



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

March 8, 2016

CERTIFIED MAIL 7007 1490 0003 4196 9941

Administrator
Sharon Care Center Special Care Unit
1509 Harrison Avenue
Centralia, WA 98531

Assisted Living Facility License #1427
Licensee: Sharon Care Center Inc.

**IMPOSITION OF CONDITIONS ON A LICENSE AND
CONTINUED STOP PLACEMENT ORDER PROHIBITING ADMISSIONS**

Dear Administrator:

On February 23, 2016, the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection/investigation at your facility. This letter constitutes formal notice of imposition of conditions on the license and stop placement order prohibiting admissions for your assisted living facility, also known as **Sharon Care Center Special Care Unit**, located at **1509 Harrison Avenue, Centralia**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The conditions on the license and stop placement order prohibiting admissions are based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **February 23, 2016**.

Stop Placement order prohibiting admissions

WAC 388-78A-2600(2)(a) – Policies and procedures.

The licensee failed to implement the facility's policy and procedure which addressed what staff persons must do related to suspected abuse of a resident.

This is a repeat citation from February 4, 2014.

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WAC 388-78A-2630(1)(a)(b) Reporting abuse and neglect.

The licensee failed to identify and report for three residents incidents of sexual abuse.

This is a repeat citation from February 4, 2014.

WAC 388-78A-2700(2)(c)(i)(ii)(iii) – Safety measures and disaster preparedness.

The licensee failed to investigate suspected sexual abuse and implement measures to protect residents during the course of the investigation for three residents.

This is a repeat citation from February 4, 2014.

The stop placement order prohibiting admissions to your assisted living facility via **verbal** notice on **February 22, 2016** remains unchanged.

During the stop placement, you may not admit any new resident to your assisted living facility. In addition, you may not allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the stop placement unless you obtain advance approval from the department. You may request such approval by contacting Janice Jiles, Field Manager at (360) 664-8421.

Because it may not be possible to reach the Field Manager on a weekend or holiday, any pre-approval requests should be made as soon as possible during the business week. Such exceptions are made at the sole discretion of the department on a case-by-case basis. The department may impose sanctions or take other legal action if you fail to comply with the stop placement of admissions.

The department will terminate the stop placement order prohibiting admissions when the violations necessitating the stop placement have been corrected and you exhibit the capacity to maintain adequate care and service.

Conditions on License

WAC 388-78A-2600(2)(a) – Policies and procedures.

The licensee failed to implement the facility's policy and procedure which addressed what staff persons must do related to suspected abuse of a resident.

This is a repeat citation from February 4, 2014.

WAC 388-78A-2630(1)(a)(b) Reporting abuse and neglect.

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WAC 388-78A-2700(2)(c)(i)(ii)(iii) – Safety measures and disaster preparedness.

The licensee failed to investigate suspected sexual abuse and implement measures to protect residents during the course of the investigation for three residents.

This is a repeat citation from February 4, 2014.

The department has determined that the following conditions shall be placed on your assisted living facility license:

The licensee will hire a consultant, not associated with the facility and knowledgeable about Assistant Living Facility WAC, on or before March 31, 2016 to assist the licensee to review, modify if necessary, and implement all policies and procedures related to:

- *Abuse and neglect*

The consultant and licensee will review the July 2011 Boarding Home Guidebook and train qualified staff on the process to identify possible abuse and neglect, how to protect residents from additional abuse and neglect, complete thorough investigations to rule out abuse and neglect and formulate preventative measures to mitigate potential future abuse and/or neglect of vulnerable adults per WAC 388-78A-2700.

Train all staff to include management, current and future staff on reporting abuse and neglect per WAC 388-78A-2630 and 74.34 RCW.

The licensee will make available the above training records to Department staff for review.

The consultant will be available to answer questions by the department.

The licensee will provide a copy of the February 23, 2016 Statement of Deficiencies (SOD) to the consultant.

The licensee must post this Notice of Conditions of Operation, with the license, in a visible location in a common use area.

These conditions are effective on **March 8, 2016** and remain in effect until lifted by formal Department of Social and Health Services notice.

NOTE: These are the violations which resulted in the conditions on a license and stop placement order prohibiting admissions; see the attached Statement of Deficiencies for any additional violations.

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Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Janice Jiles, Field Manager
Region 3, Unit D
PO Box 45819
Olympia, WA 98504-5819
Phone: (360) 664-8421 / Fax: (360) 664-8451

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600
Fax (360) 725-3225

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Formal Administrative Hearing

You may contest the conditions on a license and stop placement order prohibiting admissions by requesting a formal administrative hearing to challenge the deficiencies which resulted in the conditions on a license and stop placement order prohibiting admissions. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

If you have any questions, please contact Janice Jiles, Field Manager at (360) 664-8421.

Sincerely,



Dina Longen-Grimes, RN, MSN
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit D
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
ndl