STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

This document was prepared by Residential Care Services for the Locator website.

Benevolence Place LLC
Benevolence Place LLC
3010 Dale Lane E
Fife, WA 98424

RE: Benevolence Place LLC # 755545

Dear Provider:

This document references Compliance Determination 35017 (Completion Date 01/10/2024).

The Department completed a full inspection of your Adult Family Home on 01/10/2024 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Brian Takagi, Adult Family Home Licensor/Long-Term Care Surveyor

A licensor may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10845 Emergency drinking water supply. The adult family home must have an on-site emergency supply of drinking water that:

(2) Is at least three gallons for the home's licensed capacity, every household member, and caregiving staff;

On 01/09/2024, observation showed the adult family home (AFH) had seven gallons of emergency drinking water instead of 21 gallons of emergency drinking water needed based on the number of people in the AFH. The Provider submitted documentation they purchased 23 more gallons of water on 01/10/2024. There was no emergency at the time of inspection that required the use of the existing emergency drinking water.

WAC 388-76-10650 Medical devices.

(2) Before a medical device with a known safety risk is used by a resident, the home must:

(a) Ensure an assessment has been completed that identifies the resident's need and ability to safely use the medical device;

On 01/09/2024, record review showed Resident 3 (R3) and Resident 4 (R4) had missing [redacted] assessments. Expanded review of R3 and R4's file showed their negotiated care plans documented the use of [redacted] and their Representatives reviewed the risks and benefits of [redacted]. The Provider submitted assessments for the use of [redacted] to the Department by the end of inspection. The [redacted] for R3 and R4 were properly installed at the time of inspection.

WAC 388-76-10320 Resident record Content. The adult family home must ensure that each resident record contains, at a minimum, the following information:

(4) The resident assessment information;

On 01/09/2024, record review of Resident 1's (R1) record showed no assessment prior to admission was kept in their file. Expanded record review of Resident 2, Resident 3, Resident 4, and Resident 5's files contained assessments prior to their admission to the adult family home. The Provider submitted proof to the Department they emailed the Department of Social and Health Services Case Manager on 01/09/2024 requesting the initial assessment for R1.

WAC 388-76-10532 Resident rights Department standardized disclosure forms.

(2) The adult family home must complete the disclosure of charges form as provided by the department. The home must:

(a) Provide a copy to each resident prior to or upon admission to the home;

(c) Keep a copy that has been signed and dated by the resident in the resident's record.

On 01/09/2024, record reviews for Resident 1, Resident 2, and Resident 3 showed they did not have the disclosure of charges form. Expanded record reviews for Resident 4, and Resident 5 showed the disclosure of charges forms but they were missing signatures from the Resident or their Representative. The Provider submitted documentation on 01/10/2024, that showed all five residents had disclosure of charges forms in their files with signatures from either the Resident or their Representative.

WAC 388-76-10320 Resident record Content. The adult family home must ensure that each resident record contains, at a minimum, the following information:

(10) A current inventory of the resident's personal belongings dated and signed by:

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(a) The resident; and

On 01/09/2024, record review of Resident 2 showed their personal belongings inventory was not signed by the Resident or Representative. Expanded record review of Resident 1, Resident 3, Resident 4, and Resident 5's file showed their personal belongings inventory had signatures from either the Resident or their Representative. The adult family home Provider submitted a personal belongings inventory signed by Resident 2 by the end of inspection.

You Must:
• Begin the process of correcting the deficiency or deficiencies immediately; and
• Complete correction as soon as possible.

You Are Not:
• Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:
• Inspect the home to determine if you have corrected all deficiencies.

You May:
• Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
• Ask questions and provide written information to help clarify or dispute the deficiencies.

• Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:
• Please contact me at (253)983-3826.

Sincerely,

Lisa Cramer, Field Manager
Region 3, Unit A
Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:
Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an **'IDR Request Form'** for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: https://www.dshs.wa.gov/altsa/idr

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Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

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