



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
**316 W Boone Ave Ste 170, Spokane, WA 99201**

August 16, 2021

Precious Elders AFH LLC @ Viento Dr  
Precious Elders AFH LLC @ Viento Dr  
1010 SW Viento Dr  
Pullman, WA 99163

RE: Precious Elders AFH LLC @ Viento Dr License #754463

Dear Provider:

On August 11, 2021 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated July 8, 2021.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:  
Paula Wyatt, NCI/Community Complaint Investigator

If you have any questions please, contact me at (509) 323-7321.

Sincerely,

Carmen Church, Field Manager  
Region 1, Unit E  
Residential Care Services



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 DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
 AGING AND LONG-TERM SUPPORT ADMINISTRATION  
 316 W Boone Ave Ste 170, Spokane, WA 99201

Statement of Deficiencies	License #: 754463	Completion Date
Plan of Correction	Precious Elders AFH LLC @ Viento Dr	July 8, 2021
Page 1 of 2	Licensee: Precious Edlers AFH LLC @ Viento Dr	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of: 6/25/2021 and 7/8/2021

Precious Elders AFH LLC @ Viento Dr  
 1010 SW Viento Dr  
 Pullman, WA 99163

The department staff that inspected the adult family home:  
 Paula Wyatt, RN, NCI/Community Complaint Investigator

RECEIVED

JUL 29 2021

DSHS ADSA RCS  
 SPOKANE WA

From:  
 DSHS, Aging and Long-Term Support Administration  
 Residential Care Services, Region 1, Unit E  
 316 W Boone Ave Ste 170  
 Spokane, WA 99201  
 (509)323-7321

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

*Mara Peacock for Carmen Church*  
 Residential Care Services

*07-16-2021*  
 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

*E*

Provider (or Representative)

*7-25-21*

Date

This document was prepared by Residential Care Services for the Locator website.

**WAC 388-76-10191 Liability insurance required. The adult family home must:**

- (1) Obtain liability insurance upon licensure and maintain the insurance as required in WAC 388-76-10192 and 388-76-10193 ; and
- (2) Have evidence of liability insurance coverage available if requested by the department.

**This requirement was not met as evidenced by:**

Based on observation, interview and record review, the home failed to maintain general liability insurance. This placed the residents (Resident 1,2,3,4) at risk of not being covered in case of an injury or property damage caused by an act/omission by the home's staff. Findings included...

Observation on 06/25/2021 at 10:00 AM the home had four residents that received care and services from the adult family home staff.

Review of the home's liability insurance policy, dated 04/08/2020, showed the policy expired on 04/08/2021.

During an interview, on 07/08/2021 at 2:42 PM, Staff A, Provider, stated that he changed insurance carriers and had not received the new policy. The provider could not show proof of liability insurance at the time of inspection.

**Attestation Statement**

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Precious Elders AFH LLC @ Viento Dr is or will be in compliance with this law and / or regulation on (Date) August 9-2021 . In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Provider (or Representative)

Date

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STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
316 W Boone Ave Ste 170, Spokane, WA 99201

July 16, 2021

**CERTIFIED MAIL**

7019 2970 0001 1851 4940

Precious Edlers AFH LLC @ Viento Dr  
Precious Elders AFH LLC @ Viento Dr  
1010 SW Viento Dr  
Pullman, WA 99163

RE: Precious Elders AFH LLC @ Viento Dr License #754463

Dear Provider:

The Department completed a full inspection of your Adult Family Home on July 8, 2021 and found that your home does not meet the adult family home licensing requirements.

The Department:

- Found a deficiency or deficiencies which resulted or may result in harm to residents; and
- Wrote the enclosed report; and
- May take enforcement action based on any deficiency listed on the enclosed report.

You Must:

- Within 10 calendar days after you receive this letter, provide a written plan on the enclosed report, according to the attached "Plan":
  - Begin the process of correcting the deficiency or deficiencies immediately; and
  - Complete correction within 45 days, or sooner if directed by the Department; and
  - Sign and date the first page of the enclosed report; and
  - Return the first page with your plan; and
  - Have your plan approved by the Department.

Consultation:

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

**WAC 388-76-10430 Medication system.**

(2) When providing medication assistance or medication administration for any resident, the home must ensure each resident:

(c) Medication log is kept current as required in WAC 388-76-10475 ;

The adult family home failed to ensure the medication log was up to date for Resident 2 after the practitioner changed the dose of the medication. The correct dose of

Precious Elders AFH LLC @ Viento Dr  
Precious Elders AFH LLC @ Viento Dr License #754463  
July 16, 2021  
Page 2

medication was given per the practitioners order but was not changed in the medication log. There was no harm to the resident and the Provider corrected the error as soon as it was identified.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies not listed on the enclosed report.

The Department:

- Expects all deficiencies to be corrected within the timeframe accepted by the department; and
- May inspect the home to determine if you have corrected all deficiencies.

You May:

- Receive a letter of enforcement action based on any deficiency listed on the enclosed report.
- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

**If You Have Any Questions:**

- Please contact me at (509) 323-7321.

Sincerely,

*Ara Peacock for Carmen Church*

Carmen Church, Field Manager  
Region 1, Unit E  
Residential Care Services

Enclosure

This document was prepared by Residential Care Services for the Locator website.