



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
316 W Boone Ave Ste 170, Spokane, WA 99201

April 9, 2021

At Home Now LLC
At Home Now LLC
PO Box 134
Newman Lake, WA 99025

RE: At Home Now LLC License #754025

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on April 6, 2021 for the deficiency or deficiencies cited in the report/s dated February 27, 2020 and found no deficiencies.

The Department staff who did the inspection:
Rose Anderson, Licensors

If you have any questions please, contact me at (509) 323-7321.

Sincerely,

Carmen Church, PM

Carmen Church, Field Manager
Region 1, Unit E
Residential Care Services



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 316 W Boone Ave Ste 170, Spokane, WA 99201

Statement of Deficiencies	License #: 754025	Completion Date
Plan of Correction	At Home Now LLC	February 27, 2020
Page 1 of 4	Licensee: At Home Now LLC	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
 2/11/2020 and 2/24/2020
 At Home Now LLC
 14224 E 30th Ct
 Spokane Valley, WA 99037

The department staff that inspected the adult family home:
 Rose Anderson, RN, BSN, Licensur
 Raleigh Stowe, AFH Licensur

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 DSHS ADSA RCS
 SPOKANE WA

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 1, Unit E
 316 W Boone Ave Ste 170
 Spokane, WA 99201
 (509)323-7321

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Lee Berg for Carrie Clark 3/4/2020
 Residential Care Services Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Al Lynette Stroh 3-10-20
 Provider (or Representative) Date

* We will have things in compliance by 3-25-20

This document was prepared by Residential Care Services for the Locator website.

WAC 388-76-10475 Medication Log. The adult family home must:

(2) Include in each medication log the:

- (a) Name of the resident;
- (b) Name of all prescribed and over-the-counter medications;
- (c) Dosage of the medication;
- (d) Frequency which the medications are taken; and
- (e) Approximate time the resident must take each medication.

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the adult family home failed to ensure medication logs were updated/accurate/complete for two of two residents reviewed for medications (Residents #1 and #2), in a sample of six. This placed the residents at risk of medication errors. Findings included...

1) Per review the October 2019 assessment, Resident #1 had memory problems, needed assistance with daily living skills, eating, and administration of her medications. Resident #1's records indicated the resident received end of life care from an outside agency, hospice.

On 02/11/2020 at 1:00 PM, Staff D, Caregiver, was observed to physically assist Resident #1 with eating lunch, because the resident was not able to feed herself independently.

On 02/24/2020, Resident #1's medication supply was reviewed and contained as-needed medications, which included liquid Haldol (an anti-psychotic) and Lorazepam (an anti-anxiety medication).

Review of the February 2020 medication log showed the as-needed medications (Haldol and Lorazepam) were not listed.

Staff C, Caregiver, was interviewed 02/24/2020 at 4:10 PM. She stated that Resident #1 was currently prescribed the medications from hospice. Then stated she must have forgotten to put the medication log page into the current month's log. There was no medication log page to indicate Haldol, Lorazepam or other hospice medications were available for Resident #1 to use as needed.

2) Per review of the November 2019 assessment, Resident #2 had memory problems and needed assistance with daily living skills and medications.

Per review of the February 2020 medication log, Resident #2 received Vitamin D 1000 International Units (IU) capsule, each morning.

On 02/24/2020 at 4:10 PM, observation of Resident #2's medications showed the Vitamin D dosage per the bottle was 2000 IU.

Staff C was interviewed 02/24/2020 at 4:10 PM and stated that Resident #2 received 2000 IU of Vitamin D, instead of the 1000 IU documented in the medication log. She stated that Resident #2's family supplied the vitamins and staff did not realize that the dosage was different.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, At Home Now LLC is or will be in compliance with this law and / or regulation on (Date) Mar. 25, 2020. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.


 Provider (or Representative)

3-10-20

Date

WAC 388-76-10135 Qualifications Caregiver. The adult family home must ensure each caregiver has the following minimum qualifications:

- (7) Has a current valid first-aid card or certificate as required in chapter 388-112A WAC, except nurses, who are exempt from this requirement;
- (8) Has a valid cardiopulmonary resuscitation (CPR) card or certificate as required in chapter 388-112A WAC; and

This requirement was not met as evidenced by:

Based on record review, observation, and interview, the adult family home failed to ensure that CPR and first-aid certifications were current for one of two sample caregivers (Staff D). This resulted in the residents being cared for by a staff member without current emergency training. Findings include...

On 02/11/2020 at 9:55 AM, Staff D, Caregiver, was observed working in the adult family home as the primary caregiver.

Per interview on 02/11/2020 at 10:20 AM, Staff C, Caregiver, stated that Staff D routinely worked in the home, and worked alone at times.

Per review of employee files, the CPR and first-aid certification for Staff D, Caregiver, expired 05/11/2019 (a lapse of eight months). Staff D did not receive CPR and first aid re-certification training until 02/13/2020, after the licensor identified the concern.

Staff A, Provider, was interviewed per phone, on 02/27/2020 at 3:00 PM and stated that she had reminded Staff D to renew her certification, but it was not done timely.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, At Home Now LLC is or will be in compliance with this law and / or regulation on (Date) Mar. 25-2020. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

A. Lynette Stroh
Provider (or Representative)

3-10-20
Date