



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

September 13, 2016

CERTIFIED MAIL 7007 1490 0003 4196 5455

Administrator
Olympic Alzheimer's Residence
A Prestige Expressions Community
3025 14th Avenue NW
Gig Harbor WA 98335

Assisted Living Facility License #1610
Licensee: Gig Harbor Ventures, LLC

**IMPOSITION OF CONDITIONS ON A LICENSE AND
CONTINUED STOP PLACEMENT ORDER PROHIBITING ADMISSIONS**

Dear Administrator:

On August 31, 2016, the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection/investigation at your facility. This letter constitutes formal notice of imposition of conditions on the license and stop placement order prohibiting admissions for your assisted living facility, also known as **Olympic Alzheimer's Residence**, located at **3025 14th Avenue NW, Gig Harbor**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The continued stop placement order prohibiting admissions and the conditions on the license are based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **August 31, 2016**.

Stop Placement order prohibiting admissions

The continued stop placement order prohibiting admissions that was imposed on August 25, 2016, is based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **August 31, 2016**.

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WAC 388-78A-388-78A-2700 Safety measures and disaster preparedness.

The licensee failed to ensure the safety of five residents who had falls.

WAC 388-78A-2730 Licensee's responsibilities.

The licensee failed to demonstrate its ability to provide care and services based on past history of deficiencies and current deficiencies during a complaint investigation.

The stop placement order prohibiting admissions to your assisted living facility was effective on **August 25, 2016**, and certified mail receipt of this letter and the attached Statement of Deficiencies report. The stop placement order prohibiting admissions will not be postponed pending an administrative hearing or informal dispute resolution process, as is required by RCW 18.20.190(4). The stop placement applies to all new admissions, re-admissions, and transfer of residents.

During the stop placement, you may not admit any new resident to your assisted living facility. In addition, you may not allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the stop placement unless you obtain advance approval from the department. You may request such approval by contacting Lisa Cramer at (253) 983-3826.

Because it may not be possible to reach the Field Manager on a weekend or holiday, any pre-approval requests should be made as soon as possible during the business week. Such exceptions are made at the sole discretion of the department on a case-by-case basis. The department may impose sanctions or take other legal action if you fail to comply with the stop placement of admissions.

The department will terminate the stop placement order prohibiting admissions when the violations necessitating the stop placement have been corrected and you exhibit the capacity to maintain adequate care and service.

Conditions on License

WAC 388-78A- 2210 Medication services.

The licensee failed to ensure morning medications were given for 13 residents.

WAC 388-78A-388-78A-2700 Safety measures and disaster preparedness.

The licensee failed to ensure the safety of five residents who had falls.

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The department has determined that the following conditions shall be placed on your assisted living facility license:

- ***The licensee will hire a Registered Nurse Consultant, not previously associated with the facility, to assist the licensee to:***
 - *Audit the medication delivery system until such a time that the facility can demonstrate compliance with WAC 388-78A-2210.*
 - *Assist the facility in training all designees identified by the facility in the investigative process per the March 2016 Assisted Living Facility guidebook to ensure a clear understanding of how to investigate allegations of possible abuse and/or neglect with a focus on using the investigative process to track and trend falls per WAC 3887-78A-2700.*
- ***The licensee will hire the Registered Nurse Consultant no later than September 26, 2016.***
- ***The licensee will provide the Registered Nurse Consultant with a copy of the August 31, 2016 Statement of Deficiencies.***
- ***The licensee must post this Notice of Conditions of Operation, with the license, in a visible location in a common use area.***

These conditions are effective on **September 13, 2016**, and remain in effect until lifted by formal Department of Social and Health Services notice.

NOTE: These are the violations which resulted in the conditions on a license and stop placement order prohibiting admissions; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

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Return the signed and dated SOD to:

Lisa Cramer, Field Manager
Region 3, Unit A
PO Box 98907
Lakewood, WA 98496
Phone: (253) 983-3826 / Fax: (253) 589-7240

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600
Fax (360) 725-3225

Formal Administrative Hearing

You may contest the conditions on a license and stop placement order prohibiting admissions by requesting a formal administrative hearing to challenge the deficiencies which resulted in the conditions on a license and stop placement order prohibiting admissions. **All hearing requests must be in writing and include:**

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- A copy of this letter; and
- A copy of the Statement of Deficiencies.

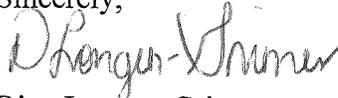
The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

If you have any questions, please contact Lisa Cramer, Field Manager at (253) 983-3826.

Sincerely,



Dina Longen-Grimes
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit A
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
bam