



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 98907, Lakewood, WA 98496

January 22, 2020
CERTIFIED MAIL
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Better Angels Homecare Adult Family Home LLC
Better Angels Homecare Adult Family Home LLC
417 132nd St S
Tacoma, WA 98444

RE: Better Angels Homecare Adult Family Home LLC License #754153

Dear Provider:

The Department completed a full inspection of your Adult Family Home on January 21, 2020 and found that your home does not meet the adult family home licensing requirements listed below.

The Department staff who did the inspection and provided consultation:
Emily Vincent, AFH Licensors

Consultation:

WAC 388-76-10146 Qualifications Training and home care aide certification.

(2) The adult family home must ensure all adult family home caregivers, entity representatives, and resident managers hired on or after January 7, 2012, meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(e) Continuing education.

WAC 388-112A-0610 Who is required to complete continuing education training each year, how many hours of continuing education are required, and when must they be completed?

(1) Adult family homes.

(b) If exempt from certification as described in RCW 18.88B.041 , long-term care workers must complete twelve hours of continuing education by their birthday each year.

(i) Unless voluntarily certified as a home care aide under chapter 18.88B RCW, the continuing education does not apply to registered nurses and licensed practical nurses licensed under chapter 18.79 RCW.

(ii) Continuing education requirements under subsection (1)(b) of this section do not apply to certified nursing assistants and persons with special education training and an endorsement granted by the superintendent of public instruction, as described in RCW 28A.300.010 .

The adult family home (AFH) did not ensure the AFH Provider completed twelve hours of continuing education (CE) training before her birthday in 2019. The Provider completed twelve hours of CE after her birthday in 2019. The AFH Provider was aware she would need to complete twelve additional hours of CE before her birthday in 2020.

WAC 388-76-10840 Emergency food supply. The adult family home must have an on-site emergency food supply that can be stored with other food in the home and that:

(1) Will last for a minimum of seventy-two hours for each resident and each household member;

The adult family home (AFH) did not have enough emergency food on-site to accommodate its licensed capacity, caregivers and household members for seventy-two hours. The AFH obtained the required amount of emergency food before the completion of the licensing inspection.

WAC 388-76-10845 Emergency drinking water supply. The adult family home must have an on-site emergency supply of drinking water that:

- (1) Will last for a minimum of seventy-two hours for the home's licensed capacity, every household member, and caregiving staff;
- (2) Is at least three gallons for the home's licensed capacity, every household member, and caregiving staff;
- (6) Is stored in a cool, dry location away from direct sunlight.

The adult family home (AFH) emergency drinking water supply was not stored in a location away from direct sunlight and the home did not have three gallons of water per person on-site to accommodate its licensed capacity, caregivers and household members for seventy-two hours. The AFH obtained the required amount of emergency drinking water and placed it in a location away from direct sunlight before the completion of the licensing inspection.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the

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deficiencies.

If You Have Any Questions:

- Please contact me at (253) 983-3826.

Sincerely,

Lisa Cramer, Field Manager
Region 3, Unit A
Residential Care Services

Enclosure