



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Alder Comfort Keepers AFH LLC
Alder Comfort Keepers AFH LLC
608 Alder Avenue
Sumner, WA 98390

RE: Alder Comfort Keepers AFH LLC # 755243

Dear Provider:

This document references Compliance Determination 27608 (Completion Date 08/03/2023).

The Department completed a full inspection of your Adult Family Home on 08/03/2023 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Brian Takagi, Adult Family Home Licensor/Long-Term Care Surveyor

A licensor may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10850 Emergency medical supplies. The adult family home must:

(3) Have a first aid manual.

The adult family home (AFH) failed to have a first aid manual if a medical emergency occurred in the AFH. The AFH did have an adequate supply of first aid supplies at the time

of the inspection. The Provider was able to submit verification of a first aid manual and placed the manual inside the first aid kit. There was no medical emergency at time of inspection.

WAC 388-76-10255 Infection control. The adult family home must develop and implement an infection control system that:

- (1) Uses nationally recognized infection control standards;

The adult family home (AFH) failed to have N-95 respirator (a particulate-filtering facepiece respirator) fit testing for all AFH employees should a respiratory outbreak occur at the home. The AFH did have a written Respiratory Protection Program policy as well as a sufficient supply of personal protection equipment (medical supplies such as gowns, gloves, face masks, hand sanitizer). The Provider was able to explain who to call and what to do should an outbreak occur at the adult family home. There was no respiratory outbreak at the time of the inspection.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (253)983-3826.

Sincerely,



Lisa Cramer, Field Manager
Region 3, Unit A
Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600