



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

January 30, 2018

CERTIFIED MAIL #7008 1300 0000 7187 3027

Administrator
Normandy Park Assisted Living
16625 1st Avenue South
Normandy Park, WA 98148

Assisted Living Facility License #1688
Licensee: Normandy Park Assisted Living, LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On January 16, 2018, the Department of Social and Health Services (DSHS), Residential Care Services completed a full licensing inspection at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Normandy Park Assisted Living**, located at **16625 1st Avenue South, Normandy Park**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines are based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **January 16, 2018**.

WAC 388-78A-2140(1)(a)(ii)(iii) Negotiated service agreement contents **\$100.00**

The assisted living facility failed to ensure a negotiated service plan was developed for one resident with lower leg edema.

This is a recurring citation previously cited on the Statement of Deficiencies reports dated July 14, 2016 and January 27, 2015.

WAC 388-78A-2700(2)(c)(i)(ii)(iii) Safety measures and disaster preparedness **\$100.00**

The assisted living facility failed to thoroughly investigate two incidents for possible alleged neglect or abuse.

This is a recurring citation previously cited on the Statement of Deficiencies reports dated June 15, 2016 and January 27, 2015.

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NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

James Sherman
Region 2, Unit D
20425 72nd Avenue South, Suite 400
Kent, Washington 98032
Phone: (253) 234-6020 / Fax: (253) 395-5071

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

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Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiencies, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$200.00** payable to the 'Department of Social and Health Services' at:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, Washington 98507-9501

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

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If you have any questions, please contact James Sherman, Field Manager at (253) 234-6020.

Sincerely,



Dina Longen-Grimes, RN, MSN
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region D Unit 2
RCS Regional Administrator, Region 2
HCS Regional Administrator, Region 2
DDA Regional Administrator, Region 2
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
dlg