



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

August 26, 2021

CERTIFIED MAIL

9489 0090 0027 6318 7230 26

Manor Care AFH LLC
Manor Care AFH LLC
28704 18th Ave S Apt V202
Federal Way, WA 98003

RE: Manor Care AFH LLC License #754107

Dear Provider:

The Department completed a complaint investigation of your Adult Family Home on August 19, 2021 and found that your home does not meet the adult family home licensing requirements below.

The Department staff who did the investigation and provided consultation:
Laurie Anderson, LTC Surveyor

Consultation:

WAC 388-76-10025 License annual fee.

- (1) The adult family home must pay the license fee that is established in the state's operating budget, as described in RCW 70.128.060 .
- (2) Each year, the home's annual license fee is due during the same month in which the home was initially licensed. For example, if the home was licensed in June, 2010, then the annual licensing fee will be due in June of each year.
- (3) The home must ensure that the department receives the annual license fee when it is due.

The Adult Family Home (AFH) did not pay the annual licensing fee by June 2021. Review of AFH history in the Facility Management System (FMS) on August 9, 2021 at 8:10 AM showed no other incident of a late payment for the annual licensing fee. Review of FMS on August 18, 2021 at 8:00 AM showed the fee was paid in full.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

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- Inspect the home to determine if you have corrected all deficiencies.

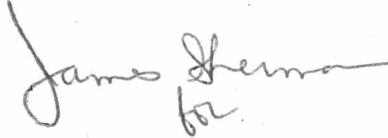
You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (253) 234-6007.

Sincerely,

A handwritten signature in black ink, appearing to read "Elena Atanasova" with a stylized flourish at the end.

Elena Atanasova, Field Manager
Region 2, Unit G
Residential Care Services



**Residential Care Services
Investigation Summary Report**

Provider/Facility: Manor Care AFH LLC (1163052) **Intake ID(s):** 3783795
License/Cert. #: AF754107
Investigator: Anderson, Laurie **Region/Unit:** RCS Region 2/Unit D **Investigation Date(s):** 08/09/2021 through 08/19/2021
Complainant Contact Date(s): 08/06/2021, 08/18/2021

Allegations:

#1. The Adult Family Home (AFH) did not pay their annual licensing fee by June 2021.

Investigation Methods:

<input checked="" type="checkbox"/> Sample:	Residents	<input checked="" type="checkbox"/> Observations:	AFH environment Food supply
<input checked="" type="checkbox"/> Interviews:	Resident 1 Resident 2 Entity Representative Staff B	<input checked="" type="checkbox"/> Record Reviews:	Check issued for payment Tracking receipt showing payment mailed

Allegation Summary:

#1. The Adult Family Home (AFH) did not pay annual licensing fee by due date of June 2021. Interviewed Staff B, Caregiver. Staff B stated that the AFH was fully operational with power and water and there was plenty of food. Staff B also stated they were paid in full and on time each pay day. Interviewed Staff A, Entity Representative (ER). Staff A stated that they thought they forgot to make the payment. Staff A stated that they would mail in the payment immediately. Interviewed Resident 1 and Resident 2. Both Resident 1 and Resident 2 stated that everything in the AFH was good with power, water and food. Resident 1 and Resident 2 both stated that they did not have any concerns about the power or food supply. Reviewed document provided by Staff A which showed full payment was mailed to department on 08/09/2021. Reviewed Facility Management System on 08/18/2021 which showed annual licensing fee was paid in full. Consultation written. Complainant notified of the outcome on 08/18/2021 at 8:12 AM. Provider notified of outcome on 08/19/2021 at 3:30 PM.

Unalleged Violation(s): Yes No

Conclusion / Action: **Failed Provider Practice Identified / Citation(s) Written** **Failed Provider Practice Not Identified / No Citation Written**

written consultation

This document was prepared by Residential Care Services for the Locator website.



**Residential Care Services
Investigation Summary Report**

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