



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3611 River Road, Suite 200, Yakima, WA 98902

April 17, 2018

CERTIFIED MAIL

7015 3430 0000 1539 6500

RIVERWEST MANOR LLC
RIVERWEST RETIREMENT COMMUNITY
900 N WESTERN AVE
WENATCHEE, WA 98801

RE: RIVERWEST RETIREMENT COMMUNITY License #1462

Dear Administrator:

The Department completed a full inspection of your assisted living facility on April 11, 2018 and found that your facility does not meet the assisted living facility licensing requirements listed below.

The Department staff who did the inspection and provided consultation:
Betty Diaz, Licenser
Marci Howard, Long Term Care Surveyor

Consultation:

WAC 388-78A-2300 Food and nutrition services.

- (2) The assisted living facility must plan in writing, prepare on-site or provide through a contract with a food service establishment located in the vicinity that meets the requirements of chapter 246-215 WAC, and serve to each resident as ordered:
- (a) Prescribed general low sodium, general diabetic, and mechanical soft food diets according to a diet manual. The assisted living facility must ensure the diet manual is:
 - (i) Available to and used by staff persons responsible for food preparation;
 - (ii) Approved by a dietitian; and
 - (iii) Reviewed and updated as necessary or at least every five years.

The Assisted Living Facility (ALF) failed to ensure residents were provided prescribed general [REDACTED] and low sodium diets according to a diet manual and failed to ensure a diet manual was available to and used by staff persons. In addition the ALF failed to ensure the diet manual was reviewed and updated as necessary or at a minimum of every five years.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You May:

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- Contact me for clarification of the deficiency or deficiencies found.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive the letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
- o Send your requests to:

IDR Program Manager
Department of Social and Health Services
Aging and Long-Term Support Administration
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

If You Have Any Questions:

- Please contact me at (509) 225-2823.

Sincerely,



Chana White, Field Manager
Region 1, Unit C
Residential Care Services