September 16, 2011

CERTIFIED MAIL
(7007 1490 0003 4200 0650)

Administrator
Woodland Retirement and Assisted Living Comm.
3220 State Street, Suite 200
Salem, Oregon 97301

Boarding Home License #1709
Licensee: Woodland Retirement and Assisted Living Comm. LLC

STOP PLACEMENT ORDER PROHIBITING ADMISSIONS

Dear Administrator:

This letter constitutes formal notice of a stop placement order prohibiting admissions to your boarding home located at **4532 Intelco Loop SE, Lacey, Washington,** by the State of Washington, Department of Social and Health Services. This action is taken under the authority granted in the Laws of 1998, Chapter 272; RCW 18.20.190.

The stop placement of admissions to your boarding home is based on violations of the Revised Code of Washington (RCW) and Washington Administrative Code (WAC) found by the department at your boarding home. These and other deficiencies are more fully described in the attached Statement of Deficiencies report completed by the department on August 8, 2011.

WAC 246-215-005 (1)(a) Minimum performance standards./WAC 388-78A-2305 (1) Food sanitation.

The boarding home failed to take measures to prevent potential insect/rodent entry into the kitchen. The boarding home failed to ensure the kitchen was sanitary.

WAC 388-78A-2100 (2)(a) On-going assessments.

The boarding home failed to assess a resident's change of condition.

WAC 388-78A-2160 Implementation of negotiated service agreement.

The boarding home failed to implement the negotiated service agreement interventions.

WAC 388-78A-2320 (1)(a-b)(2)(a-d)(3)(c) Intermittent nursing services system.

The boarding home failed to provide nursing service supervision and nurse delegation.

This is a repeat or uncorrected deficiency previously cited on February 3, 2010.

WAC 388-78A-2465 (1)(2) Background check-Results./WAC 388-78A-2468 Background check-Conditional hire-Pending results.

The boarding home failed to submit backgrounds timely, supervise staff pending background results, and verify results.

WAC 388-78A-2480 (1)(2) Tuberculosis-Testing-Required.

The boarding home failed to do TB testing within three days of employment.

This is a repeat or uncorrected deficiency previously cited on February 3, 2010, December 1, 2008, November 14, 2006, and October 12, 2006.

WAC 388-78A-2560 (1)(2) Administrator responsibilities.

The licensee failed to ensure the administrator directed and supervised operations to ensure adequate resident care and services per requirements.

This is a repeat or uncorrected deficiency previously cited on May 23, 2011.

WAC 388-78A-2660 (2) Resident rights./RCW 70.129-140 (1) Quality of life-Rights.

The boarding home failed to provide quality dining services to residents.

This is a repeat or uncorrected deficiency previously cited on November 9, 2010, October 4, 2010, and September 24, 2007.

WAC 388-78A-2700 (2)(i)(vi) Safety measures and disaster preparedness.

The boarding home failed to have an updated emergency communication plan.

This is a repeat or uncorrected deficiency previously cited on November 9, 2010, February 3, 2010, and December 28, 2009.

WAC 388-78A-2950 (4) Water supply.

The boarding home failed to maintain safe water temperatures in resident access bathrooms and common areas.

WAC 388-78A-2970 (1)(c)(i)(ii)(iii) Garbage and refuse disposal.

The boarding home failed to take measures to ensure garbage disposal was cleaned and maintained.

WAC 388-112-0035 (1)(2)(3)(4)(5)(6) What documentation is required for orientation?

The boarding home failed to document staff orientation.

Plan
(Plan of Correction)

You Must:

Return the plan, on the enclosed report, within 10 calendar days after you receive this letter.

Include the following in your plan for each deficiency:

- The date you have or will correct each deficiency; and
- Provide a signature and date certifying that you have or will take corrective measures to correct each cited deficiency

Send your plan to:

Field Manager, District 3 Unit C
PO Box 45819
Olympia, Washington 98504-5819

The stop placement order prohibiting admissions to your boarding home is effective immediately upon notice to you on **September 16, 2011** and certified mail receipt of this letter and the attached Statement of Deficiencies report. The stop placement order prohibiting admissions will not be postponed pending an administrative hearing or informal dispute resolution process, as is required by RCW 18.20.190(4). The stop placement applies to all new admissions, re-admissions, and transfer of residents.

During the stop placement, you may not admit any new resident to your boarding home. In addition, you may not allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the stop placement unless you obtain advance approval from the department. You may request such approval by contacting Nancy Tyson at (360) 725-2343.

Because it may not be possible to reach the Field Manager on a weekend or holiday, any pre-approval requests should be made as soon as possible during the business week. Such exceptions are made at the sole discretion of the department on a case-by-case basis. The department may

impose sanctions or take other legal action if you fail to comply with the stop placement of admissions.

The department will terminate the stop placement order prohibiting admissions when the violations necessitating the stop placement have been corrected and you exhibit the capacity to maintain adequate care and service.

You may contest the imposition of a stop placement order prohibiting admissions to your home by requesting an administrative hearing. To do so, the Office of Administrative Hearings must receive your written request for a hearing within twenty-eight (28) calendar days following your receipt of this letter. A copy of this letter and a copy of the enclosed Statement of Deficiencies report must be included with your request. Send your request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

As provided in RCW 18.20, you may question cited deficiencies identified in the Statement of Deficiencies report and/or this enforcement action through the department's informal dispute resolution process. During the informal dispute resolution process you also have the right to present written evidence refuting the deficiencies.

To request an informal dispute resolution meeting, send your written request to:

Informal Dispute Resolution Program Manager
Aging and Disability Services Administration
PO Box 45600
Olympia, Washington 98504-5600
Fax (360) 725-3225

The written request should:

- Identify the specific deficiencies and/or enforcement action(s) that are disputed;
- Explain why you are disputing the deficiencies and/or enforcement action(s);
- Indicate the type of dispute resolution process you prefer (direct meeting, telephone conference or documentation review); and,
- Be sent within10 working days of your receipt of this notice and Statement of Deficiencies report.

A request for informal dispute resolution review will not change the deadline for you to request an administrative hearing. Informal dispute resolution review by the department is not binding in an administrative hearing.

If you have any questions, please contact Nancy Tyson at (360) 725-2343.

Sincerely,

Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services

Enclosure

cc: Bett Schlemmer, Compliance Specialist
RCS Field Manager – District 3 Unit C
RCS District Administrator – District 3
HCS Regional Administrator – Region 3
DDD Regional Administrator – Region 3
Washington State Long Term Care Ombudsman
Area Agency on Aging, AAA- LMT
Medicaid Fraud Control Unit
John Ficker, HCS
HQ Central Files

REQUEST FOR AN ON-SITE REVISIT WITHIN 15 WORKING DAYS

FACILITY: _____

ADDRESS: _____

_____

DATE REQUEST FAXED: _____ **DATE MAILED**: _____

TO: _____, **Field Manager, Region ___ Unit ___**

I believe we have corrected the violations that led to my facility/home being placed in stop placement of new admissions. I am requesting an onsite revisit within 15 working days of receipt of this letter to verify that correction(s) is complete.

The following steps have been taken to ensure lasting correction.

1.

2.

3.

4.

5.

6.

7.

_____ _____

Licensee or Designee Signature **Date**