



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
**20425 72nd Avenue S, Suite 400, Kent, WA 2532346007**

December 2, 2021

#1 The Rock of Mercy LLC  
#1 The Rock of Mercy LLC  
1536 Maple Ln  
Kent, WA 98030

RE: #1 The Rock of Mercy LLC License #754142

Dear Provider:

On November 29, 2021 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated September 10, 2021.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:  
Eric Dawa, Nursing Consultant Institutional  
Susan Aromi, Licensor

If you have any questions please, contact me at (253) 234-6007.

Sincerely,

Lydia Owusu-Acheampong, Field Manager  
Region 2, Unit G  
Residential Care Services



**Residential Care Services  
Investigation Summary Report**

**Provider/Facility:** #1 The Rock of Mercy LLC (1167088) **Intake ID(s):** 3787639

**License/Cert. #:** AF754142

**Investigator:** Aromi, Susan

**Region/Unit:** RCS Region 2/Unit G

**Investigation Date(s):** 09/10/2021 through 09/10/2021

**Complainant Contact Date(s):** 09/10/2021

**Allegations:**

1. The adult family home (AFH) did not pay their annual licensing fee, due on 07/15/2021.

**Investigation Methods:**

**Sample:** Two residents

**Observations:** Residents, staff interaction with residents, food supplies, general AFH environment

**Interviews:** Two residents, AFH Resident Manager

**Record Reviews:** Department records (invoice)

**Allegation Summary:**

1. The AFH did not pay their licensing fee due on 07/15/2021. The Resident Manager stated that they did not pay their annual licensing fee because they did not receive the statement from the department.

**Unalleged Violation(s):**  Yes  No

**Conclusion / Action:**  **Failed Provider Practice Identified / Citation(s) Written**

**Failed Provider Practice Not Identified / No Citation Written**

388-76-10025

This document was prepared by Residential Care Services for the Locator website.



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 20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

|                           |                                    |                    |
|---------------------------|------------------------------------|--------------------|
| Statement of Deficiencies | License #: 754142                  | Completion Date    |
| Plan of Correction        | #1 The Rock of Mercy LLC           | September 10, 2021 |
| Page 1 of 2               | Licensee: #1 The Rock of Mercy LLC |                    |

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site complaint investigation of: 9/10/2021

#1 The Rock of Mercy LLC  
 1536 Maple Ln  
 Kent, WA 98030

This document references the following complaint number: 3787639

The department staff that inspected and investigated the adult family home:

Susan Aromi, BSN, RN, Licenser

From:

DSHS, Aging and Long-Term Support Administration  
 Residential Care Services, Region 2, Unit G  
 20425 72nd Avenue S, Suite 400  
 Kent, WA 98032-2388  
 (253)234-6007

As a result of the on-site complaint investigation the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

*Elen A...*

Residential Care Services

*09/15/2021*

Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

*Mohokoi Aho*

Provider (or Representative)

*11/24/2021*

Date

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**WAC 388-76-10025 License annual fee.**

- (1) The adult family home must pay the license fee that is established in the state's operating budget, as described in RCW 70.128.060 .
- (2) Each year, the home's annual license fee is due during the same month in which the home was initially licensed. For example, if the home was licensed in June, 2010, then the annual licensing fee will be due in June of each year.
- (3) The home must ensure that the department receives the annual license fee when it is due.
- (4) If the home does not pay the fee when it is due, the department will impose remedies.

**This requirement was not met as evidenced by:**

Based on interview and record review, the adult family home (AFH) failed to pay their annual license fee when it was due. This failure resulted in an invalid license from July 15, 2021 to September 10, 2021, and placed 3 of 3 residents (Residents 1, 2 and 3) at risk of losing their home.

Findings included...

Department records, dated 09/10/2021, showed that the AFH was licensed on 07/15/2019, and the annual licensing fee of \$1,350.00 due on 07/15/2021, was not paid.

In an interview on 09/10/2021 at 11:30 AM, Staff B, Resident Manager, stated that they did not pay their licensing fee because they never received the statement from the department.

**Attestation Statement**

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, #1 The Rock of Mercy LLC is or will be in compliance with this law and / or regulation on (Date) 09/14/21 . In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Mohokei Aho  
Provider (or Representative)

11/24/2021  
Date

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