



**STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES**

**Aging and Disability Services  
Aging and Long-Term Support Administration**

PO Box 45600, Olympia, WA 98504-5050

September 11, 2013

**CERTIFIED MAIL 7007 1490 0003 4202 1464**

Administrator  
Prestige Assisted Living at Hazel Dell  
7514 NE 13<sup>th</sup> Avenue  
Vancouver WA 98665

Assisted Living Facility License #1615  
Licensee: Hazel Dell Ventures, LLC

**IMPOSITION OF CIVIL FINE**

Dear Administrator:

This letter constitutes formal notice of the imposition of a civil fine for your assisted living facility, located at **7514 NE 13<sup>th</sup> Avenue, Vancouver**, by the State of Washington, Department of Social and Health Services, pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fine is based on the following violations of the Revised Code of Washington (RCW) and/or the Washington Administrative Code (WAC) found by the department in your assisted living facility. These and other deficiencies are more fully described in the attached Statement of Deficiencies report completed by the department on **August 22, 2013**.

**WAC 388-78A-2120(2)(a)(b)(3)(a)(b)(4) Monitoring residents' well-being.**

**\$1,400.00**

**\$100.00 per day x 14 days**

**August 8, 2013 through August 21, 2013**

**The facility failed to follow-up on physician orders.**

**WAC 388-78A-2466(1)(a)(b)(2) Background checks—Washington state name and date of birth background check—Valid for two years—National fingerprint background check—Valid indefinitely.**

**\$100.00**

**The facility failed to obtain background checks as required.**

**Plan of Correction/Attestation**

You Must:

Return the plan, on the enclosed report, within 10 calendar days after you receive this letter. Include the following in your plan for each deficiency:

- The date you have or will correct each deficiency; and
- Provide a signature and date certifying that you have or will take corrective measures to correct each cited deficiency.

Send your plan to:

Karyl Ramsey, Field Manager  
District3 Unit E  
5411 E. Mill Plain Blvd., Suite 203  
Vancouver WA 98661-9904  
(360) 397-9556/FAX (360) 992-7969

You may contest the civil fine by requesting an administrative hearing. To do so, the Office of Administrative Hearings must receive your written request for a hearing within twenty-eight (28) calendar days following receipt of this letter. A copy of this letter and a copy of the enclosed Statement of Deficiencies must be included with your request. Send your request to:

Office of Administrative Hearings  
PO Box 42489  
Olympia, Washington 98504-2489

If no hearing is requested, the fine is due twenty-eight (28) calendar days after receipt of this notice. Please remit a check for **\$1,500.00** payable to the Department of Social and Health Services. The check should be sent to:

DSHS Office of Financial Recovery  
PO Box 9501  
Olympia, Washington 98507-9501

If payment has not been received within twenty-eight (28) calendar days after receipt of this notice, interest will begin to accrue on the balance at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) calendar days, the balance due the department will be recovered.

As provided in RCW 18.20, you may request an informal dispute resolution review of enforcement actions initiated in response to a Statement of Deficiencies report. During the informal dispute resolution process you also have the right to present written evidence. A request for informal dispute resolution review will not change the deadline for you to request an administrative hearing. Informal dispute resolution review by the department is not binding in an administrative hearing.

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To request an informal dispute resolution review, send your written request to:

Informal Dispute Resolution Program Manager  
Residential Care Services  
PO Box 45600  
Olympia, Washington 98504-5600  
Fax (360) 725-3225

The written request should:

- Identify the citation and/or enforcement action that is disputed;
- Explain why the home is disputing the action;
- Indicate the type of dispute resolution process you prefer (direct meeting, telephone conference or documentation review); and,
- Be sent within 10 working days of your receipt of this notice.

If you have any questions, please contact Field Manager Karyl Ramsey at (360) 397-9556.

Sincerely,

Lori Melchiori, Ph.D.  
Assistant Director  
Residential Care Services

Enclosure

cc: David Moon, Compliance Specialist  
Field Manager, District 3, Unit E  
RCS District Administrator, District 3  
HCS Regional Administrator, Region 3  
DDD Regional Administrator, Region 3  
WA LTC Ombudsman  
Area Agency on Aging, AAA-SW  
Office of Financial Recovery, Vendor Program Unit  
Medicaid Fraud Control Unit  
Judi Plesha, HCS  
BAM