



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
**PO Box 99250, Lakewood, WA 98496**

Narrows Care Corp  
Narrows Place AFH  
1312 N Jackson Ave  
Tacoma, WA 98406

RE: Narrows Place AFH # 755177

Dear Provider:

This document references Compliance Determination 53444 (Completion Date 01/23/2025).

The Department completed a full inspection of your Adult Family Home on 01/23/2025 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Hung Bui, Adult Family Home RN Licensors

A licenser may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

**Consultation:**

**WAC 388-76-10810 Fire extinguishers.**

- (2) The home must ensure fire extinguishers are:
- (b) Inspected and serviced annually;

On 01/22/2025, observation showed that the fire extinguisher near the kitchen expired on 01/09/2025. The Provider purchased a new replacement unit and submitted a proof of purchase receipt to correct this issue by the end of the inspection.

**WAC 388-76-10198 Adult family home Personnel records. The adult family home must keep documents related to staff in a place readily accessible to authorized department staff. These documents must be available during the staff's employment, and for at least two years following employment. The documents must include but are not limited to:**

(2) Staff orientation and training records pertinent to duties, including, but not limited to:

(c) First aid; and

On 01/22/2025, administrative record review showed the Resident Manager had no First Aid certificate available for review. The Resident Manager renewed their First Aid credential on 01/22/2025, and emailed a copy of the certificate to the Department by the end of the day to correct the issue.

**You Must:**

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

**You Are Not:**

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

**The Department May:**

- Inspect the home to determine if you have corrected all deficiencies.

**You May:**

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

**If You Have Any Questions:**

- Please contact me at (253)983-3826.

Sincerely,

Lisa Cramer, Adult Family Home Field Manager  
Region 3, Unit A  
Residential Care Services

## INFORMAL DISPUTE RESOLUTION [RCW 70.128]

### You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

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### Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to:

Email: [RCSIDR@dshs.wa.gov](mailto:RCSIDR@dshs.wa.gov); or

Fax: (360) 725-3225