



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
**PO Box 98907, Lakewood, WA 98496**

January 21, 2021

Hussien M Ahmedin  
Aysha's Loving Care AFH  
13107 110th Avenue Ct E  
Puyallup, WA 98374

RE: Aysha's Loving Care AFH License #754275

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on January 19, 2021 for the deficiency or deficiencies cited in the report/s dated August 20, 2020 and found no deficiencies.

The Department staff who did the inspection:  
Kathleen Edder, Adult Family Home Licensor

If you have any questions please, contact me at (253) 983-3826.

Sincerely,

Lisa Cramer, Field Manager  
Region 3, Unit A  
Residential Care Services



**Residential Care Services  
Investigation Summary Report**

**Provider/Facility:** Aysha's Loving Care AFH (1175242)    **Intake ID(s):** 3717524

**License/Cert. #:** AF754275

**Investigator:** Edder, Kathleen

**Region/Unit:** RCS Region 3/Unit A

**Investigation Date(s):** 08/12/2020 through 08/20/2020

**Complainant Contact Date(s):** 07/27/2020

**Allegations:**

Quality of Care/Treatment: negotiated care plans not being completed thoroughly or timely.

**Investigation Methods:**

**Sample:** five of five residents

**Observations:** -- general environment, including common areas, bedrooms, and kitchen.  
--staff-to-resident interactions

**Interviews:** -- Provider  
-- two of five residents  
-- registered nurse delegator (RND)

**Record Reviews:** Adult Family Home (AFH) files, including:  
--liability insurance  
--evacuation drills  
Resident files, including:  
-- admission agreements,  
-- Medicaid payment policies,  
-- Disclosures of Charges,  
-- assessments,  
-- negotiated care plans (NCPs),  
-- medication administration records (MARs)

**Allegation Summary:**

Quality of Care/Treatment: negotiated care plans not being completed thoroughly or timely.



**Residential Care Services  
Investigation Summary Report**

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**Unalleged Violation(s):**       **Yes**                       **No**

Additional deficiencies not related to the original complaint were identified.  
- liability insurance not current;  
- resident admission documentation not completed; and  
- current assessments not in resident records.

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**Conclusion / Action:**       **Failed Provider Practice Identified / Citation(s) Written**                       **Failed Provider Practice Not Identified / No Citation Written**

1-Based on interviews and record reviews, the AFH failed to secure and maintain liability insurance. Provider secured insurance immediately. There was no harm to any resident. Consultation WAC 388-76-10191 Liability insurance -Required.  
2- Based on interviews and record reviews, the AFH failed to create new records for all five residents to include the Notices of Services, Medicaid payment policies, Disclosures of Charges, current assessments, and updated negotiated care plans when the Provider assumed ownership of the AFH. Cited WAC 388-76-10320 Resident record - content.



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Statement of Deficiencies	License #: 754275	Completion Date
Plan of Correction	Aysha's Loving Care AFH	August 20, 2020
Page 1 of 4	Licensee: Hussien Ahmedein	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site complaint investigation of: 8/12/2020  
 Aysha's Loving Care AFH  
 13107 110th Avenue Ct E  
 Puyallup, WA 98374

This document references the following complaint number: 3717524  
 The department staff that inspected and investigated the adult family home:  
 Kathleen Edder, Adult Family Home Licensor

From:  
 DSHS, Aging and Long-Term Support Administration  
 Residential Care Services, Region 3, Unit A  
 PO Box 98907  
 Lakewood, WA 98496  
 (253)983-3826

As a result of the on-site complaint investigation the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Chris Corbett Residential Care Services August 20, 2020 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Hussien Mohamed Provider (or Representative) 9-5-20 Date

This document was prepared by Residential Care Services for the Locator website.

**WAC 388-76-10320 Resident record Content. The adult family home must ensure that each resident record contains, at a minimum, the following information:**

- (4) The resident assessment information;
- (6) The negotiated care plan;
- (11) Financial records.

**This requirement was not met as evidenced by:**

Based on interviews and record reviews, the adult family home (AFH) failed to create new records for five of five residents (Resident 1, Resident 2, Resident 3, Resident 4, and Resident 5) to include the Notices of Services, Medicaid payment policies, Disclosures of Charges, current assessments, and updated negotiated care plans (NCPs) when the Provider assumed ownership of the AFH. This failure placed the residents at risk for unmet care and services needs, and for not knowing the services offered by the home, the charges for those services, the rules of the home's operations, or if they could remain in the home should they be receiving state assistance for their care.

Findings included...

Record review of Department files on 08/11/2020 showed that the AFH's license was effective on 11/01/2019 as a change-of-ownership (CHOW).

Notices of Services, Medicaid payment policies, Disclosures of Charges:

Record review of all the resident files on 08/12/2020 showed that none of the residents had been given a new Notice of Services, Medicaid payment policy, or Disclosure of Charges when the new Provider assumed ownership of the AFH.

During an interview on 08/12/2020 at 12:53 PM, the Provider stated that he didn't realize those documents had not been completed. He stated that they had been very busy with resident care, especially during the confinement due to the pandemic.

During an interview on 08/12/2020 at 1:00 PM, the Provider stated that he would complete the documents and fax them to the Department.

Those documents had not been received by Department as of 08/19/2020 at 12:00 PM. The residents had been living in the home for more than eight months without documents in place agreeing to their care and services and the costs for those services.

Assessments and Negotiated Care Plans (NCPs):

Record review of all the residents' files on 08/12/2020 showed the following:

Resident 1:

The NCP in the file for Resident 1 was dated 06/14/19. It had been signed by the previous Provider of the AFH and the previous home's nurse consultant on 06/14/2019. It had been signed by the resident on 07/02/2019. It had not been updated and reviewed in over a year, nor had it been updated, reviewed, or signed by the current Provider and the resident as part of the change-of-ownership process.

Resident 2:

The assessment in the file for Resident 2 was dated 06/12/2019. The assessment in the file was 14 months old. Record review of the Department's assessment program (CARE) on 08/11/2020 showed that the most recent assessment had been completed on 11/18/2019. The most recent assessment had been completed more than eight months ago, and the Provider did not have a copy of that updated information about Resident 2.

The NCP in the file for Resident 2 was dated 01/03/2019. It had been signed by the previous Provider of the AFH and the previous home's nurse consultant on 01/03/2019. It had also been signed by the resident on 01/03/2019. It had not been updated, reviewed, or signed by anyone in more than 19 months, and had not been reviewed and signed by the current Provider and the resident as part of the change-of-ownership process.

Resident 3:

The assessment in the file for Resident 3 was dated 11/07/2017. The assessment in the file was 33 months old. Record review of the Department's assessment program (CARE) on 08/11/2020 showed that more recent assessments for Resident 3 had been completed on 08/15/2019 and 08/05/2020. The Provider did not have copies of that updated information about Resident 3 on file.

The NCP in the file for Resident 3 was dated 10/22/2018. The NCP had been signed by the previous Provider and the resident on 10/22/2018. The NCP had not been updated, reviewed, or signed by anyone in more than 21 months, and had not been reviewed and signed by the current Provider and the resident as part of the change-of-ownership process.

Resident 4:

The assessment in the file for Resident 4 was dated 06/21/2018. The assessment in the file was 25 months old. Record review of the Department's assessment program (CARE) on 08/11/2020 showed that the most recent assessment for Resident 4 had been completed on 05/21/2020. The most recent assessment had been completed more than ten weeks ago, and the Provider did not have a copy of that updated information about Resident 4.

The NCP in the file for Resident 4 was dated 06/14/2019. It had been signed by the previous Provider of the AFH and the previous home's nurse consultant on 06/14/2019. It had been signed by the resident on 07/02/2019. It had not been updated and reviewed in over a year, nor had it been updated, reviewed, or signed by the current Provider and the resident as part of the change-of-ownership process.

Resident 5:

The assessment in the file for Resident 5 was dated 06/25/2019. The assessment in the file was 13 months old. Record review of the Department's assessment program (CARE) on 08/11/2020 showed that the most recent assessment for Resident 5 had been completed on 05/21/2020. The most recent assessment had been completed more than ten weeks ago, and the Provider did not have a copy of that updated information about Resident 4.

The NCP in the file for Resident 5 was not dated. It had been signed by the previous Provider of the AFH and the previous home's nurse consultant on 07/29/2019. It had been signed by Resident 5's representative on 09/21/2019. It had not been updated, reviewed, or signed by the current Provider and the resident or her representative as part of the change-of-ownership

process.

During an interview on 08/12/2020 at 1:00 PM, the Provider stated that he would complete the documents and fax them to the Department.

Those documents had not been received by Department as of 08/20/2020 at 12:00 PM. The residents had been living in the home for more than eight months without documents in place agreeing to their care and services.

When interviewed by phone on 08/20/2020 at 12:51 PM, the Provider stated that he was still working on assembling the needed documents.

**Attestation Statement**

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Aysha's Loving Care AFH is or will be in compliance with this law and / or regulation on (Date) 9-5-20. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Hussien Mohamad  
Provider (or Representative)

9-5-20  
Date