



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
6639 Capitol Blvd SW, Floor 1, Tumwater, WA 98501

Hilltop Palace LLC
Hilltop Palace AFH
10401 Hill Ter Dr SW
Lakewood, WA 98498

RE: Hilltop Palace AFH License # 755696

Dear Provider:

This letter addresses Compliance Determination(s) 61295 (Completion Date 06/18/2025) and 55910 (Completion Date 05/05/2025).

The Department completed a follow-up inspection of your Adult Family Home on 06/18/2025 and found that you have corrected the violations listed in the Complaint report dated 05/05/2025. Your home is back in compliance as of 06/03/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10400-4

The Department staff who did the on-site verification:
Laura Newberry

If you have any questions, please contact me at (360)397-9556.

Sincerely,

Jody Just, Field Services Administrator
Region 3, Unit G
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



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Statement of Deficiencies	License #: 755696	Compliance Determination # 55910
Plan of Correction	Hilltop Palace AFH	Completion Date
Page 1 of 3	Licensee: Hilltop Palace LLC	05/05/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 03/06/2025 of:

Hilltop Palace AFH
10401 Hill Ter Dr SW
Lakewood, WA 98498

This document references the following complaint number(s): 167441, 168769

The following sample was selected for review during the unannounced on-site visit: 3 of 6 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Laura Newberry

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit G
6639 Capitol Blvd SW, Floor 1
Tumwater, WA 98501

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jennifer LeMaster
Residential Care Services

05/13/2025
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Hannah Wairimu
Provider (or Representative)

06/03/2025
Date

WAC 388-76-10400 Care and services. The adult family home must ensure each resident receives:

(4) Services by the appropriate professionals based upon the resident's assessment and negotiated care plan, including nurse delegation if needed.

This requirement was not met as evidenced by:

Based on interview and record review the adult family home (AFH) failed to ensure 1 of 6 residents (Resident 1 [R1]) received needed care and service. This failure resulted in R1 not receiving care to support and maintain their quality of life.

Findings included...

Review of R1's record, titled "Service Episode Record", date 4/26/2023, showed R1 moved into the AFH on [REDACTED]/2023.

Review of R1's record, titled "Assessment", dated 04/18/2023, showed R1 had a diagnosis of [REDACTED], [REDACTED], [REDACTED], and [REDACTED]. Record showed R1 required assistance with their medications including monitoring. Record also showed R1 received [REDACTED] services including [REDACTED] twice a week and seeing their [REDACTED] as needed.

Review of R1's record, titled "Prescription", dated 05/11/2023, showed R1 was prescribed Lurasidone (a medication for mental health conditions).

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Review of R1's record, titled "Medication Administration Record", dated March 2025, showed R1 was not taking Lurasidone.

Review of R1's record, titled "Discontinuation Request", dated 01/16/2024, showed R1's medication Lurasidone was discontinued by their Prescriber () because R1 was "no longer under my care".

On 03/10/2025 at 10:53 AM, R1's representative (RR) stated that the AFH staff had been taking R1 to their appointments but was not informed by the AFH when R1 stopped going to those appointments and stopped taking their mental health medications. RR stated it had been at least 10 months since R1 had been on their needed medication for their mental health conditions.

On 03/24/2025 at 3:48 PM, Provider stated that R1 had been seeing a provider who prescribed their mental health medication but stopped seeing them when they moved into the AFH. Provider stated the mental health medication had been discontinued. Provider stated R1 did have a couple of visits with a new practice but was not enrolled for care there.

On 05/05/2025 at 11:44 AM, Provider stated that they told R1's doctor when their mental health medication ran out but did not tell R1's case manager or family about not having their mental health medication prescription refilled or that R1 was no longer going to .

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Hilltop Palace AFH is or will be in compliance with this law and / or regulation on (Date) 06/03/2025.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Hannah Warrimu
Provider (or Representative)

06/03/2025
Date

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