assisted living facility and familiar with assisted living licensure regulations, to assess all residents who are identified at risk for skin issues or who have current treatments ordered, routine or as needed, for chronic or acute skin issues. The consultant will provide the assisted living facility a written assessment for placement in each resident's record.*
- *The consultant will work with nursing administrative staff to develop and implement a system for ongoing assessment and treatment of skin issues and incontinence and ensure licensed nurse oversight for treatment and monitoring of skin conditions and incontinence.*
- *The consultant will provide education, including return demonstration, regarding expectations for monitoring and documentation of skin issues to all licensed nurses and caregivers who have responsibility for evaluating skin conditions or applying treatments, with completion of training certificates in employee files.*
- *The consultant will also assist the assisted living facility to develop interventions to address residents with hoarding behaviors and/or resistance to care. The consultant will in-service staff on these interventions and monitor their successful implementation.*
- *The licensee will give the consultant copies of the May 1, 2014, and February 26, 2014 Statement of Deficiencies reports.*
- *The licensee must post this Notice of Conditions with the license in a visible location in a common use area.*

These conditions are effective on May 1, 2014 and remain in effect until lifted by formal Department of Social and Health Services notice.



Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services