



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
**PO Box 99250, Lakewood, WA 98496**

Bright Whitestars Adult Family Home LLC  
Bright Whitestars AFH LLC  
19006 106th Avenue Ct E  
Puyallup, WA 98374

RE: Bright Whitestars AFH LLC # 754466

Dear Provider:

This document references Compliance Determination 9411 (Completion Date 06/02/2022).

The Department completed a full inspection of your Adult Family Home on 06/02/2022 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Gary Fuentebella, Licensors

**Consultation:**

**WAC 388-76-10750 Safety and maintenance. The adult family home must:**

(7) Keep all toxic substances and hazardous materials in locked storage and in their original containers;

Toxic substances (bleach, household cleaners, etc.) were observed unlocked under the kitchen sink cabinet. The Entity Representative (ER) immediately locked the cabinet and stated that Caregiver A accidentally left the cabinet open after she answered the doorbell when the Licensors arrived in the home. There was no negative outcome to the residents.

**WAC 388-76-10460 Medication Negotiated care plan. The adult family home must ensure that each resident's negotiated care plan addresses:**

(1) The amount of medication assistance needed by each resident, including but not limited to:

(a) The reasons why a resident needs that amount of medication assistance; and

Resident 3's Negotiated Care Plan (NCP) dated 07/11/2021 showed the resident as being independent in self-administration of medications instead of needing assistance in medication management as identified in the assessments dated 03/31/2021 and 04/25/2022. The Entity Representative (ER) immediately addressed the error to correct the issue. There was no negative outcome to Resident 3 who received assistance in medication management as required.

**WAC 388-76-10355 Negotiated care plan. The adult family home must use the resident assessment and preliminary care plan to develop a written negotiated care plan. The home must ensure each resident's negotiated care plan includes:**

(4) How medications will be managed, including how the resident will get their medications when the resident is not in the home;

Resident 3's May 2022 Medication Administration Record (MAR) did not identify the dosage and frequency to be given for Buspar (for anxiety) and Quetiapine (antipsychotic). The Entity Representative (ER) immediately added the missing information on the MAR to correct the issue. There was no negative outcome as Resident 3 received the correct dosages for both medications and according to the required frequency.

**You Must:**

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

**You Are Not:**

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

**The Department May:**

- Inspect the home to determine if you have corrected all deficiencies.

**You May:**

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

**If You Have Any Questions:**

- Please contact me at (253)983-3826.

06/02/2022

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Sincerely,



for

Cory Cisneros, Field Manager

Region 3, Unit A

Residential Care Services

### INFORMAL DISPUTE RESOLUTION [RCW 70.128]

#### You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an 'IDR Request Form' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

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#### Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to [rcsidr@dshs.wa.gov](mailto:rcsidr@dshs.wa.gov):

Adult Family Home IDR Program

Residential Care Services

PO Box 45600

Olympia, WA 98504-5600